BRITISH VIRGIN ISLANDS COMMISSION OF INQUIRY

HEARINGS: DAY 35

(FRIDAY 17 SEPTEMBER 2021)

International Arbitration Centre
3rd floor Ritter House
Wickhams Cay II
Road Town, Tortola

Before:

Commissioner Rt Hon Sir Gary Hickinbottom

Ms Lauren Peaty of Withers LLP (instructed by the Attorney General) appeared for various BVI Government Ministers and public officials.

Counsel to the Commission Mr Bilal Rawat also appeared.

Dr Drexel Glasgow gave evidence.

Court Reporter:

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Those present:
<u>Session 1</u> Ms Lauren Peaty, Withers LLP
Mr Bilal Rawat
Dr Drexel Glasgow
Mr Steven Chandler, Secretary to the Commission Ms Juienna Tasaddiq, Assistant Secretary to the Commission
Mr Dame Peters, Audio-Visual Technician
Officer Junior Walker, Royal Virgin Islands Police Force

1 PROCEEDINGS 2 Session 1 3 COMMISSIONER HICKINBOTTOM: Good morning, everyone. 4 Just before we start, can I just raise one point with 5 Ms Peaty. 6 Ms Peaty, we had a letter, in fact, it was from you 7 overnight, which said this: "We write further to the Hearing of 8 today, at the end of the Hearing, the Commissioner stated that 9 the Premier had accepted that the revocation of the Climate 10 Change Trust Fund Board was 'illegal'. The Premier was 11 surprised to hear his evidence so described, as he does not 12 consider that it is an accurate summary of what he said. He's 1.3 very troubled by the Commissioner's statement because it may be 14 that the Commissioner misunderstood his evidence on this point. 15 We raise this at the earliest opportunity so that there can be 16 no mistake that the Premier does not accept this view." 17 Now, Ms Peaty, we heard the Premier's evidence 18 yesterday as to the Attorney General's advice in 2019 and how 19 that advice was understood, so we have that evidence. 20 In respect of--and I will have to make of that 21 evidence what I will. 2.2 But in respect to this concern of the Premier, as 23 "illegally" is put into inverted commas, I'm not quite sure

whether that's his concern because the term used otherwise

yesterday and indeed the final direction, which we were

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discussing when I used the term "illegal" was "unlawful", and I 1 2 certainly did not mean by "illegal" anything more or less than 3 "unlawful", so it may be that simple point. 4 But, if the concern is that whatever the Attorney 5 General's advice was in 2019, the revocation of the membership 6 of the Climate Change Trust Fund Board was legal, then that's 7 obviously something that I would allow the Attorney to put in submissions on, as I have allowed her to do in respect of the 8 9 BVI Ports Authority Board. So, what is the position? Is the position the latter? 10 11 Does the Attorney to want put in legal submissions in relation 12 to the revocation, the lawfulness of the revocation of the 1.3 Climate Change Trust Fund Board? 14 You will appreciate that having sat late MS PEATY: 15 last night and just coming in this morning, we haven't discussed 16 this in great length with the Premier, and I think he will be 17 considering the position today. I would be grateful, if we can, 18 expand the submissions onto the two limbs, so it's the Climate 19 Change Trust Fund and the Ports Authority. 2.0 COMMISSIONER HICKINBOTTOM: No problem. 21 If so advised, if you're content with that. 2.2 COMMISSIONER HICKINBOTTOM: I'm completely content 23 with that. And I think that that will simply mean amending the 24 direction from yesterday literally to add after the words "BVI

Ports Authority Board" and the "Climate Change Trust Fund

Board". No problem with that at all as the direction is framed in the terms of whether that was lawful, if the Attorney, upon reflection, considers that it was, indeed, unlawful, then the submission can simply say that. It's only if she considers that it was lawful that she needs to give reasons.

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Just one further point--I'll check with Mr Rawat that he has nothing to add to this--one of--well, let me go back.

Both in terms of submissions and indeed in terms of notes which include submissions and evidence in one document, increasingly these documents do not have any name on them. They must have a name on them. Evidence, I need to know whose evidence it is and who can speak to the evidence. Legal submissions, I need to know who's legal submissions they are in terms of individual advocates.

So, in respect of this note, which is legal submissions, so it will have some advocate or advocate's names on the bottom, that's fine. As I stressed yesterday, no evidence. As I stressed yesterday, no more than five pages. I stress that again, because despite making directions limiting the length of documents, sometimes the IRU have put in very long documents together with, at some times, hundreds of pages of Annexes. That is not what I want in this instance.

But also--because I think this points' very important--I would like confirmation in respect of this note that the Attorney has seen the note, considered it, and confirms

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    that that is her view.
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              Yes?
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              MS PEATY:
                         Yes, sir. And we have been taking on board
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    the feedback, so I think we put in two notes this week, but do
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    you have the names of the persons submitting them on.
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    conscious that you don't want lots of documents. It may be that
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    we would refer to Transcripts or other documents in the record,
    obviously within submissions. I hope that that would be
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    appropriate, and maybe we don't append them.
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                                          Well, that's appropriate,
              COMMISSIONER HICKINBOTTOM:
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    as long as they go to the two matters that I've asked for
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    submissions on, Ms Peaty, certainly.
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              Mr Rawat, anything else on that?
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              MR RAWAT: Nothing, Commissioner.
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              COMMISSIONER HICKINBOTTOM:
                                          I'm just getting a
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    notebook. That would be my fault because I haven't got it.
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              Okay. Good.
              Yes. Good morning, Dr Glasgow.
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              Mr Rawat.
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              MR RAWAT: Good morning, Commissioner.
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              Just to explain before I begin my questions of
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    Dr Glasgow, he has, with your agreement, got his own laptop with
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    him.
          That is only for the sole purpose of allowing him to be
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    able to read his Affidavit on screen.
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              COMMISSIONER HICKINBOTTOM:
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1 MR RAWAT: Which is something that he finds easier to 2 do.

COMMISSIONER HICKINBOTTOM: Yes. Certainly.

BY MR RAWAT:

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Q. Dr Glasgow, thank you for returning to give evidence to the Commission today. I say "returning" because of course on the last occasion you were not in the hearing room, you were remote. But on that occasion, which I think was the 8th of July, you made an affirmation. There is no need for you to do so again. The affirmation still binds you.

You will see that, I think in front of you, there is a bundle of documents, you will be familiar with those. You also have the Affidavit that you prepared, and we will look at those as we go through your evidence.

Could I ask you just to remember to keep your voice up. The microphone doesn't amplify, and so if anything, you probably could do with pulling it a bit closer to your mouth as we go through.

The other thing to caution, and it's a caution that applies to both myself and you, is we should both try and avoid speaking across each other. The reason for this is that we have a remote Stenographer who will want to make sure that we have an accurate record of your evidence today.

- A. Okay.
- Q. If I just explain and just in terms of background

1 context, when you last gave evidence, you told the Commissioner 2 that you first began in Public Service, I think, in 2003.

A. That's correct.

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- Q. And then your current role now, which you've occupied since the 17th of February 2014, is that of Director of Projects within the Ministry of Finance?
 - A. That's correct.
- Q. Now, on the 10th of March, the Commission sent Letters of Requests to the Cabinet Secretary and the Minister of Finance, seeking disclosure concerning the provision of security services at Elmore Stoutt High School. I'm going to call the high school ESHS, as you do in your Affidavit. The disclosure that was provided lead then to letters requesting Affidavits. And those letters were addressed to Dr The Honourable Natalio Wheatley and also to The Honourable Premier and Minister of Finance.

You have provided an Affidavit in response to those letters. They utilize information provided by colleagues within Public Service, and they are intended—and that Affidavit is intended and designed to address the questions that have been raised in both letters to those two Ministers; is that right?

A. That's correct.

COMMISSIONER HICKINBOTTOM: Just before we start the questions, I would like to thank you very much for the Affidavit, Dr Glasgow, and it's clear the care and attention you

- 1 have given to the Affidavit. The background to this is not
- 2 | straightforward, and it would be frankly without your Affidavit,
- 3 to me anyway, incomprehensible, so thank you for the work you
- 4 have done on the Affidavit. It's much appreciated.
- 5 THE WITNESS: Thank you.
- 6 BY MR RAWAT:
- 7 | Q. Dr Glasgow, can I join in the Commissioner's thanks.
- 8 I think also that thanks should extend to the colleagues that
- 9 inputted to the Affidavit because, and we won't necessarily go
- 10 into that detail, but you cross-refer to information that's been
- 11 provided to you.
- 12 A. Correct.
- Q. And that's colleagues in two Departments, isn't it--or
- 14 two Ministries, forgive me.
- 15 A. Yes.
- Q. Now, if I take you to the last page of your Affidavit,
- 17 | what I think is your internal page 17 and our page 29.
- 18 A. I'm there.
- 19 Q. Please just confirm that that's your signature,
- 20 please, Dr Glasgow.
- 21 A. That is correct. That is my signature.
- 22 Q. And it's dated the 2nd of September 2021?
- A. Correct.
- Q. Unless you say otherwise, Dr Glasgow, I'm going to ask
- 25 that that formally becomes part of the record of evidence before

the Commission.

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It's your Second Affidavit. The first that you provided concerned the law and practice in relation to procurement of government contracts, and that was what we asked to you assist on when you gave evidence on the 8th of July.

Now, if we start off perhaps with some historical context, really, if I take you to paragraph 3.1 in your Affidavit at page 14. In paragraph 3.1, you note that section 59 of the Education Act—which Commissioner, for your note you can find at page 38 in the bundle—gives the Minister for Education that power to designate school security officers to assist a principal and teachers of any school. And at 3.4—sorry, 3.3 on the same page—you note there, you say that there was a history of crime at ESHS, including vandalism and theft with numerous break—ins, a possible case of arson, together with related concerns about poor lighting and fencing on the site. And you record there the various Cabinet Papers in which those concerns about security at the school have been raised, some of which refer to it by its old name BVI High School.

And one of the points you note is that the school campus is open in that the grounds are used as a thoroughfare to get to the Lower Estate and the Long Bush communities.

So it has, has it not, for a significant period of time presented a security challenge, particularly perhaps to the

staff working at the school?

A. Yes.

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Q. If we turn to page 43 in the bundle, this is an Executive Council Memorandum. It's dated the 29th of June 2005, but it also gives us some useful background again as to the history of security provision at the school.

You see at paragraph 1, it's noted that, in 1998, after years of vandalism, theft, and a case of arson, what was then the Ministry of Health, Education and Welfare entered into a contract with All Island Security Services Limited to provide 24-hour security at what was then BVI High School, and that contract then continued on a rolling basis, and it was still in place in 2005, the time of this memo.

Then as we see from paragraph 3 of the memorandum, a contractual agreement was entered into with Top Priority

Security Limited, and I'm going to refer to them as we go through as TPSS. And that arrangement was for a block wall and security system at the school. It was an initial contract for one term with monthly payments of \$11,500, but since then the contracts have been renewed annually.

So, at least between 2001 and 2005, I think the position at the school was that there were two contractors, one essentially providing block cordons, so internal security, and the other one, I assume, providing gate security?

A. That's correct.

- Q. And you noted in your Affidavit that the contract, the 2001 contract, with TPSS wasn't available, although I think as part of your research you and your colleagues couldn't uncover that contract?
 - A. We could not get our hands on that contract.

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Q. If we take you back to your Affidavit, then, at paragraph 14 and paragraph 3.6, what you say there, Dr Glasgow, is that on the 20th of August 2003, the then Chief Education Officer wrote to All Island informing them of a decision that their contract would be ended in September 2003, but seeking a month to month arrangement until the end of the Year December 2003, and the reason that was given was that the Ministry of Education was making preparations to procure a full security service of the whole campus, for which All Island would then be invited to tender.

So, in terms of the sort of chronology, is that the first point in time where consideration is given to tendering?

A. In terms of chronology and the information that I was able to come across, that is the case. I cannot confirm that tendering was not a consideration before this time, but at least at this particular point, the decision was made to move away from the original contract which had, as you mentioned, the month to month, and also the addition of services by Top Priority.

At this particular point, the decision, wherever that

decision was made from, to stop that arrangement, and enter into
a tender process was made. Before, as you've mentioned, since

1988, as indicated in paragraph 1, I cannot confirm that a
tender process was not put in place to actually start that
arrangement. It could very well may have been so.

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- A. You would-you would note, however, that that date--those dates corresponds to the introduction of the Procurement Act and also the Procurement Regulations which started in 2005. So, the Procurement Act was in 2004, and the Procurement Regulation was in 2005. So, this, I'm not aware of any previous Procurement Regulations or Acts or legislation before that time. So, for sure, in 2005, they would have been obligated to follow the Regulations.
- Q. Certainly, that's the date to be taken at which
 Ministry's looking to engage or issue Major Contracts should
 have had the Procurement Regulations in mind?
- A. Based on the timing of the procurement legislation, yes.
- Q. Thank you.

If we look at 3.7 and 3.8 of your Affidavit, in

July 2004, the principal of the ESHS recommended that Top

Priority supply the security services for the whole campus. And
then on the 17th of February 2005, Top Priority wrote to the

Ministry. And as you say, this was when there was still two

contractors in place but the effect of what Top Priority was suggesting to the Minister of Education was that it would be more cost-efficient and less messy for one provider to supply the security services, and they made a proposal to provide a complete service?

- A. Correct. They did make a proposal to do a complete service. I'm not sure from the records why they would have done that, but for sure they made the case to actually have one company do that work.
- Q. So, you say you're not sure from the records why they would have done that, so what you didn't uncover was any evidence as to whether they were prompted to put the proposal forward or whether it was an unsolicited proposal?
 - A. No.

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Q. If we go back to page 43 in our bundle and we look at that Memorandum, to summarise the decision that's being sought, the first point that was being proposed to the Council was that an ad hoc Public School Security Committee should be established to examine the issue of school security in the Territory's public schools and make recommendations. Then there was to be a tender process to provide and to select security providers for relevant public schools, and that the idea was that the school security company would advise on the selection of those security services for the public school system.

Now, that 29th of June 2005, as you just indicated as

a date, would chime with the introduction of the Regulations.

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Now, the Committee appears to have been formed because you refer to it at paragraph 3.12 of your Affidavit, which is at page 15.

What ultimately happened to the Committee?

A. That's a very good question. I have absolutely no idea.

And the reason I pointed to that is the Committee, from what I've seen, it was constituted—I have seen information coming from advice that they had given. But as it relates to, as you mentioned, the decisions sought which says that the school's Security Committee is designated as the official body to advise the selection. I do not see that being outside of the Central Tenders Board process because, the Regulations 2005 gives provisions for the Central Tenders Board to appoint, if they choose to do so, to appoint a technical evaluation Committee, which could have well included persons and the advice of the schools' Security Committee.

So, I see that not necessarily as a conflict but as--you know, if you're going to get advice about what the security should be, be it under tender or even to assist with the evaluation, this should be the priority. But I would imagine that around this time based--I'm not sure of the month the Regulation was posted--but in 2005, I would imagine around this time that general procurement would have been in the hand

of the Procurement Coordinator, Ministry of Finance, et cetera.

Q. I want to ask you some more about the current tender process, but let's deal with some of it now.

You have spoken to the Central Tenders Board, so all tenders are going to go through the Central Tenders Board, and they can make a recommendation to Cabinet, who will ultimately make the decision as to who gets the contract; is that right?

A. That's the correct procedure.

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- Q. But before what the Central Tenders Board can do is, as you say, appoint an evaluation committee to look at the tenders?
- A. So, what happens, if I may, the publishing of a tender, the invitation is done through the Central Tenders Board, so the Regulation says that the Central Tenders Board shall issue a tender—not in so little words—but they receive the tender, so the Central Tenders Board would receive the tenders. They would go through and open them and make sure that they are in order. Then they may select a Technical Evaluation Committee to review the tenders on their behalf because, of course, they would have more technical persons on the Committee.

So, in retrospect, everything is still being done under the Central Tenders Board's purview, so even if there is an evaluation, it's because of the Central Tenders Board selected an Evaluation Committee.

Q. And that the Central Tenders Board can do that, could

negate the need for a Public School Security Committee because if we take ESHS as an example, the Central Tenders Board could have an evaluation committee that brings in a procurement expert who can look at it from a value of money perspective, but also you could have on there somebody who comes from a security dimension, and could assess a tender on that basis.

A. Correct.

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- Q. So, you would achieve through that Technical Subcommittee the same purpose that seems to have been behind the proposal to establish the public school security?
 - A. Exactly.

I believe--and I can't say this because I haven't read it per se, but there are certain ad hoc committees that are put together to make recommendations, and so definitely what I would have seen from this particular Committee recommendations on--a review of, you know, security et cetera, at schools in general and recommendations made. But so far as a recommendation for the selection of a person, that rests in the Central Tenders Board.

And what the Regulation actually says is it gives the Central Tenders Board the--not the Authority but the responsibility to review the tenders, and what it says, the Central Tenders Board may appoint an evaluation. So the Central Tenders Board can evaluate if they so wish to. In my time at the Ministry of Finance, I have never seen that done, but they

can--they can do so if they wish, but the practice--they have employed a particular clause to say that they may do that, and select an evaluation committee.

- Q. And that is the practice?
- A. Yes.

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- Q. If we move on to 3.10 in your Affidavit, please,
 Dr Glasgow, and just to keep with the chronology, we've looked
 at the memorandum of June 2005. What happens next is that there
 is a proposal on the 22nd of November 2005 received by the
 Ministry of Education from Vanguard Security Services to provide
 security services at ESHS, so that's the second proposal
 received in that year. And again, the circumstances in which
 that came to be sent in to the Ministry of Education, were you
 able to clarify it at all?
- 15 A. No, but of course it would be unsolicited, unsolicited 16 proposal.
 - Q. Why do you say that?
 - A. Because it was not a part of a tender process, and you know we were—we were now put under the purview of the Regulations which would have had the Central Tenders Board issuing a tender, and as we read a little earlier, All Island Security—All Island actually received a letter from the Ministry noting that they wished to terminate the services to facilitate a tender process.
 - So, if a proposal was sent in, it would have been

- unsolicited. Whether somebody say, okay, send a proposal in or
 a particular company decides to send in a proposal, which
 appears that way to me here, at this particular time, I can't
 say the reason why but it's clearly it's unsolicited. It was
 not a part of a tender process.
 - Q. But is the best that we can do, between 2003 when the letter was sent to All Islands and the end of 2005 is say that the Ministry had the intent to begin a tender process, but you haven't been able to identify any documents to show that one was commenced or initiated in any way?
 - A. Before the 2005, no.

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Q. So, what we're then into is 2006. And, in 2006, the Minister for Education at that time on the 27th of March 2006 wrote in reference to the ongoing security problem at ESHS and asked that the matter be expedited and that the contract be awarded to Vanguard.

Now, what appeared to follow was a request or a draft request on 8th of May 2006 to the Executive Council requesting a waiver of the tender process and the use of Vanguard, can you add any more to the circumstances in which that waiver was being proposed?

- A. I cannot. I have not been able to see anything on the files that gives specific reasons so far that it was actually done.
- You have noted--quite noted in 3.11 that the then

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    Minister recommended to the Executive Council. And so what
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    would have transpired after that in 3.12 is that, given that the
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    Procurement Regulations were in place, they would have -- it would
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    have been in place for them to -- it would have been right for
    them to request a waiver if, indeed, they had an unsolicited
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    proposal, which appeared to be the case in this particular case.
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         Q.
              Yes, at that point that was the only option, you would
    have to go for a waiver of the process if you wanted to use that
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    particular company?
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              Correct.
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                         Commissioner, again for your note, we find
              MR RAWAT:
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    that request from the Minister at page 70 in the bundle.
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              COMMISSIONER HICKINBOTTOM:
                                           70?
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              MR RAWAT:
                         Yes.
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              COMMISSIONER HICKINBOTTOM:
                                           Thank you.
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              MR RAWAT:
                         And Dr Glasgow speaks in his Affidavit at
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    3.12, and I was just asking him about it, about the draft
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    Executive Council paper. That starts at page 55 and goes
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    through to 59. It is a draft.
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              BY MR RAWAT:
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              Dr Glasgow, if you look at page 56, because we can see
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    that it has various annotations on it, but in any event, what
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    appears to happen is that there is input, and we see this at
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    Pages 71 and 72 in the bundle, from both the Attorney General's
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    Chambers and the Financial Secretary questioning why the tender
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process needed to be waived, and that's part of the process as well, is that if the ministry were making a request for a tender waiver, as is the norm, it seems with anything going to Cabinet, you would need input from those two departments?

A. That's correct.

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I think that the correct term for it now, you would have one cross-Ministry consultation, and you would also have a financial implication, so that would come from the Ministry of Finance. The cross-Ministry would come from the particular Ministry that's involved.

So, this is pretty standard for what would have occurred.

Q. In any event, what seems to have happened is that it doesn't go much further because, as you say at 3.15 in your Affidavit, which is on page 16, Commissioner, on the 15th of January 2007, the principal of ESHS wrote saying that Vanguard's proposal was inadequate to meet the needs of the school, considering the size of the campus, and that seemed to have brought an end to that.

So, the position is as we get to the end of 2008 is that there has been, as far as can be established, no tender process since one was intimated in 2003, and security was still being provided by two firms: Top Priority and All Islands; is that right?

A. From the record, that's true.

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         Q.
              If we move through, then, your Affidavit to 6.2,
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    please.
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              Yes.
                     Page 18. What you set out there is events in
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    2007 which covered the tender process that began in 2007 and
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    continued into 2008. So, at 6.2, you record that, in June 2007,
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    the Permanent Secretary writes to the principal of ESHS asking
    her to begin the preparation of Tender Documents.
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              At 6.3 you deal with a draft Tender Notice being
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    provided by the procurement unit to the Minister of Education
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    for publication.
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              So, when you say draft tender, is that, obviously, a
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    notice intended to be published inviting tenders; is that right?
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              That's correct.
         Α.
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              And it's not a draft because it would be prepared and
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    then forwarded to the particular Ministry at that time to have
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    it go through the appropriate channels to be published.
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              COMMISSIONER HICKINBOTTOM: And Dr Glasgow, up to this
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    time, the services were still being provided by two contractors.
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              THE WITNESS: Based on the record, yes.
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              COMMISSIONER HICKINBOTTOM: One, as it were, on the
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    gate and one internal.
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              THE WITNESS:
                             Right.
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              COMMISSIONER HICKINBOTTOM: And in terms of amounts
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    that they were being paid, both being paid on a monthly rolling
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basis?
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              THE WITNESS: Yes, in accordance with what we referred
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    to before.
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              COMMISSIONER HICKINBOTTOM: One was being paid $11,500
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    a month, and another was being paid, I forget what.
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              THE WITNESS: I will have to look it up here.
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              COMMISSIONER HICKINBOTTOM: Yes, I'm sorry. It's not
    a sort of test.
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              BY MR RAWAT:
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              I don't know whether it's in your Affidavit,
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    Dr Glasgow, but page 43 may help. It's paragraphs 1 and 3.
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         Α.
              Okay. This is what I was looking at.
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              COMMISSIONER HICKINBOTTOM: So, one of the contracts
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    was £11,500 a month, and the other contract was just short of
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    $100,000 a year. Is that...
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              THE WITNESS: Let me just--correct.
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              COMMISSIONER HICKINBOTTOM: I'm just trying to get
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    some feel, the precise figures don't matter, but that means it's
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    something like 220, $230,000 a year for the security services at
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    this time?
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              THE WITNESS: For both, yes.
              COMMISSIONER HICKINBOTTOM: Thank you very much.
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              BY MR RAWAT:
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         Q.
              So, if we go back to 6.3 on page 18, please,
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    Dr Glasgow.
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So, we've looked at 6.3 in the draft Tender Notice, there is then a Tender Document prepared, which as you say at 6.4 was to be made available from the 9th to the 20th of July 2007.

There is reference to the Public School Security

Committee to have insight in terms of streamlining the process

of procuring security for ESHS. But then as you explain at 6.6

there were three tenders received in 2007, from All Island, Top

Priority, and then a third company called Samuel Security.

Now, the upshot was that bid, as you explain at 6.8, was disqualified, and that was I suppose for failure to comply with the requirements and that they didn't provide supporting documentation. Two of those bids went through to the next stage, which was to be evaluated, so that's again an example of the use of an Evaluation Committee.

A. Yes.

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- Q. So, that seems to be as a process in line with what you would expect under the Procurement Regulations?
- A. That's correct. That's correct.
- Q. But at that stage--and again you explained this at 6.10, one of the tenders was disqualified, and that was because the bid, the tender period was to make a bid for three years, and they had put in a bid, as you say at 6.1, for one year.
 - A. Yes. They were supposed to be for two years.
- Q. I see. Sorry. You're right. I'm misreading your

paragraph 6.10.

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Again, that just didn't meet the technical requirements. So, the upshot was that the company that was left was Top Priority, and Top Priority was recommended for the contract.

Now, what you said at 6.10, was that the bid evaluation took place on Wednesday the 15th of August 2007, with the Tender Evaluation Committee appear to have contemplated granting more time to the bidders because of concerns as to the lack of clarity in the Request for Proposals. However, given the urgency of the situation they decided to proceed.

And so, was it a situation where the Evaluation Committee was in difficulties because you had to have, I think because the start of school term was imminent--

- Α. September.
- --you had to have security in place; is that right? Q.
- 17 Α. That's correct.

I would presume that that was actually the case because the evaluation is taking place on the 15th. We do have not time to go out to tender again.

And in terms of the clarity--the lack of clarity, we weren't able to--I wasn't able to put my hand on the bids, but based on other bids that we probably will talk about a little later, just in the response to the Tender Documents, persons -- and if I just give an example, someone would say, well,

I need 10 persons--10 officers to properly secure the facility.

Another bid would say well, I need only two, so clearly they

can't be singing from the same page. It cannot be. In terms of

interpretation, they cannot be interpreting apples and apples if

somebody is going to take two officers to cover an entire school

when another person was at 10.

So, looking through the bids and seeing inconsistencies like those is where, at least if it was myself doing the evaluation, I would have said, well, there has to be a lack of clarity because they don't understand exactly what's required. And so, that may have been the--what actually happened there.

And so, you can't go to tender within a couple of months. Clearly, everyone, the Ministry—the Ministry of Finance, and also as we looked earlier, the Attorney General wanted us to get from this month—to—month rolling, and start ensuring that we were following what was passed in the Regulations. So, we did not have that much time. So, I would presume at that time, September is upon us, school starts in September, so we do not have time, let's proceed with the Project.

- Q. Right, because it was better, rather than maintaining the month-to-month--
- A. Yes.

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25 O. --it's better to at least continue with the one

company that had gone through the process?

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A. Well, not to continue them but to proceed with the evaluation. I wouldn't--I mean, the evaluation perhaps did not--was not completed before--before. So, based on the--what you--what you just opinioned on, the evaluation took place, but I can see that the Evaluation Committee wanted to continue the evaluation process with or without the lack of clarity, as mentioned there even before they would have noted or even before it was concluded that only one effective bidder would have been there because two were thrown out. Based on what I see in the documentation, it does not say that let's not proceed with the evaluation or the tender process because you only have one bidder. It did not say that.

So, I wouldn't really use the language it may have been better to continue with the person who had been providing it. It's just for them to continue with the evaluation process through the end no matter what those results came out to be.

Q. So, I think two questions from that.

First is that—is what you're saying is that your analysis of the documents at a time that suggests to you that the Committee said, yes, we only have one bidder, and one bid, but we will continue with the process?

- A. No, I didn't exactly say that.
- 24 Q. Okay.
- 25 A. What I did say is the Committee would have said, even

- though we--the time is short and even though there may have been a lack of clarity in the documents, let's proceed with the evaluation process. I presume or I could imagine that that happened, and then after that it's going to sign, that perhaps there was only one effective bidder. I wasn't there, but based
- 7 Q. I see.

on what I see--

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- 8 A. --it suggests that.
- 9 Q. So, it looked in general at the documents, made a decision before getting into the specifics of it.
- 11 A. Yes.
 - COMMISSIONER HICKINBOTTOM: But what your Affidavit indicates is that there was only one bidder left at the end of the road, but that bidder was evaluated and was found to be acceptable in terms of provision?
- 16 THE WITNESS: Correct.
- 17 BY MR RAWAT:
 - Q. But the fact that they were willing to proceed with an evaluation knowing that there was a lack of clarity in the Request for Proposals, does that render the process defective?
 - A. Effective or defective?
- Q. Defective.
- A. No, I would not say that. I think the impetus was we clearly have a situation of the lack of security at the school, and we are now obligated under the Regulations to ensure that we

go through a tender process and have it completed.

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Now, even that that may not have been the most clean-cut or--let me use the word "effective" follow-through of a tender process, of yielding a good result of a tender process, it just shows that a tender process needed to happen, and that particular--I can imagine that the Chairman of the Central Tenders Board at that time wanted to ensure that that occurred.

Because you would recall we had, just before that process, the records show that the Attorney General spoke about it and said there was no tender process, and that's the legal entity of--I'm very sure they would have consulted the Regulations, and so they said, okay, it's not good to not have a tender process. And also you had the Financial Secretary giving an opinion on it as well to say he's very concerned about--he or she--I'm not even sure who was it back then--but there was a very big concern that there was not a tender process.

And so, I believe there may have been--I don't want to say "pressure" but the impetus was to ensure that this--this is the first tender process that we are doing to get security at the high school, let's complete it. That's one.

And then, of course, Commissioner, we had to have this in place within a month--well, less than a month.

COMMISSIONER HICKINBOTTOM: I mean, given that the Board, the Tender Board, only ended up with one bidder, they really had a choice. They could either say, well, this is what

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    the process has resulted in, and it's acceptable -- it's fair as
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    well--the bidder is acceptable, this is the process, and this is
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    the successful bidder; or they could have said stop and
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    re-tender, go through the whole process again, but that would
    risk--well, it would certainly have meant, I think, that the
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    bidding process, the tender process, would not have been
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    completed by the start of the school year, which would have
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    meant continuing with the monthly arrangement at least for a
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    time.
           Those were the choices, weren't they?
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                             That's correct.
              THE WITNESS:
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              COMMISSIONER HICKINBOTTOM: And they chose to say,
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    well, this is the process, this is the successful bidder, and we
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    will go with this company?
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                             That's correct.
              THE WITNESS:
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              COMMISSIONER HICKINBOTTOM: Yes.
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              THE WITNESS: And there is absolutely nothing
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    incorrect about that decision. There was an open tender, and
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    persons submitted. Some persons--some tenderers did not adhere
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    to the particular requirements of the tender process, and they
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    were rejected from the -- from the process.
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              And even one bidder--it would have been the same if
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    only one bidder submitted.
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              COMMISSIONER HICKINBOTTOM:
                                           Exactly.
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              THE WITNESS: One bidder responded. It's a fair
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    process.
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1 COMMISSIONER HICKINBOTTOM: Exactly. 2 Yes. 3 BY MR RAWAT: If we go on to 6.13, so we have the -- the position 4 Ο. we've reached in chronology is that Top Priority and now the 5 6 persons who are recommended by ultimately the Central Tenders 7 Board for the contract. As you say at 6.13, on 12th of November 2008, the Cabinet decides to award that contract to Top 8 9 Priority Security Services, and it's for a two-year period. 10 MR RAWAT: And Commissioner, again, we see that. We 11 don't need to necessarily bring it up, but the record of that is 12 at 356 to 358, the contract was for \$455,550 for a period of two 1.3 years. 14 BY MR RAWAT: 15 0. But what you then record at your 6.15, Dr Glasgow, is 16 that, according to the then counsel for ESHS who you spoke to 17 for the purposes of preparing your Affidavit, a paper contract 18 was not issued, and this was Mr Pete Smith, the Accounts 19 Officer, he recalled that the Accounts Department at ESHS was 2.0 told to proceed with month-to-month payments which continued for 21 more than two years. 2.2 So, what does that mean in terms of completion of the 23 tender process?

what I've seen, it was completed. In speaking with Mr Smith, of

I would say the tender process was completed based on

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course, he does not recall a paper contract being issued. Of course, he would have had the legal part of it. He would have had a decision made by the Cabinet based on the recommendation of the Central Tenders Board, and that happened, and so Cabinet made a decision not to award a contract.

Now, I have not seen a contract. According to Mr Smith, one was never issued. I'm not exactly sure what that means, but he recalls, as mentioned there, he recalled that his particular Department was told to proceed with the month-to-month payment which continued for more than two years. Month-to-month payments would have been the order of the day because even if a contract was signed, the payments would have been monthly; right?

Q. Hmm.

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A. So, what I'm seeing is it's been acted on the decision of Cabinet, which is appropriate. It's just we do not have evidence that something was actually signed. But I can imagine what would happen, once a Cabinet makes a decision, the Central Tenders Board, through the Procurement Unit, would issue a letter to Mr Smith and say, hey, you've won the tender. If there are any documents to be provided to Government, do so. I can imagine that's what occurred here, but Mr Smith does not recall, and neither have I seen the contract.

COMMISSIONER HICKINBOTTOM: And I think this simply records the mechanics of payment carried on as usual?

1 THE WITNESS: Yeah. It carried on--COMMISSIONER HICKINBOTTOM: The mechanics of payment? 2 3 THE WITNESS: Yes. 4 And once this particular type of service, what the 5 bidder would have done is put in his tender of payment schedule, 6 and that payment schedule would have likely be, as from seen 7 over the time and what we've seen as the years go by, a month-to-month. 8 9 COMMISSIONER HICKINBOTTOM: X dollars a month. 10 THE WITNESS: Correct. 11 BY MR RAWAT: 12 Q. And obviously because it's for two years, it takes us 1.3 through to 2010, and you say at your paragraph 7.1 there was no 14 tender process in 2010. But Mr. Smith's recollection was that 15 there was to be a tender but the process was stalled. 16 Did you find out any more about why the process was 17 stalled? 18 Α. I did not. Suffice us to this is what happened. 19 I mean, as mentioned up earlier in the 2.0 Affidavit--well, all of the files at the procurement unit were 21 lost, and I think it was also mentioned when I spoke to the 2.2 Permanent Secretary, the current Permanent Secretary was--who 23 made inquiry into these before, that particular file was lost. 24 I mean, it's no secret, the admin complex which housed 25 that Department, it was totally trashed, for lack of a better

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So, I don't imagine that there was a file for him to say, okay, a tender process whereas the status prepared the Tender Documents and somebody said to stall it or it just never promulgated to the next stage. I don't see any documentation within the procurement unit on the records, on the electronic files. I have not seen any to suggest that one tender was actually drafted. So, that's why it's written in that way. COMMISSIONER HICKINBOTTOM: So, after 2010, the contract, the two-year contract, just rolled over on a month-to-month basis?

12 THE WITNESS: Yes.

1.3 COMMISSIONER HICKINBOTTOM: Yes.

BY MR RAWAT:

- 0. And it seemed to be that it wasn't until we get to 2013--and that's your paragraph 8.1 that there is a return to a tender process?
- 18 Α. Correct.
- And so, given what you say at 7.1, does it follow Q. that, between the end of that two-year contract in 2010 and 2013, there was no compliance with the Procurement Regulations because the contract--there was no return to or an attempt to go 23 through the tender process again. Rather, we have defaulted back to the situation we saw before 2008, where it was people being paid on a monthly basis?

A. Yeah. I mean, it's--one can infer that, but I can't say that for sure because knowing the Public Service, knowing persons want to ensure that they do what's correct. I can hear Mr Smith, I can hear the Permanent Secretary just whispering in someone's ears, shouldn't we be doing a tender process? And there may have been Tender Documents prepared because I know the Procurement Unit would also question it, but according to what I have seen in the records, the next tender was produced in 2013. That's just what I have seen.

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Q. If we look at 8.1 through to 8.24, then, Dr Glasgow, what you say is that tenders were invited in early 2019, and you've exhibited a press release—which Commissioner if you want to know, it's at page 359—you say that tender documentation was prepared in draft for intended publication in February, and it was later decided and we see that from the press notice, that the documents would be available from the 10th to the 22nd of March. But you continue that, having investigated the matter with the Procurement Unit, there are no records on file that suggest the 2013 tender was ever published. And you say, despite the loss of files in 2017, the 2013 tender had been published. I would expect to see some record of that on the electronic files. If it was not published, the reasons for that are unclear.

So that I can just understand that, when you say that it wasn't published, are you referring to the Public Tender

Notice or the actual Tender Documents?

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A. Okay, so what happens is the Procurement Unit would prepare a Tender Notice. They would draft the Tender Notice, and they would forward this to Government Information Systems, who would then publish the Tender Notice which includes access to the Tender Document.

So, what I've said in 8.4, you would have seen some record noting that it was published, GIS (Government Information System) would copy the procurement unit on whatever was published.

Also--I didn't write it here, but just to explain a little bit here--what has been seen on the files, on the electronic files, are preparation of what's noted as a checklist, and in some if my documents I mentioned a checklist, as basically to say these are the persons submitting the bid, do they have these particular documents, they just check it off. That would be something that would be stored on file electronically, and so I did not see that. What I saw was checklists that was blank. It didn't have any persons, so the Procurement Unit clearly prepared for tenders coming in. had the draft evaluation criteria that was put in place. even went as far as noting the date that the tenders would be And again noting as the checklist, what the checklist information would include. Those files were on the system, however, they were not filled in, which suggests to me that

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    tenders did not come in, to suggest that perhaps tenders were
    not published, so that's why I would conclude that.
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              COMMISSIONER HICKINBOTTOM: So, similar to 2010, there
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    were steps taken towards the tender process.
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              THE WITNESS: Correct.
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              COMMISSIONER HICKINBOTTOM: But for some reason, it
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    did not -- it failed.
              THE WITNESS: Yes.
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              COMMISSIONER HICKINBOTTOM:
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                                          It was not completed.
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              THE WITNESS: Yes.
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              COMMISSIONER HICKINBOTTOM:
                                           Thank you.
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              BY MR RAWAT:
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              So, if we, then, turn to the circumstances of 2014,
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    which you covered, Dr Glasgow, in your 9.1 and 9.4, what you
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    identify and your research has shown is that, in April 2014, the
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    Ministry of Education submitted draft Tender Documents to the
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    Procurement Unit in relation to the supply of security services
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    to ESHS. You note that the Central Tenders Board recommended
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    that your Request for Proposal be used to initiate the process.
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              Could you just explain what a Request for Proposal
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    means.
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         Α.
              Sure.
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              And so, typically what I would have sent in 9.1 from
    the Ministry of Education to the Procurement Unit as a draft,
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    typically at that time they would have used a Tender Document
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that has conditions, that's catered to works, so construction works, in terms of the terms and conditions. Of course, the scope of the services would have been correct, but when you get into the terms and conditions of the Tender Document, it was not akin to services, so I can actually speak to this because this is when I came on the scene and when I started working at the Ministry of Finance.

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So, we know from dealing with projects recently and services, you can't really have the same conditions on a services-type contract or a services-type tender as you would have on a works, so a Request for Proposal is geared towards a company producing a service, and so the structure of--and the dialogue and the language in the Tender Document had to be changed to what is referred to as a Request for Proposal.

So, the proposal, of course, there would be a technical side to it, and there would be a financial side. The technical is going to tell me how you--how you plan to deliver the services and of course the financial bit.

So, a Request for Proposal, that form of a Tender Document would have been more appropriate to use instead of what would have been provided by the Ministry of Education at that time.

Q. What you also add in your Affidavit is that on the 27th of August 2014, the Financial Secretary wrote to the Permanent Secretary of the Ministry of Education reminding the

Permanent Secretary that your Request for Proposal was required before the Project could move forward?

- A. Sorry, Commissioner?
- Q. Sorry.

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5 I will rephrase that.

So, April 2014 we've got the submission of draft

Tender Documents to the Procurement Unit. Central Tender Board

recommends that a Request for Proposal be used to initiate that

process. If you go to 384 in the bundle?

- 10 A. Page 384?
- 11 Q. 384, yes.
- 12 A. Okay.
 - Q. What we see there, this is the 27th of August 2014, so we have the Permanent Secretary being written to by the Financial Secretary in relation to the supply of security service, and what it says is you're reminded that the Request for Proposal is required before the Project can move forward. The Ministry of Finance would appreciate if this information could be forwarded as soon as possible. So, at least until August 2014 seems to have held up the process being taken forward, and nothing else seems to happen in 2014 until the 21st of January 2015, which you referred to in your Affidavit, and that's when the Central Tenders Board Chairman sought an update.
 - A. Right.
- Q. Now, you explain--and this is at--so, sorry, if we

- 1 look at 9.1, you refer to that 27th of August 2014 memorandum
- 2 | that we just looked at. The updated sort from the Central
- 3 Tender Board Chairman, and then at 9.2 you explain that a Tender
- 4 Document was drafted in September 2015 covering a two-year
- 5 period, and the public tender was issued in November 2014, and
- 6 there were two responsive bids, one from Top Priority and one
- 7 from Virgin Gorda. And Top Priority was ranked--their bid was
- 8 ranked more highly than Virgin Gorda's; right?
- 9 A. Correct.
- 10 Q. And that went through the process, did it not, of a
- 11 | Technical Subcommittee applying evaluation criteria and a
- 12 | scoring system?
- 13 A. Correct.
- Q. And one of the concerns over Virgin Gorda was that
- 15 | they were a relatively new company and might lack the resources
- 16 and experience to perform the service.
- 17 A. Correct.
- 18 O. And the effect was that the Central Tender Board
- 19 agreed with the view of the Technical Subcommittee, and the
- 20 recommendation that Top Priority be awarded a contract was put
- 21 | into a paper for the purpose of Cabinet's approval. But it
- 22 | seems, as you say in your Affidavit, that no such--it doesn't
- 23 appear to have gone in front of Cabinet; is that right?
- A. Correct.
- Q. Now, if I take you to 9.11, please, Dr Glasgow. At

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    9.10 you mentioned that the paper which was drafted on the 19th
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    of January 2016 doesn't appear to have been advanced to Cabinet.
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    But then at 9.11, which probably where you become directly
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    involved in the process, you say that "a re-evaluation of the
    bid was requested and undertaken by a new re-evaluation team, of
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    which I was a part", and you've made as a team a number of
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    recommendations which was essentially that you found
    deficiencies--and tell me if it's not a fair summary--but you
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    found deficiencies in the process and that the Tender Document
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    was inadequate and the process had to be terminated.
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              I wouldn't say it like that. So, specifically, we
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    were asked to re-evaluate the tenders. I could not remember
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    why, I just remember -- I'm not sure if it was -- because if you
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    looked at the prices, the price being the one to be selected -- it
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    was on the high side, the higher side because if you remember,
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    the contract in 2010 was about 455,000. 30 months, divide that
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    by two, we're at about 900,000. And of course, you can see from
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    the monthly payments that were demonstrated in a later table,
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    the payments actually dropped. So, you would have been about
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    $900,000, and the bid came in for the very same thing for about
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              So, naturally, there may have been some concern, I
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    don't know. But we were asked to re-evaluate the bid.
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              And so once I got involved here in bidding, a
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    particular team was put together to evaluate, not that there
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    were--that the Tender Document was insufficient--I wouldn't say
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    that -- but what we realized from the bids coming in -- and I
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    alluded to this earlier, is you have one bidder that's saying
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    that I need to have six or seven persons there, I need to have
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    this in place, that in place, to ensure nobody gets over that
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    gate to man this particular block that remains, et cetera, et
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    cetera. And then you have one person, the other bidder, says
    well, I can take care of this with just two persons--two--I
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    think it was two persons had in his--two quards. Clearly,
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    we--it may have been that the Tender Document was not clear
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    enough.
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              COMMISSIONER HICKINBOTTOM: That Tender Documents as
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    opposed to the earlier one in 2003, whenever it was, which I
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    think specified the number of people.
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              THE WITNESS: Correct.
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              COMMISSIONER HICKINBOTTOM: This didn't?
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              THE WITNESS: This did not. And so, as mentioned here
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    in part (e) of 9.11.
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              BY MR RAWAT:
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              If you want two look at your Report, it's at 456 in
         Q.
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    the bundle.
2.2
         Α.
              Okay.
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               So, what was noted here in the Affidavit is, with the
    benefit of hindsight, of course, you know not necessarily that
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    this number of security quards would have been put in and say,
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1 make--give me a proposal to have six security guards. 2 Government should not take that kind of liability. Generally 3 what happens in a procurement process, where you have a Request 4 for Proposal, you would say -- you would give the requirements, we need the school, and I think I pointed it out here 5 6 someplace--the specific requirements were to, you know, we need 7 the school to be safe, we need security at the various points. 8 You tell me how you provide that without me telling you how many 9 persons to use. You just don't do that. And do, what we 10 realized, and it was part of the recommendation in this 11 particular evaluation, is a Feasibility Study was never 12 undertaken, so we did not know what the ratio of security quards 1.3 to school students should be. We did not know exactly how many 14 quards you need to be able to get this school properly secured. 15 This was not known. 16 And so, this was pointed out in the re-evaluation 17 report as those kind of--you need to have some type of 18 Feasibility Study to tell us this information so now we can put 19 this information within the scope of the Tender Document where 2.0 all bidders would know exactly what they're responding to. 21 I mean, if you look at 456 in the bundle, when we go 2.2 to--that's the first page of your re-evaluation report, and we

can see at 2.1 you appear as part of the team. When you go to

459 and your recommendations, what you say at 4.1 as a team is

that it's recommended that the tender process be terminated as a

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- 1 result of inconsistencies in the bids submitted, which may have
- 2 been as a result of an inadequate Tender Document.
- A. The operative word is "may".
 - Q. May. Yes.

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- A. That could have been a reason.
- Q. So, the proposal inviting bids may have been insufficiently clear to allow the bidders to fully set out what they could provide?
 - A. Correct. I would say that, yes.
- Q. And, therefore, the recommendation of your team was you've just got to stop this process and start again?
- 12 A. Correct.
 - Q. And one of the ways or one of the conditions you put or proposed—and in your Affidavit you say that your team and I also—or my team and I also took some preparatory steps towards a Feasibility Study, and this is an abridged—you were recommending an abridged Feasibility Study to, as you've explained, determine the specific requirements in the number of ways. Again, you've used numbers of guards, having regard to size, student size, and the demographics of the school, and the size of the school. You identified that as one of the starting points.
 - Now, the effect of that is, firstly, that in 2016, there is another attempt to get a tender process off the ground, but those efforts come to nothing.

A. Correct.

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- Q. The next step for the consequences that Top Priority continue providing services on a rolling basis month-to-month under the existing arrangement, but there is then no tender process or no new tender process until we get into--in fact, until we get sort of much later on in time, into 2020; is that right?
- A. There was not one in 2020, but the discussion started in 2020.
 - Q. Yes. And at any time--I'm taking that from 2016 when your team gets involved to those discussions in 2020--was a Feasibility Study done at all?
 - A. I do not know that there was. I have not seen, and me recollecting, I had——I don't believe one was actually done that was passed on to the Ministry of Finance. The Feasibility Study would have been completed by the Ministry of Education. I have included in some ways some assessment to assist them, and also some draft questions that they can use to start the process of the Feasibility Study.

But based on the records, and what I have seen, I'm not--I can't be certain that it was done. Of course, you would have had Irma happened after that, and in some ways things would have just been lost in the process, and we would have been moving, we would have gone to, as noted later on to two different locations, et cetera.

So, I mean, in all fairness to the process, I haven't seen a Feasibility Study, so to say we know what those requirements were, I'm not sure that they were there. There are Minutes, so it's on the record as well of the Procurement Coordinator through the Central Tenders Board meeting, making follow-ups, just to ensure that, you know, we are still thinking about tendering for the security because it remained on the agenda for--from that time.

But as I mentioned in 2017, I can't speak to what happened between 2016 and just before the storms, but at that time a lot of the focus on what we're doing and trying to get back up, I would say that put a damper on the process going forward because, of course, you had the splitting of the two schools, and I'm sure that there were talks about let's go through a tender process, but just the mechanics of doing it, and just after Irma with so many different focuses, I can't imagine at that time they would have urged forward to necessarily get this together.

- Q. But would a fair summary of it be that we can break events up into time periods. So taking 2005 first, so 2005 to 2008 is consideration of the need to tender. 2008 to 2010 you have a tender in place. Then 2010 through to 2016, again there is consideration and there is—of the need or the desire or desirability—in fact—
 - A. And attempts.

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- Q. --and attempts to put a tender in place, but for different reasons those don't come to fruition?
 - A. Correct.

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And then, as you say, either the storms bring a Ο. different dimension to those efforts and what Public Officers can do in those circumstances with the resources they have at those times would obviously be affected. But could I ask you just to look at, I think it's page 185. This I think reflects where we got to now. We're in March 2018, and it's a request from the Permanent Secretary of the Ministry of Education to the Acting Accountant General requesting special permission to have Top Priority invoices accepted for payment until information with regards to tendering processes is sent from the Ministry of Finance. At this time, the tendering process has ceased. However, the current company, Top Priority, continues to provide security services, hence our request for special permission to have the company be compensated while the decision is being made to commence the tendering process, and this will continue until the finalisation of such process.

So--can you just assist the Commissioner with the circumstances in which--why would the Ministry have to go and ask for special permission?

A. To be very honest, when I saw this, I had never seen a correspondence like this before, and so it appear—and clearly, as I would have said in the payment section of this Affidavit,

the Accountant General, the position the Accountant General takes, if you do not have certain things in place, persons will not get paid. It has been—the entire Treasury Department—I mean, it can be very—for me, as a project officer who assists with payments, you know, you have to have certain things in place to get paid. And of course, rightly so because they do have the Financial Instructions that they follow.

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And so, I can imagine payments would not have been made unless some special arrangement occurred. I'm not sure to what extent the Financial Secretary at the time was involved, but I'm sure there may have been some conversation. And, of course, the Accountant General would have said, well, I will not make a payment unless I have something on file to see requesting whatever special permission to allow for the tender process to finish unless I have something on file to, for lack of better words, to cover myself should this thing come into question.

So, I can see the Accountant General saying something like that to the Minister of Education, and also the discussion what it would have been with the Ministry of Finance, the Financial Secretary, that this is exactly what needed to be done to assist with payments. What was clear is—a few things that are clear. One, as we mentioned, no tender process was concluded at this particular time.

Payments continued to be made. At some point, you know, the persons would have felt uncomfortable, not with the

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    arrangement as was seen in 2020, but what the Accountant General
 2
    did to assist with this, the providers were providing the
 3
    service. He had to be paid. And I would say that it's one of
 4
    the focuses of government, that is the Ministry of Finance, once
    somebody performs work for the Government of the Virgin Islands,
 5
 6
    it's good practice to pay them. It's only fair to pay them.
 7
    So, you would hear the Financial Secretary say, somebody is
    working, they have to be paid. And that's not just this
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 9
    Financial Secretary. I've heard it at least two Financial
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    Secretaries have been under since my tenure with the Ministry of
11
    Finance.
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              So, of course, this represents a mechanism that allow
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    for that to happen. And so, that's why, in my opinion, this
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    letter was written because I can imagine the Accountant General
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    that say no, we cannot --we just cannot do this anymore.
16
              COMMISSIONER HICKINBOTTOM: Mechanically, the monthly
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    payments have been made over 10 years or many years.
18
    Mechanically, how would that have been done? Would that have
19
    been done on the basis of Purchase Orders? What would be sent
2.0
    to the Treasury, to the Accountant General, to trigger the
21
    payment?
2.2
                            Okay. So, the provider would have
              THE WITNESS:
23
    submitted an invoice.
24
              COMMISSIONER HICKINBOTTOM: To the school or--
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              THE WITNESS: Prior to the school, the Ministry of
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    Education. I think at this point it was being paid under the
 2
    Ministry of Education. So, it would have been one or the other.
              COMMISSIONER HICKINBOTTOM:
 3
                                           Yes.
 4
              THE WITNESS:
                             The Ministry of Education, of course,
 5
    they would have -- and there was a budgeted amount for this.
 6
    particular services was budgeted every year.
 7
              COMMISSIONER HICKINBOTTOM: Yes, yes.
              THE WITNESS: And so, they would have made an
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 9
    application -- I said "application", but they would have made a
10
    recommendation for a Purchase Order, and so that Purchase Order
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    would have been released if they had sufficient funds, if not,
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    it would have gone on budgetary hold, they would have called the
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    Ministry of Finance Budget Unit, the Budget Unit would have
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    released it, so a Purchase Order would have been done.
15
              Now, that Purchase Order triggers the ability to
16
    produce a voucher, so the Accountant General needs to see a
17
    voucher with the invoices, so that voucher would not be created
18
    unless a Purchase Order--
19
              COMMISSIONER HICKINBOTTOM: And the Purchase Order
2.0
    comes from the Ministry?
21
              THE WITNESS: Correct.
              COMMISSIONER HICKINBOTTOM: From the Accounting
2.2
23
    Officer.
24
              THE WITNESS: Correct.
25
              COMMISSIONER HICKINBOTTOM:
                                           The Permanent Secretary.
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              And then who produces the voucher?
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              THE WITNESS:
                             That Permanent Secretary.
              COMMISSIONER HICKINBOTTOM:
 3
                                           I see.
 4
              So, the invoice would come in to the Permanent
 5
    Secretary. The Permanent Secretary would produce a Purchase
 6
    Order and a voucher, send it off to the Treasury, and the check
 7
    would be sent.
 8
                             Payment would be made, yes.
              THE WITNESS:
 9
              COMMISSIONER HICKINBOTTOM: And that would happen
10
    every month?
11
              THE WITNESS: Yes.
                                   That's--it's very thinkable that
12
    that would have happened.
1.3
               COMMISSIONER HICKINBOTTOM:
                                           I see.
                                                   Thank you very
14
    much.
15
              BY MR RAWAT:
              What you say in your Affidavit, Dr Glasgow, is that
16
         Q.
17
    there is no--there was no tender process in 2020, and that's at
18
    10.1 in your Affidavit, page 23. But you then take us back, and
19
    this relates to the questions that the Commissioner has just
2.0
    been asking you, but you take us back to paragraphs 4.3--well,
21
    4.1 through to 4.4 of your Affidavit, where you set out how
2.2
    the -- how the contracts or the payments have been budgeted for.
23
              So, in effect, what has been happening since--well,
24
    since the end of 2010 and the move over to monthly payments to
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    Top Priority, they have just been paid out of an allocated
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element of the budget for the Ministry of Education?

A. Correct.

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- Q. But this is where it takes us back to 2020, because in March 2020, concerns were raised over--and this was by the Minister of Finance--over the amounts being charged; is that right?
- 7 A. Correct.
 - Well, not the amounts being charged, but the ability to make payment based on the amounts being charged.
- Q. I see. If we look at 4.3 and 4.4, please. You say that I have been told by the Financial Secretary that in March 2020, the Ministry of Finance raised concerns about the amount being charged for the security of students at ESHS.
- 14 A. Yes.
 - Q. And then the Ministry of Finance had suggested that funding was not available to accommodate Purchase Orders in respect of payments for the services for months January and February 2020.
- 19 A. Correct.
 - Q. And the concern was that they would--those payments would exceed the Petty Contract threshold because, then you quote, then, from an e-mail, based on the amounts of the first invoices, the minimum amount to be paid by the end of the year is \$600,000.
- 25 A. Correct.

Q. And so, the effect is that, it was a query about the total amount that would end up being paid for the year based on the first two months' invoices in 2020?

A. Correct.

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- Q. Because it would be way in excess of the Petty Contract threshold?
 - A. That's correct.

COMMISSIONER HICKINBOTTOM: So, there was—the money was budgeted, so the money is in the budget. The Accounting Officer, the Permanent Secretary, would produce the Purchase Orders. But given the amount each month which was whatever it was, \$50,000, was it, who would have to sign that off? Just the Accounting Officer?

14 THE WITNESS: Yeah.

Once they--so, the Ministry of Finance would, of course, allocate monthly allotments to the Ministry of Education to make payments.

COMMISSIONER HICKINBOTTOM: Yes.

19 THE WITNESS: What the Purchase Orders are saying--

20 (Overlapping speakers.)

21 THE WITNESS: --the voucher as well.

COMMISSIONER HICKINBOTTOM: Yes. So nobody else would sign those off? The Accounting Officer would sign those off and they'd go to the Treasury.

25 THE WITNESS: Yes, or their designated person.

1 COMMISSIONER HICKINBOTTOM: Yes. And just because the Purchase Orders obviously reflect 2 3 the amount in the budget but then don't really reflect the 4 contract, a document -- I mean, not --THE WITNESS: Well, you know, one of the things I've 5 6 always said to people--I always say to people in my discussions, 7 you have several types of contracts. 8 COMMISSIONER HICKINBOTTOM: Yes, yes. 9 THE WITNESS: The courses that I've taught to 10 contractors, Government has what we call a Major Contract. 11 have a Petty Contract, and you have in my opinion, the very 12 basic form of a contract, which is a Purchase Order. 1.3 COMMISSIONER HICKINBOTTOM: Yes. 14 THE WITNESS: I tell you to do this, you agree to do 15 this for me. 16 COMMISSIONER HICKINBOTTOM: Yes. 17 THE WITNESS: So, once a Purchase Order is produced, 18 it's produced in line that a particular vendor has agreed to do 19 it for this. And usually, by agreement, it's by them sending 2.0 invoice, it's triggered by that. And so, a Purchase Order is 21 prepared in triplicate. Make sure I get this mechanic right. 2.2 Triplicate, one copy goes to the vendor, and I believe that's 23 the original. That's the main copy because it's an agreement 24 between the Government and the vendor. This is what we want you

to do, by you accepting it, it tells us that you are going to do

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    it.
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              So, I call Purchase Orders contracts.
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              COMMISSIONER HICKINBOTTOM:
                                           I absolutely understand
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    that and I agree with that, because there must be a contract to
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    get the works done.
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              But in terms of these services, what could have
 7
    happened, perhaps what should have happened is that, there would
    have been a contract for $600,000 or whatever it is for the
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 9
    year, and that would either have gone through the tender process
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    or it would have been waived, but there would have been a
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    contract. And that $600,000 would have been approved by Cabinet
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    in one form or another because they could have waived it. So
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    that's that. And who would have signed that contract then?
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    wouldn't have mattered as long as Cabinet had approved it, who
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    would have signed the contract?
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              THE WITNESS:
                             The contract itself, I mean, the
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    Legislation notes that the Minister of Finance signs contracts
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    or if he designates.
19
              COMMISSIONER HICKINBOTTOM:
                                           Right.
2.0
              All contracts under the Regulation, so he probably
21
    would sign them?
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                            He would sign.
              THE WITNESS:
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              COMMISSIONER HICKINBOTTOM: -- the contract.
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              THE WITNESS: I know there's some years, of course,
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    and he would actually do--give a--draft a--do an instrument and
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    assign perhaps other Ministers or Accounting Officers to sign
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    contracts.
 3
              COMMISSIONER HICKINBOTTOM:
                                          I understand that.
 4
              So, that's fine if there is a document headed
 5
    "contract", and that's that. But in terms of what was happening
 6
    here, there was no such document.
 7
              THE WITNESS:
                             Right.
              COMMISSIONER HICKINBOTTOM: It was a sort of rolling
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 9
    payment and there were Purchase Orders. But what sort of was
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    behind the Purchase Orders, the Purchase Order of $50,000 signed
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    by the Accounting Officer?
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              THE WITNESS: Accounting Officer.
1.3
              COMMISSIONER HICKINBOTTOM: And so, there is something
14
    missing--isn't there?--there's a contract missing.
                                                         So far as
15
    the Auditor -- the Treasury is concerned.
16
              THE WITNESS: Yes, Treasury would have picked up that.
17
              COMMISSIONER HICKINBOTTOM: Exactly. At some point.
18
              THE WITNESS: And it would not have been a secret that
19
    this is--was ongoing, and tender processes was started, just
2.0
    never completed.
21
              COMMISSIONER HICKINBOTTOM:
2.2
              THE WITNESS: So, we know that there is not a
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    contract, and so what we picked up in 2020 and the Ministry of
24
    Finance identifying it, at least they have identified and
25
    decided to -- to really make sure that something happens.
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1 And what we can see from the chain of e-mails is, it 2 was identified, of course, because of the natural mechanism, if 3 you try to enter a Purchase Order and you don't have the 4 allocation, the system would put it on hold, and so the system put it on hold, which we--which therefore made it necessary for 5 6 the Accounts Officer to call to the Ministry of Finance or the 7 Budget Unit to release the Purchase Order, so that's where the 8 e-mails pick up, and so--9 COMMISSIONER HICKINBOTTOM: Yeah, I see. 10 THE WITNESS: Minister of Finance said no, we can't do 11 that because it would be a Major Contract. Let's get an 12 approval from Cabinet. COMMISSIONER HICKINBOTTOM: Yes. 1.3 Thank you very much. 14 BY MR RAWAT: 15 Q. We can see the e-mails, they start at--16 COMMISSIONER HICKINBOTTOM: Mr Rawat, I note the time. 17 We have been going quite a long while. How close, though, are 18 you to finishing? We're up to 2020 but... 19 A little bit more, so I think we should MR RAWAT: 2.0 give Mr. Kasdan and everyone a break. 21 COMMISSIONER HICKINBOTTOM: Dr Glasgow, we have a 2.2 Stenographer, and he just needs a break every now and then. 23 We've been going on quite a long time for him. So, we will just 24 have a five-minute break and then we'll come back and finish 25 your evidence. Thank you very much.

1 THE WITNESS: Thank you. 2 (Recess.) COMMISSIONER HICKINBOTTOM: I think we're ready to 3 4 proceed, Mr Rawat. 5 Thank you, Commissioner. MR RAWAT: 6 BY MR RAWAT: 7 Dr Glasgow, we are jumping between paragraphs 10.3 and Q. 8 4.3 of your Affidavit, but essentially if I go back to 10.3--and 9 this picks up the point you were discussing before we had the short break--there reached a point in 2020 where the--and this 10 11 is in March 2020, essentially the Ministry of Finance were 12 raising queries over the payments being made because it boils 1.3 down to that Purchase Orders were being made to pay what 14 appeared to be a Major Contract. 15 Α. Correct. 16 MR RAWAT: And again, Minister--Commissioner, for your 17 note, you have the chain of e-mails that Dr Glasgow refers at 18 10.3 at Pages 189 to 193. 19 And I don't need to turn it up, but 189, the Permanent 2.0 Secretary in the Ministry of Education responding to a Public 21 Officer in the Ministry of Finance writes of the situation that 2.2 "regressively one of the matters I have inherited, and I must 23 say it should not have been allowed to continue in this matter 24 over the several years that it has been going on. It's my

understanding that years ago a Tender Document was issued for

security services but the matter was not finalised, and this is
the process that the Ministry has been following. Why it was
not flagged before I'm not sure, but I do agree cannot continue
indefinitely as this is a violation of the Public Finance

Management Act".

BY MR RAWAT:

- Q. And I assume, Dr Glasgow, that's something that you would agree with, that firstly it couldn't be allowed to continue indefinitely?
- A. Correct.

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- Q. And that it was--what had been allowed to continue was in violation of you have been calling the "Procurement Regulation"?
- 14 A. I would say so, yes.
 - Q. If we focus on 10.7 of your Affidavit, please, what you've done—and this is very helpful, but at 10.6 you set out some more details of some of the correspondence that was ongoing, as I think there were sort of two parallel processes going on dealing with the instant situation that had been flagged up by the Ministry of Finance and then beginning of the step or perhaps remedying the situation by having a tender process in place.
 - So, we have at 10.7 reference to Cabinet Memo 7th of July 2020, which, if we turn that up, is at page 441 in the bundle. It's a Ministry of Finance memoranda dated the 7th of

July 2020, but gives us helpful background which we have already covered; firstly, makes reference in paragraph 1 to the tender process that did—that was completed in 2008 and led to an award of a contract. It then refers to events in 2015, when there was an attempt to again go through a tender process but—which did not go as far as Cabinet, for reasons you've explained. And the fact that monthly payments have been continued.

The point at paragraph 4--so that's Pete Smith, who does business as Top Priority Services, had not actually increased his rate over the years, but what had happened was that, in September 2019, there had been a separation of the junior and senior sections of the school, and so that led to an increase in the number of security officers in any event. And the purpose of this paper was for Cabinet to ratify a contract between Top Priority Security Services and the Government of the Virgin Islands to provide security services for Elmore Stoutt.

Now, as I understand the purpose of this, it was essentially to, because of the need to have security at the school, because Top Priority had been providing its services in 2020 but hadn't been paid, but—and was in effect the circumstances pointed to a Major Contract, what needed—what Cabinet needed to do was to waive the tender requirements and ratify a Major Contract in 2020.

A. That's correct.

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You've rightfully noted that--and from the e-mail

- 1 | chain--payments were not made after February--I think February
- 2 | was the time, so to complete the payments--the complete
- 3 payments, as the Budget Unit flagged, they needed a Cabinet
- 4 Decision, and so all papers and waivers were done by the
- 5 Ministry of Finance--well, the Minister of Finance carries
- 6 papers--waivers to Cabinet, so there you have the Ministry of
- 7 Finance preparing that paper.
- 8 So (1), of course, as you mentioned, have the--give
- 9 the ability for the vendor to be paid; and (2) allowing for a
- 10 tender process--allowing time for a tender process to be done,
- 11 | which you would note that the Cabinet Decision or the request
- 12 for the Cabinet Decision know the payments throughout the entire
- 13 year of 2020.
- Q. And to be fair to Top Priority Services, Security
- 15 | Services, they had done two things: Firstly, they continued to
- 16 provide the service, even though they hadn't been paid.
- 17 A. Right.
- 18 Q. And then, secondly, because there was a move because
- 19 of the pandemic to on-line education, they had also reduced the
- 20 | number of services that they were providing on-site. But
- 21 nonetheless--and it goes back to your point about the Financial
- 22 | Secretary saying the Government must pay its bill--a bill had
- 23 been incurred and that had to be paid.
- A. And rightfully so. The bill--I would say, if you
- 25 | would ask me; you didn't really ask, but if you were to ask

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   me--the bill was a necessary bill, and I say that because
   security of the schools had to be done, and especially during
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   this time.
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Ο. Yes.

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- It's something that had to be done, so I think that part--that was a major part of the Cabinet paper, so to justify why we should do what we had done.
- 8 COMMISSIONER HICKINBOTTOM: Mr Rawat, is there a 9 current decision in here?
- 10 MR RAWAT: Yes.
- 11 COMMISSIONER HICKINBOTTOM: We probably don't need to 12 go to it.
- 1.3 If you give me a moment, I will find it. MR RAWAT: 14 had it in my notes, but now, of course, I cannot find it in my 15 notes, but I will check that.
- 16 COMMISSIONER HICKINBOTTOM: Yes. It's here somewhere, 17 anyway.
- 18 MR RAWAT: Yes.
- 19 COMMISSIONER HICKINBOTTOM: Yes. Thank you.
- 2.0 BY MR RAWAT:
- So, what we see, the evolution in terms of events in 21 0. 2.2 2020, Dr Glasgow, is the intention of the Ministry of Finance 23 brings to an end the month-to-month payment process; and, as 24 we've seen, two things are happening:
- 25 Firstly, Cabinet approves that Major Contract between

Top Priority and the Government; and, as you've said, it's--it
was justified on the basis of the need for a continued security
presence.

There was the recognition that, under the Public Finance Management Regulations, Cabinet can waive a tender process.

There was the recognition that a service had been provided and costs had been incurred.

And also that the Ministry of Education had accepted that, moving forward, it would need to comply with the tender process and the Public Management Regulations when seeking security contracts for secondary schools.

A. Correct.

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- Q. And as we've said, and as you said at your 10.5, parallel to this, a tender process was initiated in 2020.

 That's, as I understand it from your affidavit, could not be completed as a process before 2021.
- A. Based on what transpired, it did not initiate—not "initiate", but it was not published until 2021. But, in fact, what the idea was is for that tender process to be completed before 2021 to allow now payment after December 31, 2020, because Cabinet's ratification of the contract that's for payments to be made through December 31st, so the idea was to have a tender process to effect payments that will begin on January 1st, 2021.

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              So, if you would--
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              COMMISSIONER HICKINBOTTOM: But, in your paragraph
    17.3--
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 4
              THE WITNESS:
                            17.3?
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              COMMISSIONER HICKINBOTTOM:
                                           Yeah.
 6
              --it seems to say, which makes sense, there is a
 7
    contract up until the end of--well, there was a contract up
 8
    until the end of June 2021 to allow the tender process to run
 9
    its course.
10
              THE WITNESS: Yes.
11
              So, this was before. This -- it's a very good point
12
    that you make because this now picks it up at January 1st.
1.3
              COMMISSIONER HICKINBOTTOM:
                                           Yes.
                                                  2021, yes.
14
              THE WITNESS: But the Cabinet Decision--Cabinet
15
    paper -- I'm trying to find the decision myself, here -- it was to
16
    ratify that contract through the end of December.
17
              COMMISSIONER HICKINBOTTOM:
18
              THE WITNESS: 2020.
19
              COMMISSIONER HICKINBOTTOM:
                                           Right.
              THE WITNESS: 2020.
2.0
21
              So, that would have allowed that parallel process of a
2.2
    tender process being done to be completed so you can have
23
    somebody in place by January 1st so no payment can be made in
24
    accordance with the Procurement Regulation. But, of course,
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    that was--that did not happen; hence now where, Commissioner,
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1 your 17.3 note comes into play.
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- 2 COMMISSIONER HICKINBOTTOM: So, that sort of fills
- 3 | in--
- 4 THE WITNESS: So we now need another contract at
- 5 January to get us to June.
- 6 COMMISSIONER HICKINBOTTOM: Yes. And that, more or
- 7 less, allows the successful tenderer to take up the contract
- 8 from more or less the beginning of the school year.
- 9 THE WITNESS: Correct.
- 10 COMMISSIONER HICKINBOTTOM: That sort of time.
- 11 THE WITNESS: Yes.
- 12 COMMISSIONER HICKINBOTTOM: Got it.
- 13 BY MR RAWAT:
- Q. Can you just clarify the paragraph for me, Dr Glasgow.
- 15 If you look at page 730.
- 16 A. 730.
- 17 Q. So, the contract--the Cabinet Memo that we were
- 18 looking at earlier puts in place a Major Contract to cover until
- 19 the end of December 2020.
- 20 A. Correct.
- Q. And if we look at 730, that is an expedited extract
- 22 dated 7th of April 2021 and sets out Cabinet's decision to
- 23 ratify a new Major Contract for an additional period of six
- 24 months or until the completion of the tender process, whichever
- 25 comes first.

So, was--in effect, was that decision so it would ratify contract which would cover the period 1st of January 2021 until the end of June?

A. Correct.

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- So, that's what we just discussed on 17.3.
- Q. Right. Okay.

And in terms of the tendering process, if we look at 705, please, that sort of sets out firstly under "Background Information" it serves as a way of bringing us up to date as to where we are now, so where we've reached in effect is that, after 2010 and the end of that completed tender, there is no successful tender process as yet, but there is one that began in 2020, and will be concluded in 2021.

So, that helps us again because it does explain as a document the fact that Government has extended for a period of one year to December 31, 2020, the contract of Top Priority; and then it explains just the details of the tender process that you've engaged in. So, Tender Documents were available for Monday the 25th of January 2021, with the submission date of the 23rd of March 2021. There has been a—there was a pre—tender meeting on the 16th of February 2021. Seven bids were received from a variety of security companies, and they were opened during a Central Tenders Board meeting held on the 23rd of March 2021.

And I don't need to go into the details of this,

- Dr Glasgow, but two questions, really: Firstly, have those bids or are those bids going through the process that you've summarized earlier for us, which was to the Central Tenders
 Board possibly allocated to an evaluation subcommittee? Once they've gone through that, they will then go to Cabinet with a recommendation and Cabinet can accept or reject the
 - A. That's correct.

recommendation?

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- Q. So, as a process—and it may be a process that you're directly involved in, but as a process—and as part of the work that you've done for the—for your Affidavit, are you satisfied that at least that process, from 2020 until now, is in compliance with the Regulation?
 - A. Yes.
- Q. And in terms of—I mean, it's a salutary tale, I suppose, of the perhaps the positive of the tender process but also the difficulties that might be associated with the tender process, but do you think that as a result of the work you've done and the people you've spoken to, are there any lessons you've learned about how Ministers can respond better to the need to engage with the Procurement Regulations?
- A. Yes. I think this is definitely one for the lesson book, and quite a bit of lessons to be learned here.
- One of the very first things that I speak to my team
 about is the need to ensure that Tender Documents or whichever

form you choose to use, whether it's a Request for Proposal or Tender Document, it has to be specific enough, and it has to be concise enough, to allow all bidders to fairly respond to that tender in a way that it's understood.

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One of the short-falls of not doing an appropriate tender is exactly what happened in 2015, where you have bidders submitting bids; and when you go through the bids, it's not clear that we see the same information or interpreted it the correct way.

So, one lesson learned, of course, is be sure your Tender Document is structured in a way, prepared in a way, that everyone understands the requirement, and it has to be the same requirement.

Another very important lesson—and I think it's as a success story for all of this—is the fact that we have mechanisms in place to trigger—to trigger when something is not correct, so the chain of e-mail that you—that we went through between the Budget Unit and the Permanent Secretary, it shows, of course, that there was a flag. As the Permanent Secretary actually mentioned, she was not sure why that wasn't flagged before. I can't say, I don't know, I haven't seen the records, but I'm sure somebody probably asked the question already.

But, clearly you have (1) an automatic system that flags it because the Accounting Officer or Accounts Officer trying to raise a Purchase Order against a particular vote, it

was placed on hold (1) because the budget allocations were not there, and then (2), with that place on hold, I remember how the system works, a big zero will be noted at that particular line item on the system.

And, of course, now the Budget Unit picks up on that and says, well, there may be an issue, and they go through, and they would see, of course, that if we were to continue this, we would have a problem at the end of the year because we would be in contravention of the Regulation.

And so, it's one of those fail-safe methods. It's definitely a lesson learned for us and, as I mentioned, a success story because there are triggers there. There are certain things in place that triggers if something goes wrong like this.

COMMISSIONER HICKINBOTTOM: That's true in that somebody eventually put a flag up, and payments were stopped, and the mechanism began to sort all this out and to put it on a proper procurement basis.

THE WITNESS: Yes.

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COMMISSIONER HICKINBOTTOM: But when you say there was an automatic trigger, it took—there was a period of what? 10, 15 years when it was not triggered—sorry, that's not fair because every now and then there was an attempt at a tender process which, for one reason or another, did not come to fruition, but it took a while for this to be sorted out, to put

it broadly.

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THE WITNESS: Yeah, that's correct to say.

And where the automatic trigger, as I called it, came into play, was again, of course, an Accounts Officer trying to raise a Purchase Order, and this is just on the system in the Purchase Order, oh, my goodness, I do not have any money because our budgetary whole goes. So, of course, I now have to go to the Budget Unit to ask for permission to release the whole, so that's the trigger.

Maybe that was not--that had not happened before because they would have already had the monthly allocations that were allocated in the budgetary. But because that particular month represent--it's not that it didn't have the money; it was just that it wasn't allocated in that month. So, by that not happening, that triggered that, yes.

COMMISSIONER HICKINBOTTOM: Thank you.

BY MR RAWAT:

Q. And to just sort of pick up on the Commissioner's point, I mean, if we take the end of 2010--and this is if we look at your paragraph 15, the table that's at paragraph 15 on page 27--once 2010 starts and through the next 10 years to, let's say, the beginning of 2020, the payment that is being made by the Ministry of Education is on Purchase Orders. And if we look between January 2011 and December 2012, \$714,447 are paid out. Between January 2014 and December 2019, \$2,995,100.45 is

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1 paid out. After January 2020--and so that's--I mean, those are
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- 2 | substantial sums paid out on Purchase Orders, aren't they,
- 3 Dr Glasgow?
- 4 A. Yeah, and--individual Purchase Order, yes.
- 5 Q. Yes.
- And they are sums that really are well in the realm of
- 7 | the Major Contract.
- A. Well, I--I don't believe that the record shows this
- 9 for me, but, of course, this would have been cumulatively, yes,
- 10 it would have been well over the Major Contract threshold.
- 11 Q. Okay.
- 12 A. But the individual Purchase Orders, remember the
- 13 payments are were done monthly.
- 14 Q. Yes.
- 15 A. It would have been, like--
- Q. I accept--I accept that, absolutely, but across a
- 17 year--
- 18 A. Yes.
- 19 Q. --you are--I mean, we could look at that--if you look
- 20 at 153 in the bundle. I won't read these figures into the
- 21 record unless you require me to do so, Commissioner, but what
- 22 these are are payment schedules, and so they show what was paid.
- 23 If we go from 153 onwards each year, starting with
- 24 December -- with 2013 through to 2014, 2015, we've got 2016, 2017,
- 25 and 2018, and then you have 2019 through to 2020.

Now, 2013 through to 2016 is over \$300,000 paid out each year. When we get to 2017, it's closer to \$500,000. The same in 2018. It's the same in 2019, essentially over \$500,000.

COMMISSIONER HICKINBOTTOM: It's 1.2.

MR RAWAT: Yes. I will leave out 2020 because that's when the contract was in place.

BY MR RAWAT:

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Q. But it is a significant time over which there was a failure—and I appreciate you won't know all the reasons for it or the circumstances in which it occurred because, despite all your hard efforts, there are some documents missing.

But it is sort of--it is a serious failure not to have complied with the Procurement Regulations over a significant period of time; would you agree with that?

- A. I would agree, yes.
- Q. And obviously, as you've explained, steps have now been taken since the beginning of 2020 to remedy it, firstly by using the tender waiver process to put in place Major Contracts and then to have a tender process, which is—at some point it will be concluded?
- A. Correct. But I would interject that steps were--as we discussed, steps were taken back in 2013, so effectively.
- Q. It's quite clear that in the period that I have identified your work as such, is that it must have at least been contemplated in Public Officers that there was a need for a

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tender process?
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              Yes.
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              MR RAWAT: Commissioner, I have reached the end of my
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    questions.
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              COMMISSIONER HICKINBOTTOM:
                                           Yes.
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              MR RAWAT: Can I conclude by thanking Dr Glasgow not
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    only for the work that has gone into his Affidavit and the care
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    that has been taken in collating the documents as well but also
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    for coming to give evidence today and the way he has assisted
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    the Commission.
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              COMMISSIONER HICKINBOTTOM:
                                           And can I also thank you,
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    Dr Glasgow, for the clear and helpful way you have given your
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    evidence. It's been very helpful to try to explain what has
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    gone on with these particular services over the last 10 or 15
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    years.
            Thank you.
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              THE WITNESS:
                             Thank you.
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              COMMISSIONER HICKINBOTTOM:
                                           Good.
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              Mr Rawat.
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              MR RAWAT:
                          Dr Glasgow is our only witness today, but
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    we will be resuming on Monday with further witnesses.
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              COMMISSIONER HICKINBOTTOM: Good.
                                                   Thank you very
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    much.
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              Thank you, Dr Glasgow.
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              THE WITNESS:
                             Thank you.
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               (Witness steps down.)
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(End at 12:22 p.m.)	

CERTIFICATE OF REPORTER

I, David A. Kasdan, RDR-CRR, Court Reporter, do hereby certify that the foregoing proceedings were stenographically recorded by me and thereafter reduced to typewritten form by computer-assisted transcription under my direction and supervision; and that the foregoing transcript is a true and accurate record of the proceedings.

I further certify that I am neither counsel for, related to, nor employed by any of the parties to this action in this proceeding, nor financially or otherwise interested in the outcome of this litigation.

DAVID A. KASDAN

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