# BRITISH VIRGIN ISLANDS COMMISSION OF INQUIRY

**HEARINGS: DAY 21** 

(THURSDAY 1 JULY 2021)

International Arbitration Centre
3rd floor Ritter House
Wickhams Cay II
Road Town, Tortola

### Before:

# Commissioner Rt Hon Sir Gary Hickinbottom

Mr Niki Olympitis of Withers LLP (instructed by the Attorney General) appeared for various BVI Government Ministers and public officials.

Counsel to the Commission Mr Bilal Rawat also appeared.

Ms Erica Smith-Penn gave evidence. Ms Sheila Brathwaite gave evidence. Mr Myron Walwyn gave evidence.

Court Reporter:

MR. DAVID A. KASDAN
Registered Diplomate Reporter (RDR)
Certified Realtime Reporter (CRR)
Worldwide Reporting, LLP
529 14th Street, S.E.
Washington, D.C. 20003
United States of America
david.kasdan@wwreporting.com

## Those present:

## Session 1

Mr Niki Olympitis, Withers LLP

Mr Bilal Rawat

Ms Erica Smith-Penn

Ms Sheila Brathwaite

Mr Steven Chandler, Secretary to the Commission

Mr Andrew King, Senior Solicitor to the Commission

Ms Rhea Harrikissoon, Solicitor to the Commission

Constable Javier Smith, Royal Virgin Islands Police Force

Mr Dame Peters, Audio-Visual Technician

Mr Albert Cheraymond, Audio-Visual Technician

## Session 2

Mr Bilal Rawat

Mr Myron Walwyn

Ms Juienna Tasaddiq, Assistant Secretary to the Commission

Mr Andrew King, Senior Solicitor to the Commission

Ms Rhea Harrikissoon, Solicitor to the Commission

Constable Javier Smith, Royal Virgin Islands Police Force

Mr Dame Peters, Audio-Visual Technician

Mr Albert Cheraymond, Audio-Visual Technician

## PROCEEDINGS

Session 1

COMMISSIONER HICKINBOTTOM: Good morning, everyone.

Just before we resume the evidence, could I just deal with one small point. Over the last 24 hours there have been a number of press reports concerning the evidence that The Honourable Speaker gave to the Commission of Inquiry with regard to his Declarations of Interests. Anyone following the work of the Commission of Inquiry on YouTube or in the Transcripts will know the position clearly, but some of the press reports were confused. The position is very straightforward.

On the 18th of June, The Honourable Speaker gave evidence to the Commission of Inquiry on his Declarations of Interests. Despite requests, he had not produced any information or documents before the Hearing nor, indeed, did he produce any documents at the Hearing.

However, during the course of his evidence, he said that he might have some documents relating to these matters, and I said that if he sent them in, they would be evidence and I would take them into account. He sent in some further documents a week later.

During the course of the Hearing, The Honourable Speaker's learned counsel, Mr Rowe of Silk Legal, accepted that if a Member lodged his Declaration a day late, then that would be a breach of Section 3 of the Register of Interests Act 2006,

and there was no "reasonable excuse" defense. On the basis of the documents that the Speaker has produced, together with the documents that were produced by the Registrar of Interests, the dates on which he submitted his Declaration forms are clear.

Where documentary evidence is clear and uncontroversial, it is, of course, unnecessary to hear any oral evidence about it.

Hopefully that will have made the position clear for those who have been struggling with it.

1.3

2.0

2.2

The press report, or at least some them, simply grasped the wrong end of what I'm bound to say is a fairly short stick. But can I also say this: It was also, in my view, the wrong stick. I heard six days of evidence and submissions in relation to Declaration of Interests, and the Register of Interests. I heard that evidence and those submissions in the context of governance, which is expressly a matter which I have to consider under my Terms of Reference.

At the start of those six days, nobody suggested that the Register of Interests Act was anything other than a firm pillar of governance in the BVI, and none of the 22 Members of the House of Assembly, current and past, had said that they were in breach or not compliant with any of the provisions of the Act. Indeed, several of the elected Members have written to the Commission of Inquiry expressly to say that they had been fully compliant.

By the end of the six days, it was clear that, leaving

aside the Attorney General, to whom these issues were not put, all 21 Members of the House of Assembly, current and past, had not been compliant with Section 3 of the Act, a position which they each accepted.

Furthermore, in relation to the system which I was mainly concerned with, the elected Ministers, through Sir Geoffrey Cox, Queen's Counsel, accepted that the implementation of the constitutional provisions through the Register of Interests Act 2006 was, in his term, practically hopeless. In those circumstances, the picture painted by the evidence as a whole is absolutely clear; and, in those circumstances, the minute details of how a single Member made efforts to comply with his statutory obligations pale by the side of this picture, clear and on a broad canvass.

With those comments, hopefully the episode of the Register of Interests which, as I say, we heard over six days, that chapter can be closed, and we can move on to deal with the other important aspects of the Inquiry with further evidence today.

Mr Rawat.

1.3

2.0

2.2

MR RAWAT: Good morning, Commissioner.

Before I introduce our Witnesses for this morning, can I just, for the purposes of the Transcript, record that, in the hearing room today we have Mr Niki Olympitis of Withers BVI on behalf of the Attorney General and the elected Ministers. In

```
1
    terms of the remaining Member of the House of Assembly, they are
 2
    not represented either in person or remotely.
 3
              COMMISSIONER HICKINBOTTOM:
                                           Thank you.
 4
              MR RAWAT: Two witnesses this morning are Ms Sheila
 5
    Braithwaite, who was, until very recently the Complaints
 6
    Commissioner, and her successor in the role Ms Erica Smith-Penn.
 7
              Commissioner, with your permission, what I propose to
    do today is to have both the former and current Complaints
 8
 9
    Commissioner giving evidence together because there is
10
    overlapping in the questions I would have otherwise have to put
11
    to them.
12
              COMMISSIONER HICKINBOTTOM: No, that is sensible.
1.3
                         So, before we proceed, can I asked that
              MR RAWAT:
14
    they be sworn in turn or invited to take the oath.
15
              COMMISSION SECRETARY: Good morning, Ms Minister
16
    Smith-Penn. Would you like to swear an oath or make an
17
    affirmation?
18
              THE WITNESS: (Ms Smith-Penn) Good morning.
                                                            I would
19
    like to affirm, please.
2.0
              COMMISSION SECRETARY: If you would like to take the
21
    sheet to your right-hand side and read the words on the
    affirmation.
22
23
              THE WITNESS: (Ms Smith-Penn) Yes.
24
              I, Erica Smith-Penn, do solemnly, sincerely and truly
25
    declare and affirm that the evidence I shall give shall be the
```

```
1
    truth, the whole truth and nothing but the truth.
 2
              COMMISSION SECRETARY:
                                      Thank you. Would you like to
 3
    swear an oath or make an affirmation?
              THE WITNESS:
 4
                             (Mrs Braithwaite) I would like to
    affirm.
 5
 6
              COMMISSION SECRETARY: Again, if you can take the
 7
    sheet in front of you and read the words.
                             (Mrs Braithwaite) I, Sheila Braithwaite,
 8
              THE WITNESS:
 9
    do solemnly, sincerely and truly declare and affirm that the
10
    evidence I shall give shall be the truth, the whole truth, and
11
    nothing but the truth.
12
              COMMISSION SECRETARY:
                                      Thank you.
1.3
              COMMISSIONER HICKINBOTTOM: Now, Mrs Braithwaite, we
14
    didn't ask you to produce a position statement on governance,
15
    which we did some other people, but you've written to me, and I
16
    know that you want to say a few words about governance before
17
    you give your evidence, and I'm very content that you say those
18
    words now. Thank you very much.
19
              THE WITNESS:
                             (Mrs Braithwaite) Good morning,
2.0
    everyone, and thank you, Commissioner, for the opportunity.
21
              I begin with a brief Opening Statement. I state that
2.2
    Mr Elton Georges was the first Commissioner who established the
23
    office in 2009 and managed it until 2015. When I joined the
24
    Commission, Mr Georges was very welcoming and shared with me as
25
    much as he could on the workings of the office. He had already
```

paved the way with the Public Service, by pointing out to them the necessity of responding to questions from the Commission, so that complaints received from members of the public could be resolved. He also endeavored to have his recommendations implemented by officers. In my estimation, Mr Georges did a very good job in ferreting out information and informing officers of their needed to be of better service to the public. He essentially laid the groundwork for the Commission to be effective in its mandate.

1.3

2.0

In my tribute to him in 2018, I said, "Mr Georges genuinely cared about the image of the Public Service and did all he could to change any negative habits".

As the Commissioner, I experienced high's and low's during my tenure. The high's came when I was able to resolve an issue for a complainant, and expressly when they expressed gratitude; also when any recommendations were implemented by departments.

Those were days of frustration when officers were not responding to requests for information and I had to go into encouragement mode. My recognition that the Act did not provide me any assistance to get the information needed, added to my frustration.

In my estimation, the Commission has been relatively successful in being effective under the circumstances of budgetary and staffing constraints; the number of complaints

dealt with, the processing of Annual Reports; the need for amendments to the Act; independence of the office, and human-rights issues.

1.3

2.0

2.2

May I also take this opportunity to offer my understanding of good governance.

Good governance is defined by the United Nations

Economic and Social Commission for Asia and the Pacific as
having eight major characteristics: It is participatory,
consensus oriented, accountable, transparent, responsive,
effective and efficient, equitable, and inclusive and follows
the rule of law, which ensures impartial protection of human
rights, has an independent judiciary system and the police force
should enforce the rule of law in an incorruptible manner. Good
governance assures that corruption is minimized, the views of
minorities are taken into account and that the voices of the
most vulnerable in society are heard in decision-making. It is
also responsive to the present and future needs of society.

In the Public Service, good governance should ensure that the service has the right set of laws, regulations, policies and procedures to ensure accountability, openness, fairness, honesty, integrity, impartiality, and professionalism in every aspect of its operations.

At the Complaints Commission we operate under a set of guiding principles to achieve good governance. These principles are: Integrity, independence, professionalism, accessibility.

```
1
              My thought is that good governance involves
 2
    transparency of activities, accountability and honesty of
 3
    actions to the Government, colleagues, and the public; fairness
 4
    for all; being accessible by all especially the less fortunate
    in society and adherence to the rule of law.
 5
 6
              COMMISSIONER HICKINBOTTOM:
                                           Thank you,
 7
    Mrs Braithwaite.
 8
              Mrs Smith, you haven't asked to do so, but is there
 9
    anything else you want to add to that?
10
              THE WITNESS:
                             (Mrs Smith-Penn) Thank you very much,
11
    Commissioner.
12
              The points that I would wish to make on good
1.3
    governance I think I had said that I would intersperse them as I
14
    gave evidence at hand.
15
              COMMISSIONER HICKINBOTTOM: I'm very happy for you to
16
    do that. You will be asked questions, and it's likely that they
17
    will be covered by those questions.
18
              THE WITNESS: (Mrs Smith-Penn) Yes. And I should just
19
    like to mention that the points on good governance that I intend
2.0
    to raise would be those that are enshrined in the Universal
21
    Declaration on Human Rights that gave rise to the European
2.2
    Convention on Human Rights that also enshrined in the
23
    Constitution of the Virgin Islands, namely the Virgin Islands
24
    Constitutional Order 2007.
25
              And to just expose on what those principles mean
```

```
1
    within the context of democracy, human rights, the rule of law,
 2
    and good governance.
 3
              COMMISSIONER HICKINBOTTOM:
                                           Thank you very much.
 4
              THE WITNESS:
                             (Mrs Smith-Penn) Thank you.
              COMMISSIONER HICKINBOTTOM:
 5
                                           Mr Rawat.
 6
              MR RAWAT:
                         Thank you, Commissioner.
 7
              BY MR RAWAT:
              Mrs Braithwaite, Mrs Smith-Penn, the first part of
 8
         Q.
 9
    what I need to do today is to go through various formalities
10
    before I get into the substance of my questions. How I would
11
    like to do things, if I may, is that most of my questions will
12
    probably be directed at Mrs Braithwaite in the first instance
1.3
    because she obviously has longer experience of being the
14
    Complaints Commissioner. There will be some questions that
15
    Mrs Smith-Penn may be better able to answer but, Mrs Smith-Penn,
16
    if at any point you wish to add to an answer that
17
    Mrs Braithwaite gives to us, I will give you that opportunity.
              But if I turn to Mrs Braithwaite first and just deal
18
19
    with the formalities. The first formality I need to ask you to
2.0
    deal with is to give the Commissioner your full name.
21
         Α.
               (Mrs Braithwaite) My name is Sheila Naomi Braithwaite.
2.2
              Mrs Smith-Penn, if you could do the same, please.
         0.
23
               (Mrs Smith-Penn) My name is Erica Rosetta Smith-Penn.
         Α.
24
              Thank you. Normally I would ask a witness to give a
         Q.
25
    professional address, but I don't think we need to do that
```

because we do have your Annual Reports and that tells us where the Complaints Commissioner operates from.

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

What I would say is this, I try as I go through to keep the questions short and simple. I confess it doesn't always work, but if at any time you have difficulty understanding a question I've put to either one of you, please do stop me and ask me to repeat or rephrase it.

You both have, as you confirmed, you have a bundle that's been prepared for the Hearing which is essentially a bundle of the Annual Reports that the Complaints Commissioner issues. We may need to go and look at some of that as we go through.

The last point to make is to ask you this: Just to both remember just to please keep your voices up and speak slowly. The microphone that you have in front of you will not amplify; it will just record. But it is very important that we do have an accurate record of what evidence you can give us today.

If I start with Mrs Braithwaite, could you give the Commissioner an outline of your career before you were appointed to the post of Complaints Commissioner.

A. (Mrs Braithwaite) Certainly.

My career began in Jamaica West Indies, where I was a teller at the Bank of Nova Scotia, and then that was followed up with me being a Tax Inspector at the Inland -- at the Tax

Department of the Government of Jamaica.

1.3

2.0

I graduated with a Bachelor's degree in chemistry and mathematics from the University of the West Indies, and then I came home, and I began to work as a Tax Inspector in the BVI Government. I eventually became the Deputy Commissioner at the Inland Revenue Department. I was a senior—I have been back and forth in several Ministries and Departments over my 35-40 years of service in the BVI.

And I was a senior administrative officer in the Ministry of Health, Education and Welfare at the time and then I became the Permanent Secretary in the Ministry of Health and Social Development, which is what it's called now.

I was an Assistant Secretary and then Permanent

Secretary in the Ministry of Natural Resources and Labour where

I spent most of my time. I think I was there for about 10 years of my service in that Ministry.

I was Permanent Secretary in the Deputy Governor's

Office for a very short period of time and Permanent Secretary

in the Ministry of Education and Culture from where I retired in

2010. In June 2001, I took the master of business management

degree at the University of the Virgin Islands in St. Thomas,

USVI.

 $$\operatorname{\textsc{Between}}$$  2011 and 2015, I was the Chairman of the National PAC Trust of the BVI.

I hold, in addition to my Bachelor's of Science and

- MBA, I hold an executive diploma in Strategic Management from
  the Charter Management Institute of the United Kingdom and a
  certificate in Public Administration from the University of the
  West Indies. I actually became the local tutor after I had
  completed that certification for the University of the West
  Indies.
  - I also worked at Barclay's Bank at the time. It's now called Inter-Caribbean Bank in the BVI for about four years, and then I had left the Public Service and went back after that period of time at the bank because I wanted to insure that I preserved my prior service towards my retirement.
- 12 And then in 2015 I became the Complaints Commissioner.
- 13 Q. That was on the 1st of July 2015?
  - A. (Mrs Braithwaite) 1st of July.
- 15 Q. Thank you.

7

8

9

10

11

14

22

- 16 A. (Mrs Braithwaite) 1st of July.
- I actually reported on the 8th of June, though, was

  Election Day before voting into office.
- Q. Mrs Smith-Penn, could I ask the same question of you.

  If you could give an outline of your career before you came to

  the post of Complaints Commissioner.
  - A. (Mrs Smith-Penn) Thank you very much.
- In 1989, I joined the Chief Minister's Office, as it then was, as the Filing Clerk and essentially the keeper of the record.

I then went on in the Chief Minister's Office to become the sole accounts officer responsible for the accounts at that time.

1.3

2.0

2.2

During that time, I sat at the feet of all who were responsible for bringing the H. Lavity Stoutt Community College to pass, and there is a reason why I mention that and I will come on to it later.

In 1991, I left the Chief Minister's Office and attended the University of the Virgin Islands where I studied and eventually graduated summa cum laude with a Bachelor of Arts degree in Management with a concentration in Computer Applications.

In 1995 I left the University of the Virgin Islands St Thomas campus and I joined the Deputy Governor's Office where I was assigned to work directly with Mr Elton Georges, CMGOB, (oh, blessed memory). And I worked with him for that period until 1996 when I was drafted by His Excellency the Governor David McKilligan.

I was then appointed to be the private secretary who worked directly with the Governor until I was then elevated to hold the post of private secretary together being the Clerk to what was then the Executive Counsel. We know it now to be the Cabinet. That opportunity afforded me a grand and long extended experience to be the keeper of the record of the policy or the chief policy-making body of the Territory of the Virgin Islands.

In 2002, I was promoted and left the Governor's Office to become the Deputy Permanent Secretary in the Ministry of Education. During that time, one of the special assignments was to work with the "Laurie Form" (phonetic) Commission and bring in to pass on the special committee appointed a new Education Act which is now known The Education Act 2004 for the Territory of the Virgin Islands.

1.3

2.0

2.2

In that same period in 2003, I was appointed simultaneously to be the Deputy Supervisor of Elections and worked in one of the most contentious period and one of the hottest contested elections in the Territory of the Virgin Islands.

After the election, I returned to the Ministry of Education and worked there until 2005, when I left to study law at the University of Birmingham in the United Kingdom. I graduated from the University of Birmingham with a Bachelor of Law degree, and then I went on to study and achieve my graduate Diploma in Law at what was then the College of Law in Birmingham, United Kingdom. It's now known as the University of Law.

I returned to the Territory of the Virgin Islands.

And in 2009, I was appointed to work in the Land Registry of the Territory of the Virgin Islands.

And then, in 2010, I was appointed to the position of Chief Registrar of Lands. I worked there until that time and

```
1
    went on later to be appointed Registrar of the Supreme Court,
 2
    and I worked in the Supreme Court as the Registrar in the period
 3
    up until 2020 at the 31st of December 2020, and so I worked in
 4
    that position for a period of six years. And it was in that
    particular position where a lot of what I had learned began to
 5
 6
    take shape in the aforementioned areas that I discussed with
 7
    respect to good governance.
 8
               I will stop there, I think, and thank you very much.
 9
              COMMISSIONER HICKINBOTTOM:
                                          Thank you.
10
              BY MR RAWAT:
              Thank you.
11
         Q.
12
              And just to confirm, you were appointed to your role
1.3
    on the 1st of January 2021?
14
         Α.
               (Mrs Smith-Penn) Yes, I was.
15
         Q.
              Thank you.
16
              Let's look at that role, please.
17
              The Complaints Commissioner was established, it's a
18
    constitutional position which was established under Section 110
19
    of the Constitution, but your functions are set out in the
2.0
    Complaints Commissioner Act of 2003. Can I ask you each in
21
    turn, I will start with Mrs Braithwaite.
2.2
              Mrs Braithwaite, what did you consider your role as
23
    Complaints Commissioner to be?
24
         Α.
               (Mrs Braithwaite) I considered my role to be primarily
25
    to assist members of the public to get resolution to the
```

complaints, but to also do it in a fair manner to both sides, both the Public Service and the complainant.

1.3

2.0

2.2

Also in reporting my findings to departments, I thought my role was to be--to point out the short-falls that I had discovered and, you know, give some recommendations as to how they could be improved so that the public would recognize that the Public Service tries to abide by the rules of good governance.

- Q. Mrs Smith-Penn, can I put the same question to you. What do you consider your role to be as Complaints Commissioner?
- A. I think that the role of Complaints Commissioner is—first of all, the nomenclature is probably a little bit limited in its scope and it sends the wrong message, in my humble view. The Complaints Commissioner, in my view and thus my role is understood to be one that is at the apex of the complaints procedure in and for the Public Service of the Territory of the Virgin Islands.

That means that with respect to administration, the Complaints Commissioner is the person to whom all Members who need to rely on the services of the -- what we traditionally used to call the Civil Servants, as well as statutory bodies or in any respect any of those bodies that's defined under the Complaints Commissioner's Act, would need to rely on those services. It means, therefore that, persons who do not normally have access perhaps do not have the means nor the monies to seek

out redress for whatever maladministration they may consider, would have a right to come to the Commission, and the Commission would then be the voice of that individual.

1.3

2.0

2.2

We're responsible for, therefore, ensuring that good governance is at all times protected; that the rights that are ensured to every man--every human being on this Earth--is upheld that the rule of law is robustly protected and upheld; and that where there is a need to apply justice and human consideration, that the Complaints Commissioner would mediate or cause to be mediated on behalf of such individuals, satisfactory resolution to whatever problems they may come against. And in all those respects, democracy is a critical role that the Commission is responsible for protecting.

Ombudsman Institute under which the Complaints Commission has had the opportunity to benefit from in training, as well this year the theme for the training that they had was giving voice to the voiceless, and we very much adopt that in everything that we do, and I should say that we have been doing that at the Commission from the time of its inception until the present time.

Q. And can I follow that up, please, Mrs Smith-Penn, with a separate question, which is: How--what is--how is your office currently staffed? Aside from yourself, how many other staff and what roles do they have?

A. (Mrs Smith-Penn) I have three Members of staff in total at the Commission: The Administrative Officer--well, she's the Senior Administrative Officer and Intake Officer as well as Investigator; and then we have the Lead Investigator who is a trained lawyer; and the Commissioner, which is myself currently.

- Q. So, a total complement of three?
- A. (Mrs Smith-Penn) Three officers.

1

2

3

4

5

6

7

8

9

10

18

19

2.0

21

2.2

23

24

25

- Q. Mrs Braithwaite, was it a similar level of staffing during your time as Complaints Commissioner?
- 11 A. (Mrs Braithwaite) It was. Except that there is one
  12 post that's not filled because of funding. It's called the
  13 Office Generalist.
- A. (Mrs Smith-Penn) Yes, correct.
- 15 A. (Mrs Braithwaite) And that person acts as a clerical
  16 officer. That person would handle visitors, take telephone
  17 calls.

And during my time, I tried to recruit someone who spoke Spanish because we had a number of persons coming into the office who spoke Spanish--we didn't speak Spanish--and there was some difficulty in understanding what their complaints were.

So, we recruited someone who was bilingual, and we lost her after the hurricanes of 2017 because our office was destroyed, basically. Half of the office was destroyed, so we lost a lot of furnishings. We lost some of our files, et cetera, and we

had to--we tried to get from Government monies to replace these
things, but they said that we should find savings.

So, with a painful heart, I had to release the officer. She had already been asked for any way because of, you know, her professionalism and the manner in which she worked, and so I reluctantly released her so that we could restart the office, so to speak, because we had to buy a lot of furnishings and so on.

Q. Thank you.

3

4

5

6

7

8

9

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

- 10 A. (Mrs Braithwaite) That was one of the constraints that 11 we had.
  - Q. Can I come back in due course to the question of funding, which I will ask of both of you, but under the Act--and I can take you to the Complaints Commissioner Act if you need it, but you probably both know it very well in any event.

The task is to investigate allegations of maladministration by government departments or public authorities; and, as I understand it, Mrs Braithwaite, perhaps you can confirm this, but the Complaints Commissioner can do that by either receiving a complaint from members of the public or there is a power for you to investigate complaints of your own motion; is that right?

A. (Mrs Braithwaite) Yes, we can initial own motion investigations. If we see that the number of persons in the public would be affected, we can do our own motion, or if--and

that would come about when we receive a number of complaints
about the particular area, subject area.

And just by looking and observing what's going on in the Territory, we can also decide to do our own motion investigation.

Q. Now, maladministration is actually defined in the act, and perhaps if I just put it in the record, Commissioner for your note, it's at this part--it's the law bundle at page 211.

COMMISSIONER HICKINBOTTOM: Thank you.

#### BY MR RAWAT:

discriminatory procedures".

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

Q. Section 2 of the Act defines the Complaints

Commissioner Act 2003 defines maladministration as this:

"Maladministration means inefficient, bad, or improper
administration and without prejudice to the generality of the
foregoing includes (a) unreasonable conduct including delay,
discourtesy, and lack of consideration for a person affected by
any action; (b) abuse of any power, including any discretionary
power or authority, including any action which (1) is
unreasonable, unjust, oppressive or improperly discriminatory or
which is in accordance with the practice which is or may be
unreasonable, unjust, oppressive or improperly discriminatory;
or (2) was based wholly or partly on a mistake of law or fact".

And the final part of the definition is at (c) which
defines it as "unreasonable, unjust, oppressive or improperly

So, again to Mrs Braithwaite, what the Complaints

Commissioner can do is investigate a complaint. You can make

Findings of Fact.

- A. (Mrs Braithwaite) Yes.
- Q. You then can report on it, and you can make recommendations--
  - A. (Mrs Braithwaite) Yes.
  - Q. --in your Report.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

- A. (Mrs Braithwaite) Yes, that's correct.
- Q. I don't know whether you have the Act with you, but if you need it, it is in another bundle that's on the desk, but can I take you both to Section 11 of the Act, and I want to ask you something both in turn, please.

If you look at 11, it says there "power to obtain evidence", and it says: "Subject to subsections 2 and 3, the Commissioner shall have the power of the High Court to summon witnesses to appear before him, to compel them to give evidence on oath, and to produce documents relevant to the proceedings before him". And the people you can't summons or make demands of are defined in (2) and (3) as "the Governor and any Minister", and so effectively you--and (3) relates to Executive Council, which is what became the, I think, the Cabinet?

- A. (Mrs Braithwaite) Yes.
- Q. But other than that, you do have as Complaints
  Commissioner power to compel the production of witness evidence

or documents.

1

2

3

4

5

6

14

15

16

17

18

19

2.0

21

2.2

Mrs Braithwaite, in the time that you were Complaints Commissioner, how often did you use the power under Section 11?

- A. (Mrs Braithwaite) I don't recall the frequency, but I have used it. Especially when we were doing certain investigations, we would call in witnesses and we would have
- them swear on a--I don't have the document with me, but we have a particular document that they would swear, which falls under this Section. Or affirm, as it shows.
- Q. And did you use the power also to compel the production of documents to you?
- A. (Mrs Braithwaite) In writing--yes, by writing and requesting documentation.
  - Q. And in your experience, was there any resistance to your exercise of that power?
  - A. (Mrs Braithwaite) In terms of witnesses, no. In terms of getting documentation, on occasion there was resistance. I may have received excuses such as "we can't find the information" or, you know, "the person who is dealing with the matter is not here", things of that nature.
  - But eventually, in most cases, they were able to get the documentation we needed.
- Q. Mrs Smith-Penn, you have obviously been in the role
  for a shorter time, a few months, but in that time since taking
  on the role, have you had occasion to use the power under

Section 11?

1.3

2.0

2.2

- A. (Mrs Smith-Penn) I have had the occasion to use that power. Indeed, I have, in the short space of time.
- Q. And again, have you encountered resistance to the exercise of that power?
- A. (Mrs Smith-Penn) I have experienced delay, I would say as well, resistance. And if you would allow, I would explain a little further.

It has been my experience in that short time that it has more to do—any delay or resistance has more to do with understanding, and it is very much necessary that when one is applying the law that the particular provision be at all times put in a place or position so that person understands, so what we have done in requesting documentation, we put a penalty which flags up this Section, and it brings the matter to the attention of the persons to whom it is addressed. Anyone seeing the particular wording about the powers of the High Court, they are quickly then assured of the seriousness of the document.

Q. Now, one of the other elements I summarised for you both Section 4, but you have got the Act in front of you,

Commissioner, this is page 212. If we go to Section 5,

Section 5--Section 4 having set out for a Complaints

Commissioner what he or she can investigate. Section 5 sets out the restriction on matters for investigation. I won't set it all out, but if I just draw your attention to Section 55, which

```
1
    is on the next page because what -- it refers to subsection 4, it
    says, for example, that the Complaints Commissioner can't
 2
 3
    investigate something that is--where there is an alternative
 4
    remedy, so where someone could go to court or take a judicial
 5
    review. But Section 5 says that: "Notwithstanding
 6
    subsection 4, the Commissioner may investigate a matter
 7
    notwithstanding that the complainant"--sorry, give me a moment.
 8
              Sorry.
                      I meant to take you to Section 5(3), sorry,
 9
    which is on 212.
                      Sorry. Yeah, Section 5, as we said, deals
10
    with restrictions on matters for investigations. But 5(2) says
11
    that: "The Commissioner may investigate a matter,
    notwithstanding that such matter raises questions as to the
12
1.3
    integrity or corruption of the Public Service or of any
14
    Department of governmental public authority and may investigate
15
    any conditions resulting from or calculated to facilitate or
16
    encourage corruption in the Public Service or any such
17
    Department or authority, but he shall not undertake any
18
    investigation to specific charges of corruption against
19
    individuals".
2.0
              And then subsection 3 says: "Where in the course of
21
    an investigation it appears to the Commissioner that there is
2.2
    evidence of any corrupt act by any individual, he shall report
23
    the matter to the Governor with his recommendations as to any
24
    further investigation he may consider proper".
25
              First question on this and to Mrs Braithwaite,
```

- obviously Section 4 and 5 working together tell you what you can and can't do.
  - A. (Mrs Braithwaite) Yes.
  - Q. But when you were Complaints Commissioner, how did you decide whether a complaint made to you fell within the ambit of your powers, particularly if it related to a potential allegation of corruption?
- 8 A. (Mrs Braithwaite) Could you repeat the question, 9 please?
- 10 Q. Yes, of course.

3

4

5

6

7

11

12

1.3

14

15

16

17

18

19

2.2

23

24

25

- When you were Complaints Commissioner, how did you decide whether a complaint was appropriate for you to investigate?
- A. (Mrs Braithwaite) Having looked at the information—the complainant—the complaint itself, what the individual set out, and then having looked at the information which you would gather from the Department or what have you. Then you would decide whether or not to go through the investigation.
- First of all, it has to fall under--it has to fall under Section--
  - Q. Are you thinking of Section 4?
  - A. (Mrs Braithwaite) That says it should not be trivial, it should not be frivolous, it should not be vexatious. It should be made by the individual themself and things of that

nature. If they want to get the information from the Department, you would go through that information and decide whether or not you continue with the investigation.

1.3

2.0

2.2

In terms of corruption, as you go through the information and you recognize that there may be--there may be--corruption, whether it is actual corruption or it's sloppiness on the part of the Department or poor record-keeping or what have you, then you can go to Section 5(3). And if it's just a suspicion in your mind, you go to Section 5(3), and you ask the Governor to have the Auditor General look at the matter because she has more powers than we have, and she has more--she has audit tools which we don't have, and so they would--that would be dealt with through the Governor from there on.

- Q. And during--you've set out the process that you would approach. Did you have a written policy or procedure or--I appreciate you have a small team, but this was just the approach that you, yourself--
- A. (Mrs Braithwaite) Just use that approach, and though we don't have any written policies or procedures—in fact, we do have a procedure manual. Yes, we do. We do have a procedure manual, but I don't think it speaks to the Section 5 specifically of the Act.
- Q. Did you, in your time, looking at Section 5(3), did you have occasion to refer a Section 5(3) matter to the Governor?

A. (Mrs Braithwaite) Every third one that I had a suspicion of, I was unable to say whether there was corruption, but I had my own suspicions in terms of the documentation that I was able to get. The documentation is incomplete. But what I had, showed me that there is a suspicion.

And so, what I had wanted was for the Auditor General to then--but I couldn't send it to her. It had to go through the Governor.

O. I see.

1.3

2.0

2.2

Mrs Smith-Penn, from your perspective, how do you approach determining whether a complaint falls within the scope of what the Complaints Commissioner is permitted to do by statute?

A. The approach that is first taken is that, under Section 4, which gives the overarching responsibility to investigate, and then going to the tests under (a), (b), and (c) of Subsection 4(a), 4(2)(a), (b), and then (c). The Complaints Commissioner takes on a matter based on one of those particular referrals from an individual or from a Member of the House of Assembly or (c) in any other circumstance in which the Commissioner considers that he ought to investigate the matter on the ground, that some person or body of person has or may have sustained an injustice as a result of maladministration.

And with respect to maladministration, we go directly to the further test, the wider test, the common law test, the

constitutional test, the test under the various Human Rights

Convention, and we see whether maladministration, in any way,

has happened under any one of those particular legal principles.

1.3

2.0

2.2

The first thing that we do is on under Section 8 we then approach from the basis of having a preliminary inquiry. And so, based on the preliminary inquiry, we are able to determine from the form that is filled by the person complaining if it's done under 4(a) or (b) being a person or being a House of Assembly Member. We then have the individuals fill out the particular concerns that they have. That form we created—it's a very excellent form—and it indicates for the Commissioner what the person considers they have suffered and how has that affected them particularly. It causes the individual to make a request or set out exactly what remedy they hope to achieve.

Based on that, we go directly, first and foremost, to determine whether we can bring redress, quick redress, and resolution to the particular complaint, and so oftentimes we may find that individuals are really after a service or a good; and, if we can get that business discharged very quickly, we do so on behalf, and that's where mediation function comes in off the cuff and initially.

In the case where we are unable to determine straightaway or see a clear path to a quick resolution and the particular maladministration is something of a historical or a breach that has occurred and cannot be immediately resolved,

then we then go into a further need to search out the evidence and to bring in very systematically all of the documents, et cetera, to set out what the problem is, what the remedies should have been, and to point to recommendations.

1.3

2.0

2.2

If it then takes us to any suspicion at all, we are fully of the mind that Section 5, which deals with suspicion or any indication of corruption, we are fully prepared to proceed on that basis having regard only to the indication that if a specific charge of corruption is seen to be an issue or against a particular individual, then we have to pause at that stage. Under Section 26--well, first of all, under Section 5, it says that the Commissioner should then refer the matter to the Governor, but it also under Section 26 gives the Commissioner the powers to refer the matter to any other authority.

So, if it's a criminal matter, it also gives the Commissioner powers to do that. If it's a matter for the Audit Department or something that we're concerned about otherwise, then we can go ahead and do that.

- Q. Returning, Mrs Smith-Penn, to Section 5, if I may, just to be clear about it, your view that there is scope that you say for the Complaints Commissioner to investigate corruption in the Public Service, say, well, up to the point where it's against a specific individual?
- A. (Mrs Smith-Penn) Yes. When it begins to narrow off, then it becomes essentially a matter for the criminal

investigation, law enforcement authority. Then at that point we have to give way, refer the matter either to the Governor or to the relevant criminal authorities.

And I think that underscores the independence of the Commission because it then makes way for the Governor to be really notified, but it provides a clear path—a clear path—to justice being achieved without any delay. So, we see under Section 26 that we can refer the matter to either the Director of Public Prosecution or to the Police to investigate, whatever the case may be. If there is a need to refer it to another individual within the entire Public Service/good governance framework, then we see that pathways very clearly to do that.

- Q. So, do you think that the way that Section 5(2) is drafted causes any difficulty for the Complaints Commissioner in investigating allegations of corruption?
- A. (Mrs Smith-Penn) I would not immediately say that it does, having explained what I just explained, in the normal course of things, I am not sure that there is anybody—any other authority that has responsibility for investigating corruption. I see the path as being very clear. If it's a financial matter, it can be referred under Section 26. If it's a matter for the Public Service, the Governor, as the head of the Public Service, it can be referred to the Governor, and to the Police and to the Director of Public Prosecutions accordingly.
  - Q. Thank you.

1.3

2.0

2.2

Now, perhaps a question to you both. As we understand, in effect, the Complaints Commissioner can produce--

1.3

2.0

2.2

- A. (Mrs Braithwaite) Counsel, excuse me, could I just ask
  Ms Smith-Penn to indicate whether or not she's referring to
  Section 26 Subsection 2?
- A. (Mrs Smith-Penn) It's important, if you will, under Section 26 which deals with the Commissioning staff to maintain security, and then you go to 26 Subsection 2, it says "subject to (1) shall not apply as to prevent the Commission or any person appointed under 20, 21, or 22, from (a) disclosing in the course of proceedings or an offense under this Act, any matter relevant to those proceedings (b) reporting evidence of any crime to such authority as he considers appropriate. (c) disclosing to a person any matter referred to in Subsection (1) which, in the opinion of the Commissioner, are the persons appointed may be grounds for a complaint by that person or (2) it's necessary to be disclosed to that person for the purpose of investigating a complaint or decision whether an investigation should be undertaken, continued or discontinued".

So, under 26(2)(b), for example, where there is an indication of a crime and corruption, in its sense, you can link it to a number of things which can be investigated, and so that gives a very broad idea of how the particular statutory power can be dealt with.

Q. It's your evidence, Mrs Smith-Penn comes to this:

- 1 | That you have power to investigate corruption. But if you
- 2 | uncover evidence that relates to a specific individual or the
- 3 | material you've gathered points to a specific individual, you
- 4 have to refer it to the Governor, but under Section 26, you also
- 5 have a route to refer it to other agencies as well for further
- 6 investigation?
- 7 A. (Mrs Smith-Penn) Yes. It says such Authority, it's
- 8 not limited in any way.
- 9 Q. Mrs Braithwaite, do you take a slightly different
- 10 approach in that, was it your approach that where you were in
- 11 | that situation you would defer to the Governor in the first
- 12 instance?
- 13 A. (Mrs Braithwaite) I would defer to the Governor
- 14 because in the particular instance that I looked at, I did not
- 15 have evidence that there was indeed a crime, I only had a
- 16 suspicion, so I would defer to him and then he would decide
- 17 | whether or not he would take it to the DPP, the Auditor General,
- 18 | the Police or whomever.
- 19 Q. And it's a hypothetical for you because that wasn't
- 20 the situation you were in, but if you did have evidence that
- 21 led--
- 22 A. (Mrs Braithwaite) If I had evidence, then 26(2) would
- 23 apply, yes.
- Q. Thank you.
- 25 A. (Mrs Smith-Penn) If I may.

Q. Yes, please.

1.3

2.0

2.2

A. (Mrs Smith-Penn) We are not at all to assume that all things will remain equal at all times. And so, if the--as this particular statute reads, and in my understanding, they are the two parts, but if one were challenged in referring a matter to the Governor, say, for example, the person was the Governor and this is no respect--no disrespect intended at all, and when we test the law, these are very important points for us to consider. If the person were somebody of a higher authority, and there was a concern about conflict, the good governance machinery and the regime must work that there is no bar whatsoever to justice being achieved.

So there is the path with the Governor, and of course we collaborate, and the Governor is the appointing officer in this case for the Complaints Commissioner's position, but it needs to be made very, very clear that there is no bar whatsoever to a matter being reported if there is any concern about complaints. We have a very well established regime to deal with corruption, to deal with crime. And so, if it is found at all, it can be reported under (1) and (2) of those particular avenues.

- Q. Although it's been a short time, have you made any such reports in the time that you've been Complaints

  Commissioner?
- A. (Mrs Smith-Penn) I have found no evidence to make such

a report.

1

2

3

4

5

6

7

8

9

10

11

1.3

14

15

16

- Q. Now, in terms of written reports, as I understand it--and I will address this to Mrs Braithwaite first, if I may--a Complaints Commissioner can produce an investigation report under Section 12?
  - A. (Mrs Braithwaite) Um-hmm.
  - Q. And that would go to the Cabinet and the Governor; would you agree with that?
- A. (Mrs Braithwaite) A copy of the Report goes to the Governor and the Premier and the Minister responsible for the subject area.
- 12 Q. And then Section--
  - A. (Mrs Braithwaite) I recognize that Section 12(4) indicates that it should go to each Member of Cabinet, but that has not been the practice.
  - Q. I see?
- A. (Mrs Braithwaite) It only goes to the Minister because
  when you send it to those three persons, the Minister, in
  particular, his Ministry is being asked to make comments on the
  Report, so...
- Q. We've got to remember that obviously the Act predates
  the 2007 Constitution and hasn't been updated, but was your
  approach then, when you were Complaints Commissioner producing
  the Section 12 Report, that you would send the draft to the
  Ministry effective comment in advance--

- 1 A. (Mrs Braithwaite) Um-hmm.
- 2 Q. --before finalizing?
- 3 A. (Mrs Braithwaite) Yes.
- 4 Q. The next type of report you can write as Commissioner
- 5 | we find at Section 14, which is a special--it's described as a
- 6 | special report, and that is, as I understand it, is where in
- 7 response to a recommendation made, no appropriate action has
- 8 been taken or the Commissioner considers no appropriate action
- 9 is taken, you can then write a report--
- 10 A. (Mrs Braithwaite) Yes.
- 11 Q. --which will then be put before the House of Assembly;
- 12 | is that right?
- A. (Mrs Braithwaite) Yes, that is correct.
- O. And then--and we've seen these reports, under
- 15 | Section 24, the Complaints Commissioner has to produce an Annual
- 16 Report?
- 17 A. (Mrs Braithwaite) That is correct.
- 18 O. And then Section 5, in the circumstances that we've
- 19 been discussing just now, there is also scope under Section 5 to
- 20 write a report; is that right?
- 21 A. (Mrs Braithwaite) Yes.
- 22 A. (Mrs Smith-Penn) Yes.
- Q. Now, I want to take you to the bundle of Annual
- 24 Reports that have been provided to us. If you go to page 5 in
- 25 that bundle. If you give me a moment, please.

(Pause.)

1.3

2.0

2.2

Q. If you see that the second paragraph, and this is from the First Report from Mr Elton Georges in 2009, so it was in the year that the—the end of the year that the Complaints

Commissioner was established. Elton Georges wrote this: "While I stressed at the outset and have continued to stress that I see the Complaints Commissioner's role is assisting in raising standards in Public Administration, quality assurance, as one perceptive officer put it, it isn't always clear how one measures that impact. The main measure of success must still be how well persons who seek help with their matters feel they have been served, how those who might be the subject of investigations due to the fairness and professionalism of the office and the extent to which recommendations are acted upon".

Now, you have already spoken of some of this in your opening remarks, Mrs Braithwaite. But during your time as Complaints Commissioner, how did you measure the effectiveness of your office?

A. (Mrs Braithwaite) Very long answer.

Effectiveness was measured by budgetary constraints. We were unable to do proper training for staff because we didn't have the funds. We are limited with our marketing of the office because we didn't have the funding. As I indicated earlier, we had to release one of our officers who—her presence allowed the Commissioner and the Assistant Commissioner to be able to

concentrate more on investigations and to begin OMIs, so the level of the effectiveness of the office was affected by the limitations of the budget.

1.3

2.0

2.2

One thing that I found is that, under the Act Section 16(2) provides for the Commission to have a bank account, and my predecessor did not take--make use of that provision, and I tried but my efforts failed. And the reason why I'm noting it is because for simple things as having to travel to conferences, et cetera, you have to get permission from the Ministry of Finance in order to travel, from the Premier, and that can take up to two-three weeks, just depending on what's happening in the country, as so when you book your ticket, your travel ticket, by the time you get back to collecting your ticket, the price has gone up significantly, and I found that if we had access to our own funds, yes, you have to get permission to travel, and I fully support that, but you could go ahead and at least ensure that you secure your ticket so that there is no increase in fee.

Also, sometimes you have--you go to a provider, a service provider, and you get an LPO and then you have to get approval and what have you in order to get the supplies. By the time you go back to pick up the supplies, the price has gone up, and so those are some of the difficulties we had.

Sometimes we were unable to travel to the sister islands because we didn't have local travel funds, and those things affected our effectiveness because we were not able to

serve the sister islands as we would have liked.

1.3

2.0

2.2

Staffing, I mentioned that already.

Another area which persons may not even consider to be--affect our effectiveness is the requirement to submit Annual Reports under Section 24. Now, these Annual Reports should be submitted to the Governor by the 30th of June under the Act, and the Governor's Office should then have them sent to Cabinet by the 30th--the 30th of September of that same year. That has not been happening, and it's not for want of writing and calling and reminding the office to prepare the Cabinet paper for submission, which could also be a relatively long process.

So, for example, the 2014 Report was laid in the House of Assembly on 18th of April 2016 instead of by September 30th, 2015, okay? And it was on time, it had gone to the Governor on the 24th of June 2015.

I don't see the need personally—I don't see the need, and the Act doesn't ask for it for the Annual Reports to go to Cabinet. The Act says that the Governor should present it to the House of Assembly, but him not being a Member of the House, would have to have the Premier present this paper. But if you use that route from the Governor—from our office to the Governor straight to the House of Assembly, we would not be viewed—our office would not be viewed as being late with our Reports. And so that, I think, has affected the effectiveness. It's a bad reflection on the office, basically.

And I, therefore, recommend that that the submission of the paper to Cabinet be--that process be skipped. Because there is really nothing for Cabinet to approve; and if there are any questions, they can be asked when the Report's laid in the House.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

We have been effective in giving advice to individuals, not just advice. A lot of times persons come in and just ask for advice, and it's not recorded anywhere, and so, if we just indicate it as an inquiry, but it's not really recorded, so people don't -- are not aware of the effectiveness of the office. And as I indicated earlier, we do our own motion investigations, they have yielded good results in the main. example, the very first one which I concluded was entitled "this land is our land", and the Permanent Secretary and the relevant ministry, which is Communications and Works, he was happy to follow through on one of the main recommendations which I had made, which was to transfer the function to the Ministry of Natural Resources and Labour, the function being when Government wants to acquire land, whether to extend a roadway or to build a retaining wall to protect a roadway, they would purchase land from private persons. Sometimes persons are not paid for the land that is taken from them, but the Ministry of Communications used a relief officer to negotiate with the private individuals, and that slowed up the process many times.

And so because the Ministry of Natural Resources and

Labour is responsible for lands and for acquiring land, I recommended that it goes over to them, and he said "I thank you for the work of your office in helping to point out the shortcomings of the process, without which we would not have thoroughly looked at this and further developed the best way forward in the interests of our Territory". And you can find that in one of the Reports on page 140.

1.3

2.0

2.2

The Act itself has a limited effectiveness because we are unable to demand that individuals, public officers follow through on recommendations that we make, and so I think that that needs to be looked at as an amendment.

Mr Georges had said in one of his Reports—his 23rd report—he said that—he prepares these special report—he prepared a bunch of special reports, but—and the public was—the media was telling him that he should—they should—we should make the Act more—give it teeth, and Mr Georges said that, instead of passing more restrictive laws or threatening punishments, Government should act right by the people, and you will find that on page 74 of the bundle. Although I agree with him on that, I still think that there are two things we can do. We can set a fee for those persons who—for officers to pay or the Department to pay to aggrieved individuals who have lost time, lost money, lost whatever it might be. And we should be given the power to demand that the recommendations be implemented, subject to availability of funds in the various

departments.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

What one of the things I did when I went--when the new government came in, I asked for a meeting, and I introduced them to the functions and the jurisdiction of the office, and they graciously allowed me to do that, and one of the things I requested of them is that, as the Ministers of Government encourage their staff to respond to question that we may ask, respond to and implement recommendations, and I think I was able to convince them of the necessity, but sometimes things get left by the wayside. People are people; staff do what they want sometimes.

So, in essence about the Commission has been effective, but we have those constraints.

- Q. One of the points that emerges when one looks across the Annual Reports, though, is that there appears to be a decline in the number of complaints that the office handle, so I can take you to the pages, if you want, but for example in 2011, there were what the reports call "contacts", there were 135 contacts, in 2016 you recorded 77.
- A. (Mrs Braithwaite) Yes.
- 21 Q. And in 2018, you recorded 16.
- 22 A. (Mrs Braithwaite) Right.
- Q. Now, again, to you, Mrs Braithwaite, what do you attribute that decline in contacts to?
- 25 A. (Mrs Braithwaite) I'm not sure what happened between

'14 and '15--or '15 and '16, but I--I do think that by '17, because of the hurricanes, the latter part of the year we had no complaints. We literally didn't have an office, and so you note that '18 was also fairly low.

1.3

2.0

2.2

And I think in addition to that, the officers are beginning to recognize the importance of—and respect the importance of the Office of the Complaints Commission and they are improving on their customer service, and I think it also goes along with some of the initiatives of the Deputy Governor—the Deputy Governor's Office has introduced, which rewards Public Servants, sorry, for good performance. So, I think that as a result complaints have reduced substantially.

- Q. Mrs Smith-Penn, if in your time as Complaints

  Commissioner, are you seeing a similarly low level of complaints

  or approaches, or do you anticipate an increase?
- A. (Mrs Smith-Penn) We have seen an increase in matters that is not within our remit. That's one of the reasons why the law is such a beautiful thing because it's subject to interpretation.

So, for example, we just had a matter on Human Resources, and we had a matter before that touched on Human Resources as well. Human Resources matters are not matters that the Complaints Commissioner can touch. However, if it comes, or the overarching issue which prevents the individual from getting to a point of dealing with the particular Human Resources

matter, then the Commission, in collaboration with the relevant Ministry, whether it's at the Permanent Secretary level if it's a devolved matter or to the Director of HR, we can certainly pick up the phone on behalf of the staff member, and we can say, as we have done very recently, person X has a concern why we are limited in this particular regard, could you please arrange to get that individual a response by X time.

1.3

2.0

2.2

I think our colleagues appreciate the dialogue that, in the formal structure of a court setting, we deal with time, 7 days, 14 days, 21 days, 3 days, it depends on the matter, and once that training and that partnership is established, they are quite happy to say well, right, let's get on and let's assist.

And so, what we do, we ask them to get back to us by a certain time so that we can then consider the matter closed, and we issued a particular instruction in that regard very recently.

And I think the Head of Department and the Permanent Secretary concerned were quite happy. During the COVID season, an employee needed to come in and to express concerns about observation of the various protocols. Now, that individual did not want to be seen or to be heard because the Complaints Commission offers investigations in privacy, according to the Act, so that person's rights were protected. They were able to come. We took their information. We explained to them that we are not able to get into HR matters, but on this particular point, we would certainly communicate the matter to the Director

of HR, which we did, and we got a response from both the
Director and the Department to say that they were going to look
into the matter and they were going to deal with that.

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

And that's the kind of partnership that allows you, given a very wide interpretation of the provisions under the Act, to give that voice to someone who is really in need of a particular redress.

A. (Mrs Braithwaite) I quite agree with what

Mrs Smith-Penn has said. We view that and that's what I

mentioned when I talked about getting into encouragement mode.

That was one facet of it, and then we would do referrals or just

make phone calls.

And you will note that in many instances in the reporting, some of the inquiries were dealt with very speedily. You may have up to 17 dealt with in a year, very speedily, you just make a simple phone call and you talk to the Head of Department.

But one of the things which the public--some members of the public, I should say, have not yet come to terms with is that we are the last resort. They are to ensure that they try to resolve their matter within the Department or the Ministry before coming to the Complaints Commission.

- A. (Mrs Smith-Penn) Correct.
- A. (Mrs Braithwaite) But when they do come, even if it's the first time, we don't just turn them away. We try to assist

```
1
    as much as possible.
              COMMISSIONER HICKINBOTTOM: In the report, there is a
 2
 3
    breakdown of the type of complaint, which is helpful.
                                                            Where the
 4
    category inquiry, is that simply an inquiry that's been made and
 5
    not pursued?
 6
              THE WITNESS:
                             (Mrs Braithwaite) The inquiry would have
 7
    been made and pursued, whether it's dealt with by a phone call
 8
    or whether you just give somebody advice of where to go, what to
 9
    do, like in one case it became a full investigation, so to
10
    speak, but it began as an inquiry, a gentleman who--let me use a
11
    different example.
12
              There was a young lady who was being battered by her
1.3
    partner, and--you know, we advised her to seek redress with the
14
    Social Development Department, but we also got in touch with the
15
    individual because it was a public officer and, you know,
16
    encouraged him to change his behavior because it could end up
17
    before the Courts, et cetera. But that was just someone who was
18
    really very distressed, and we didn't want to put her through,
19
    vou know--
2.0
              COMMISSIONER HICKINBOTTOM:
                                          So inquiry is something
21
    where you may take some steps but not investigate it?
2.2
                             (Mrs Braithwaite) Right, yes.
              THE WITNESS:
23
              COMMISSIONER HICKINBOTTOM:
                                           Thank you.
24
              THE WITNESS: (Mrs Braithwaite) There is no full
25
    investigation.
```

1 MR RAWAT: Commissioner, I've noted the time, can I suggest we take a very short break just to give the Stenographer 2 3 perhaps a brief break? 4 COMMISSIONER HICKINBOTTOM: Certainly, yes. Let's 5 take five minutes. Good. Thank you. Thank you very much. 6 (Recess.) 7 COMMISSIONER HICKINBOTTOM: Good. Thank you, Mr Rawat. 8 9 Can I just pick up one point arising out of the last 10 few questions, and that was in terms of falling numbers in the Commissioner's Office. 11 12 In the bundle at page 281, which is probably the best 1.3 page to go to, there are some numbers for a number of years 14 there in terms of total contacts. These are the numbers I think 15 Mr Rawat referred to earlier, and these show the number of 16 contacts in 2013, 115; 2014, 123; and then a decline, a decline 17 down to 77 in 2016; 2017, 22. And Mrs Braithwaite, you rightly 18 said that the hurricane in September would have had a 19 devastating effect on your work as it did in respect of so many 2.0 other things but that was nevertheless 22 cases in about eight 21 months or so in that year. 2.2 And if you go to page 284, which show the complaints 23 for 2020, there are 30 complaints, 12 of which are inquiries, so 24 the number of investigations is down to 18 from really a much, 25 much higher figure in about 2013, and you've said that you think

```
1
    that part of the reduction is caused by the service given by
    government departments improving?
 2
 3
              THE WITNESS:
                             (Mrs Braithwaite) Improving, Yes.
 4
              COMMISSIONER HICKINBOTTOM: But has the service given
 5
    by government departments improved that much? It sometimes a
 6
    very, very large diminution in workload. I wondered whether you
 7
    could give any further help--you may not be able to, but I just
    wondered if you could give any further help.
 8
 9
              THE WITNESS: (Mrs Braithwaite) Commissioner, I think
10
    in addition to the Public Service having improved in their
11
    performances, and as I mentioned the Deputy Governor's Office
12
    giving--having initiatives that reward Public Servants for good
1.3
    performance, in addition to that, we still in the Territory up
14
    to last year, we are still dealing with the effects of the
15
    hurricanes of 2017, and a lot of persons were in the first part
16
    in '17, '18, and '19, trying to get their personal lives
17
    together.
18
              COMMISSIONER HICKINBOTTOM:
                                           Yes.
19
              THE WITNESS:
                             (Mrs Braithwaite) And government offices
2.0
    were scattered here, there and everywhere, and sometimes you
21
    couldn't find them. And so reporting complaints was not, I
2.2
    think, personally on the mind of individuals.
23
              COMMISSIONER HICKINBOTTOM: I understand that.
24
              THE WITNESS: (Mrs Braithwaite) But in addition to
25
    that, there came COVID-19 in 2020. We had lockdowns.
```

```
1
    persons being afraid to move about too much. Services
 2
    were--Public Services were diminished to some extent because we
 3
    worked on shifts, so there are a number of reasons why those
    numbers could be down. It could also be that we have not been
 4
    advertising -- we have not been reminding persons that we're here,
 5
 6
    that the office is open and so on.
 7
              COMMISSIONER HICKINBOTTOM: No, that's very helpful.
8
    Thank you very much. Thank you.
 9
              THE WITNESS:
                             (Mrs Braithwaite) You're welcome, sir.
10
              COMMISSIONER HICKINBOTTOM: Mr Rawat.
11
              MR RAWAT:
                         Thank you.
12
              BY MR RAWAT:
1.3
              Mrs Braithwaite, you spoke about the opposite, the
         Q.
14
    encouragement side of the coin, if you like, but in terms of
15
    where the Act could be improved, in your view, you mentioned two
16
             Firstly, that one could impose a fee on a public
    officer who complied with the Complaints Commissioner, but
17
18
    secondly that finding some route by which recommendations made
19
    by the Complaints Commissioner could be enforced.
               (Mrs Braithwaite) That's correct.
2.0
         Α.
              So, would it be fair to take from that that your
21
         0.
2.2
    findings and recommendations as Complaints Commissioner have
23
    often been ignored by government departments?
```

(Mrs Braithwaite) In--in--I would say at least

50 percent of the cases, and I hasten to say that we have public

24

25

Α.

officers who are very, very responsive, who are very, very careful to do what we asked them to do, but then there will always be that group that are not as responsive.

Q. And the only--in circumstances--

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

21

2.2

23

24

25

A. (Mrs Braithwaite) And if I may say, there is no penalty for officers to not--not carry out the recommendations that they make.

In addition to that, it could very well be that the Ministry or Department just doesn't have the funds or they don't have the relevant staff because some of the recommendations we make has to do with amendment legislation, and sometimes we ask that you look at your Reporting systems, your procedures, your policies, so there is a need for staff with the capacity to do those things, so, you know—it may not be that they're just ignoring completely but they just don't have the capacity.

- Q. And because recommendations of those sorts are wanting changes in the system?
- A. (Mrs Braithwaite) That's correct.
- Q. Rather than dealing with an individual position?
- 20 A. (Mrs Braithwaite) That's correct.
  - Q. Now, the only, if you like, power that any Complaints
    Commissioner has under the Act is that if there isn't an
    appropriate response, you can write another report which goes to
    the House of Assembly. Would it be again fair taken from the
    evidence you've given to the Commissioner that you don't see

that as in any way a particularly powerful tool for you to use?

- A. (Mrs Braithwaite) I don't because if you remember I said earlier that Mr Georges had found that although he had written a number of special reports, he had not even been questioned when they were laid in the House of Assembly. No member of government questioned him on any aspect. And as a result, the understanding would be or the inference would be that, the Ministers who sit in the House of Assembly would not have gone back to their staff and said look, you need to deal with this matter or perhaps even we need to refer this matter to the Ministry of Finance because there are financial implications or we need to refer it to the Attorney General because there are legal implications.
  - So, you know--
- 15 Q. Go no further?

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

16

19

2.0

21

2.2

23

24

25

- A. (Mrs Braithwaite) They just simply go no further.
- Q. Mrs Smith-Penn, would you agree that Section 14 is not that useful to a Complaints Commissioner?
  - A. (Mrs Smith-Penn) Section 14 has its uses. I note Mr Georges has made reference in the First Report that there is no special committee to consider the recommendations, and that is—that is a very important point to note, that if we were to have something like that, that would be very useful where there is a formal procedure having sent forward recommendations where the Commissioner can go similar to Standing Finance where, as of

right and responsibility, the Heads of Department, the Accounting Officer is responsible to defend their budgets can go along and they can certainly support and argue for more--more support. We often ask for more. I have not known anyone to have asked for less monies, but certainly that.

1.3

2.0

2.2

And I would like to say at this juncture, that has been put in the draft 2020 report that the first Commissioner, Mr Georges, and Mrs Braithwaite, have done an excellent job in both establishing the Complaints Commission and holding the fort, as we say, to ensure that this very important institution of good governance remains until this day. In terms of getting the recommendations done, we just have to continue to press. Mrs Braithwaite made a very critical point in that the Territory, having suffered hurricane—well, three storms, in 2017, floods in August, and then early September Hurricane Irma and later in September Hurricane María. Some persons are still rebuilding. I am one of those persons, my windows haven't been put in.

And the reason for that for a lot of public officers is because they dedicated their lives to bringing the Territory back up speedily. In that period, lots of people had to leave the Territory because conditions were very much unbearable. Those of us who decided to stay, we decided to stay and to rebuild, but it came at a significant cost to all of us.

So, in the period where we note a decline 2017 and

still continuing, it's a lot to do with what Mrs Braithwaite has
said as well, but we have to be mindful that we are very much in
the rebuilding stage, rebuilding from a position of having lost

90 plus percent of the infrastructure and homes of the
Territory. I can tell you, on the day after the storm, we had
to leave everything and just look after life and limb. We have
not been able to rebound from that.

Persons, therefore, in the government department, when you ask about the point of whether there has been very much improvement, so to speak, I would just mention that we have gone out. We have devoted a considerable period of time from 1st January to today to going out and visiting public offices. We haven't gotten to every single one, but we are going to do so because it's important if you are at the head of any public office that has responsibility for other offices that you get up and you go and you see the conditions of your colleagues and how they are working and how they are making the day to day arrangements for the work that they have to do.

So, we have done two impromptu visits in the last 14 days where we were not expected because again going to the points of rights, the public has a right to insist that they get a good service.

A. (Mrs Braithwaite) Yes.

8

9

10

11

12

1.3

14

15

16

17

18

19

20

21

2.2

23

A. (Mrs Smith-Penn) I would like to make it very clear on the record, that public officers, as human beings, they're entitled to their human rights, and they also have rights in order to be able to function and to give a good service, their working conditions must be--they must be good.

A. (Mrs Braithwaite) Yes.

1.3

2.0

2.2

- A. (Mrs Smith-Penn) I can say on the record that working conditions for public officers, for the most part, are not the best at present because of the rebuilding—the rebuilding phase that we are still in, and resources, considerable resources, have had to have been reapplied to fighting the COVID pandemic.
  - A. (Mrs Braithwaite) That's right.
- A. (Mrs Smith-Penn) And to keep persons in the Territory safe. There was a particular period early last year where we were very much afraid that we would not have sufficient food to eat. We were concerned that we weren't able to get PPE. Even now we can't get certain PPE. It's limited, the health services are able to get, I'm sure, at a considerable cost, but the average person to care for the elderly, because we have a lot of elderly at home, persons need PPE to be able to care for their loved ones, and these are all a lot of things that public officers who come into the work place, these are the things that they have to be grappling with.

So, it's by no means a situation where it's business as usual, and that's the point my colleague, Mr Potter, brought up very clearly in the Annual Report for 2020: It is business unusual; it is not business as usual. And the reality for the

1 Virgin Islands, and living in the Virgin Islands is that we are 2 operating under very strenuous circumstances.

- Q. If we take it back to the question and try and look at it as something looking forward--
  - A. (Mrs Smith-Penn) Um-hmm.

1.3

2.0

2.2

Q. --you have just taken on the role of Complaints

Commissioner. You've explained that the steps you are taking in terms of visiting other Public Services to explain the role of the Complaints Commissioner.

Mrs Braithwaite, does her evidence, if I've got it right, is that she doesn't see Section 14 and the ability to write a special report as being a particularly useful part of the Act. My question to you is whether—and this is looking forward, yes, to better times when you can perhaps function as you would want, but would you see—do you agree with Mrs Braithwaite as to her view of whether Section 14 gives you something that you can use, or would you like her wish to see an amendment to the Act that allows for enforcement of the recommendations made by a Complaints Commissioner?

A. (Mrs Smith-Penn) Well, I think that the point I was trying to get across—and forgive me if I didn't make myself clear—the Standing Finance procedure where we do not have powers, we simply go and we make our representations, and they are taken on board on the basis of merit. The Section 14 reports are to be taken on board similarly on the basis of

merits. And if we don't get what we want, then we should become a thorn in the side of a legislator, beginning with the Governor, and do the exact same thing.

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

- Q. So, what you would--you would see is not powers to enforce being given to the Complaints Commissioner but rather the establishment of a committee which would--of the House of Assembly which would then discuss with the Complaints Commissioner the content over any systems recommendations?
  - A. (Mrs Smith-Penn) Yes. I would support that.
  - A. (Mrs Braithwaite) I would support that as well.
- A. (Mrs Smith-Penn) Because we have systems that have been working without coercive powers. I can tell you in a former role, as the Defender of the Independence of the Court, the Registrar has had to appear at the Standing Finance Committee. After Irma, the Budget Coordinator personally called on our office and was able to find out from us what our needs were and to put certain things in place. I wish she would visit me tomorrow and do a similar thing.

However, a promise has been made to provide us with the resources that we need, and so we are moving on with that.

The reports I note as well in the Complaints

Commissioner's First Report, he makes mention of the Canadian

model where the--where the Parliament--they had received in a

very good manner and, indeed, lauded the ombudsman there for the

recommendations that had been made in reports and that they had

put them in place. We think with the proper training and progression and the level of legal, political, and other maturities we are going to get the--with the provisions and with those particular things being put in place to have a body that goes through those recommends for the Territory.

But I think the Permanent Secretaries themselves, insofar as they have the power and notwithstanding the fact that they do not have the ability to apply funds to themselves or to give funds to themselves, but they have scope to a great extent. And where there is no scope, then we go ahead and we make the recommendations for application in the upcoming budget cycle.

- Q. I want to separate funding from dealing with recommendations.
  - A. (Mrs Smith-Penn) Okay.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

23

Q. I will come back to funding very, very soon.

Recommendations, where I think your evidence has got to is there is a need for a committee of the House of Assembly that looks at systems recommendations made by a Complaints Commissioner?

- A. (Mrs Smith-Penn) Yes.
- Q. But secondly, also, at least it's Ms Braithwaite's position, that there may be benefit in the Act being amended?
  - A. (Mrs Braithwaite) Yes.
- Q. So that recommendations can be--ultimately be enforced?

A. (Mrs Braithwaite) Yes.

1

2

3

4

5

6

7

8

9

15

16

17

18

2.2

Q. Now, I told you I would come back very quickly to funding and that's what I'm going to do. It's perhaps a question--I think you've touched on it already, Mrs Smith-Penn, and perhaps we can take it shortly.

Mrs Braithwaite spoke of budgetary constraints and the impact that those constraints had on the effectiveness of the Complaints Commissioner. Of course, ever service would--always wants more money, but first question is, would you,

Ms Smith-Penn, be of the view that the Complaints Commissioner

- 10 Ms Smith-Penn, be of the view that the Complaints Commissioner
  11 in the office would be more effective if you had your own budget
  12 and you could manage your own budget?
- A. (Mrs Smith-Penn) Yes. With more money, one can do a lot of things.
  - Q. It's not just more money. What Ms Braithwaite spoke about was that the time it takes, for example, to arrange travel, the time, the limitations on training--
  - A. (Mrs Smith-Penn) Training, yes.
- Q. And so, if you were allocated your own budget to start the Fiscal Year to spend as you thought necessary, of course you would have to account for it--
  - A. (Mrs Smith-Penn) Yes.
- Q. --but do you think that would be--give the Complaints
  Commissioner more freedom to achieve a more effective service to
  the public?

A. (Mrs Smith-Penn) I would have to be very honest.

Ms Braithwaite is very correct in saying that there would be more autonomy if there were to be a separate budget, with more monies to do all the things that are required. And not that I'm not honest all the time, but being very honest in this case is to emphasize and to underscore that I'm coming to a point where there is a particular indication that has to be made that is perhaps not the most welcoming thing to hear.

1.3

2.0

2.2

We are in the situation where we couldn't purchase a particular item for \$150 in this climate.

And I am speaking to the Commission inasmuch as I'm speaking to the public because public officers—and I know I've had the problem—when we try our very best to control expenditure and to say to persons that the public purse cannot afford that, we have been victimized. We have been victimized. I can say that I worked in a place—I've worked in many places where I enjoyed a budget to do as I will to get whatever I want, but it's perhaps a bit of irony now, as Complaints Commissioner, that I should see the situation that I was trying to avoid in that \$150 is something that—a luxury in this day and age.

COMMISSIONER HICKINBOTTOM: Can I just draw into that slightly. We've heard evidence from the other Government departments, using Government departments in the broadest sense, other arms of Government as to this, what their evidence was--I just want to make sure that you're in the same position.

THE WITNESS: (Mrs Smith-Penn) Yes.

1.3

2.0

2.2

COMMISSIONER HICKINBOTTOM: Their evidence was that they apply for a budget, go in front of the Standing Finance Committee, and as it were, justify what they've asked for, and they get allocated a budget, whatever that is. But they don't get the money. If they want any money during the course of the year, they have to go to the Ministry of Finance and get the money.

And we've heard other stories from other arms of government that, for example, it takes so long to get the money for whatever it is, a person or a piece of equipment, that that's very unsatisfactory for that arm of government. They lose the person or the cost of the equipment goes up, and they don't have it for several months. Or sometimes, although they've got the allocation, they don't get the money at all.

Is that the issue that you're talking about?

THE WITNESS: (Mrs Smith-Penn) I would—I would say

"yes", but I would also need to clarify. I didn't go to

Standing Finance for this present budget. Ms Braithwaite would have done that. I take a more of a robust approach to requesting budget funding.

And again, everything must be explained and justified in terms of the money, so Ms. Braithwaite would be able to speak that.

COMMISSIONER HICKINBOTTOM: But that's a different

```
1
    point.
 2
                             (Mrs Smith-Penn) It is.
              THE WITNESS:
 3
              COMMISSIONER HICKINBOTTOM:
                                           That's getting the
 4
    allocation.
 5
                             (Mrs Braithwaite) Um-hmm.
              THE WITNESS:
 6
              COMMISSIONER HICKINBOTTOM: And whatever the
 7
    allocation is, I'm sure that you and most other arms of
    government would want more in the allocation, and that might in
 8
 9
    some arms of government be a challenge or a problem.
10
              But leaving that aside, we have been told of a
11
    different challenge, a different problem, and that is having got
12
    the allocated budget, which is really a paper budget, getting
1.3
    the money within the allocation during the course of the year,
14
    the money isn't there, it's not your bank account because you
15
    haven't got one. You have to go and get your $150 or whatever
16
    it is from the Ministry of Finance. And that we have been told
17
    in other spheres is a problem because sometimes you don't get
18
    the money, sometimes the money's delayed by an unfortunate time.
19
              And is it this latter that you're talking of, actually
2.0
    getting the money from an allocated budget?
21
              THE WITNESS:
                            (Mrs Smith-Penn) I will defer to my
2.2
    elder, and then I'll answer after.
23
              COMMISSIONER HICKINBOTTOM: Yes, Mrs Braithwaite, can
24
    you help us?
25
                             (Mrs Braithwaite) In the latter--after
              THE WITNESS:
```

the hurricanes, the funds, as you would recognize had for the Government, receipt of funds for the Government, had reduced. Both from taxes and from Financial Services, et cetera, and so there was some limitation on the funds that were approved for Ministries and Departments. But in addition to that, the practice that I noted in 2020 was that, 2019-2020, was that you would receive funds especially when it came to staff and emoluments and so on, but there would also be an "R" next to the amount, which meant it's reserved. And in order for you to be able to access the money that was allocated, you would then have to go through the process of going to the Ministry of Finance and then getting approval, and even--well, we didn't have that particular situation where you need a member of staff, but in other Departments, I know that just to get a member of staff on board, you would have to--would be there, you go through the process, the Ministry of Finance, the Ministry of Finance goes to the Premier, and then depending on what recommendation is made from the Ministry, the member of staff is either approved or not approved. And so, you know, it became a tenuous situation. COMMISSIONER HICKINBOTTOM: So, you have--THE WITNESS: (Mrs Braithwaite) But we understood the budget cuts. It's just that we had gotten down to bare bones, just covers salaries, rent, which in our case, and I think I need to speak because it has been a thorn in my--it was a thorn

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

```
1
    in my flesh, our rent, after the Hurricane and the building was
 2
    refurbished, doubled, literally, and then we were asked to pay
 3
    fees--I forget exactly what they were called, but they were
 4
    enshrined in the lease, which we didn't approve, but which was
    approved by the Deputy Governor's Office and signed off by the
 5
 6
    Ministry of Finance, and I had raised an objection to those fees
 7
    but I didn't have the power to say "yes" or "no".
              But we pay property tax for the owner. We pay things
 8
 9
    like--there's property tax, there's an administration fee, and
10
    things of that nature, so it really limited us. And that's one
11
    of the reasons why--not only with the furnishings for all our
12
    departments but having had a doubling of our rent we hadn't
1.3
    expected. I had to release the--
14
              COMMISSIONER HICKINBOTTOM:
                                          I see that, but I'm right,
15
    I think, from your evidence, that there are two challenges.
16
    one is, as it were--
17
              THE WITNESS:
                             (Mrs Braithwaite) Accessing--
              COMMISSIONER HICKINBOTTOM: In the Standing Finance
18
19
    Committee, you've got to get, as it were, a paper budget?
2.0
              THE WITNESS:
                             (Mrs Braithwaite) Yes.
21
              COMMISSIONER HICKINBOTTOM: And as you say, that you
2.2
    may not think is enough. But you've got to get that.
23
              But even having got that, during the course of the
24
    year, there are still challenges--
25
              THE WITNESS:
                             (Mrs Braithwaite) There are challenges
```

1 to actually access the funds. 2 COMMISSIONER HICKINBOTTOM: --to access the funds. 3 THE WITNESS: (Mrs Braithwaite) Um-hmm. 4 COMMISSIONER HICKINBOTTOM: You put it far better than 5 I. 6 THE WITNESS: (Mrs Smith-Penn) I would--I would 7 support that -- that understanding as well, that that is the case but it was not always the case. And again, we have to go back 8 9 to the 2017 hurricanes and 2019. We had the situation where 10 money was not in as high demand as it is now for doing other 11 more pressing things, and so we didn't have the "R", which we 12 call reserved funds, next to the budget. And, of course, 1.3 because the economy has been closed in certain areas and 14 sluggish, there was not as much revenue coming in. 15 But I would like to say as well, there is a prevailing 16 practice that there are some Departments that are more entitled 17 than some to have funding, and where I sat, I couldn't tell you 18 that there were departments that the Ministry of Finance would 19 make every provision for, and this goes back all the way back to 2.0 1996. Every single item that was asked for in support was 21 given, and so you didn't have to wait until Standing Finance 2.2 came. The RVIPF was one of those departments where in order to 23 support Policing and all that was done. At the time, the 24 Commissioner of Police was Vernon Malone, and whatever he asked 25 That continues to this day. As we are all aware in for he got.

the public, quite a bit of resources are put towards the Police, they're put towards Financial Services and other departments.

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

And these things are necessary to ensure that our criminal justice system works and it works well, and that our economy, the things that support the economy, that they work very well.

I should say, in 2014, when I joined the Supreme Court as Registrar, in 2016, we had a challenge in that the infrastructure was crumbling around us, and I asked myself the question: How did we get to the point where the primary institution responsible for protecting and upholding the rule of law was fighting for the very existence of being able to provide access to justice? And it showed clearly that there was a disparity.

COMMISSIONER HICKINBOTTOM: Because we've heard evidence from the Police Commissioner as to his budget and the challenges he has, but what you're saying is, in your view, some arms of government find access to money from the Ministry of Finance easier than others?

THE WITNESS: (Mrs Smith-Penn) I wouldn't say easier than others. They make a strong case, just like the rest of us do, but we have to prioritize according to the demands and the needs of the Territory, and we are in a time of limited resources.

The very--the very economic position of the Virgin

1 Islands, notwithstanding the current GDP, is that we are a

- 2 | Territory that is coming from a long way of lack, of dearth, our
- 3 | ancestors have had to travel overseas to work in order to be
- 4 | able to support our families, and so we have always operated on
- 5 | the basis of limited resources. This is our reality.

the Complaints Commissioner is very important?

- 6 BY MR RAWAT:
- Q. If you look--again, trying to look forward with it, would you both accept this, that preserving the independence of
- 10 A. (Mrs Braithwaite) Yes.
- 11 A. (Mrs Smith-Penn) It is.
- 12 A. (Mrs Braithwaite) Very much so.
- Q. And a reason that it is very important is public confidence in being able to come to the Complaints Commissioner?
- 15 A. (Mrs Smith-Penn) Right.
- 16 Q. You would agree with that both of you?
- 17 A. (Mrs Braithwaite) Yes.
- 18 A. (Mrs Smith-Penn) Yes.
- 19 Q. But in order to maintain public confidence, the
- 20 Complaints Commissioner has to deliver on the service that she
- 21 promises?

9

- 22 A. (Mrs Braithwaite) Yes.
- 23 A. (Mrs Smith-Penn) That's right.
- Q. So, bringing that down--and I know it's always an
- 25 element of a wish list, and Ms Smith-Penn has very eloquently

explained the current circumstances and the very recent history of the Territory, but looking forward and perhaps looking forward with a bit of a pragmatic eye, in order to deliver services, Complaints Commissioner, and this perhaps is more general, what level of personnel do you need in the office?

Ms Braithwaite has explained the circumstances in which you lost your generalist. So, at the moment you're a team of three?

A. (Mrs Smith-Penn) yes.

1.3

2.0

2.2

- Q. To deliver the service that you want to deliver to be able to meet your statutory and constitutional remit, how many people would you say you would need?
- A. (Mrs Smith-Penn) Well, because I'm just in, I'm not about calling numbers. Right now what is at the top of my wish list is to do training because a lot of--and if I may be very forthright, the world is based and focused too much on money. There is sufficient capacity within the Public Service to be able to train our colleagues and for us to be able to get on with a lot of the work that is indeed giving rise to complaints being made.

And once that training is done, we can then move on to the next level.

And so I will say that His Excellency the Governor has been very supportive. He received me very recently to a meeting where he has given support for two bits of training that are to go on. Before I met with the Deputy Governor, who was equally

supportive, I have met with the Director of HR--well, via teleconference anyway. And as well as the House of Assembly, all of whom are very much interested in engaging in the particular service as well as the number of top managers and Heads of Departments.

1.3

2.0

2.2

Now, I don't have the money to do that training, but what I have said to them is that you will pay for the particular training that is being done by the University that's going to put that on. And that's just finding creative means. It is, in fact, one of the qualities of the Virgin Islands that we become very creative in making a lot of things happen out of no resources.

So, the emphasis on money, yes, we want more money. My landlord would not like me to say this, but we need a place where we have an elevator and that elderly persons are able to come up, and it has been mentioned in several reports that persons have had a difficulty in accessing services because of that.

And so, we began to look. It's not a matter only that we don't have funding because I believe that we would be able to get a building but there are no buildings that are available for us to get that will service our needs, and so we are constrained by that particular reality, a lack of resources in terms of buildings.

O. Mrs Braithwaite, I mean, obviously at the time that

you were Complaints Commissioner and particularly when you had to release your generalist, from your perspective, what is the sort of ideal sort of capacity in terms of personnel that the Complaints Commissioner should enjoy?

1.3

2.0

2.2

A. (Mrs Braithwaite) I think if we have—I think if we have four persons, the current complement of staff would be adequate for the time being and because personally I'm hoping that complaints don't really increase but that the Department would be able to do, as Mrs Smith—Penn is saying, put on training and look more at own motion investigations, so I think that if there are four persons, one which would be the clerical person who should be bilingual, and also being able to—for that person to be able to deal with the clerical—all the clerical issues, and then avoid the Commissioner and the Assistant Commissioner having to answer the telephone on a regular basis, things of that nature.

And then if you train the clerical officer to be able to go to things like agriculture fairs and so on and give out information, even take complaints, you know, train the person to be an intake officer, that would certainly give the senior staff more freedom to do the real work.

COMMISSIONER HICKINBOTTOM: You mentioned,

Mrs Braithwaite, and I understand why you said it, that you hoped that the number of complaints wouldn't rise; and, of course, one doesn't want to criticize Public Servants where

1 there is no criticism to be made. But an increase in complaints 2 might reflect increased confidence of the public in the Office 3 of the Commissioner might do. I know that -- and you said it very 4 eloquently--(Mrs Braithwaite) That is--5 THE WITNESS: 6 COMMISSIONER HICKINBOTTOM: -- and with substance that 7 there have been various reasons why the numbers have dropped. 8 THE WITNESS: (Mrs Braithwaite) That is correct, 9 Commissioner, but I was thinking more along the lines of 10 improvement in the Public Service, that we are seeing 11 improvement in the service, the customer service, that is being 12 delivered. 1.3 THE WITNESS: (Mrs Smith-Penn) If I may, I agree you 14 with, Commissioner, that -- and that's why I don't like the word 15 "complaints", Commissioner. I agree with you that more 16 complaints will go to the overall general health and well-being 17 of measuring, giving feedback, as well as giving an indication 18 of things that have to be done. 19 We have asked for, in addition to the three Members of 2.0 staff that we have now, we've asked for two additional persons, and we are looking for those persons, one to be a lawyer, so 21 2.2 we've asked for an additional lawyer, who will be specifically 23 dealing with the issue of rights. That it has gone through the 24 Deputy Governor's Office as well as it has gone to the Human 25 Resources Department as the normal budget cycle requires.

```
1
    we call it a "CURT" application. So, we've made two of those
 2
    and we've asked for an upgrade--well, a renaming of the current
 3
    lead investigator's post to that of Deputy Complaints
 4
    Commissioner. So, those are the particular plans because we
    think that we do need to get out and do more as we have been
 5
 6
    doing, but we need to travel to the sister islands and all of
 7
    those places.
 8
              So, we are hopeful that this process as well, although
 9
    we are quite able to make a strong case that this process will
10
    support, and that's why we're so glad that we are going through
11
    this process.
12
              COMMISSIONER HICKINBOTTOM: Yes, and increase public
1.3
    confidence in the office which is vital.
14
                             (Mrs Smith-Penn) Correct. Correct.
              THE WITNESS:
15
              COMMISSIONER HICKINBOTTOM: Thank you very much.
              BY MR RAWAT:
16
17
         Q.
              Could I ask Mrs Braithwaite just to turn up page 167,
18
    please, in that bundle. This is the report of 2017 we're going
19
    to, and if you look at page 167?
2.0
               (Mrs Braithwaite) I see it.
         Α.
21
         Ο.
              You should see one of the last paragraphs, sort of
2.2
    bottom half of the page which begins: "It's my hope that in
23
    2017 the proposed amendments to the Complaints Commissioner Act
24
    2003 which was submitted to the Governor during the former
```

Commissioner's tenure and subsequently during my first year,

25

will be processed and promulgated by the Government before he demits office in August 2017. The amendments to the Act will provide the Commissioner with more flexibility and autonomy".

1.3

2.0

2.2

Two questions: Firstly, can you remember in what way you were hoping to have more flexibility and autonomy under the Act? And secondly, what has happened to those amendments so far as you know?

- A. (Mrs Braithwaite) Nothing has happened to them. In terms of flexibility, I don't recall exactly why I put that word there but in terms of autonomy, I think we want to be able to—do things—we are already independent, but we want to be able to have—because I think one of the recommendations was to have the bank account set up, and so that would give us—well, it would give both flexibility and autonomy because then we would be able to spend according to our needs on account of how much money we have available, but we would be able to do it in a timely manner, and we would over—expend and then have to go ahead and do reallocations in order to cover some areas.
- Q. If I take you to 126 now, please. This is a strategy document covering 2014 to 2018, so it was looking forward as a document, and it lists a sort of number, if you like, aims. One of the points made is to push for enactment of Freedom of Information Act and regulations and the widening of the Complaints Commissioner's role to include Human Rights Commission with adequate budget.

I think the Human Rights Commission is something that is a possibility or that it's part of the Constitution but it's never been or the machinery of it has never been sort of in place?

A. (Mrs Braithwaite) Right.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

Q. You're referring to it there.

Now, what did you, sort of, envisage the interplay between the Human Rights Commission and the Complaints

Commissioner's role would be?

A. (Mrs Braithwaite) Well, we were receiving a number of complaints from persons whose complaints could be considered under human rights, and I have some listed which I will give you in a minute, but--and I just heard Ms Smith-Penn talk about having an officer to deal solely with rights.

So, the Commissioner and the human rights chapter would be able to respond in time, quick time, to those complaints that have been come in. There may be some measure of overlap, I take it, but there would be--be back to private citizen more readily because the Human Rights Commission is a line item. It has been like that for some time, and I think it needs to be either operationalised and made into a separate entity or allow the Complaints Commissioners office to deal human rights issues.

- Q. Until at least a Human Rights Commission is--
- A. (Mrs Braithwaite) Is settled properly, yes.

Q. Mrs Smith-Penn, that prompts two questions for you. The first is: Would you like to see the establishment—the operationalisation of the Human Rights Commission, but second, how does the Complaints Commission now deal with the complaints that have been brought on citing a breach of a human right?

1.3

2.0

2.2

A. (Mrs Smith-Penn) Would I like to see the Human Rights Commission brought in, yes. I believe it's critical.

Currently, how we deal with it, and perhaps in anticipating that we would have a discussion and necessary to have a discussion.

The whole issue of human rights it's overarching, the whole question of governance, and once you have that understanding--it's very much a legal term as well as--you know, it has applications to every single discipline of human existence, so we approach it from that basis. We do not see ourselves limited in any way within the scope of the current Act.

In fact, we always argue from a mediation standpoint beginning at human rights—well, we first, of course, we love to depend on a rule of law, if there is one available; and, if there is none, the fallback position is always from a human rights perspective. And that's why we made the point about the Complaints Commissioner being the voice for the people. We definitely have to have that understanding, and you will see in the 2020 Annual Report that it talks about doing training in those particular areas, and not only because of the Human Rights

Commission, but because every individual should have an understanding of what this concept means.

1.3

2.0

2.2

When you look at the human rights provisions in the UN Declaration that I referred to in full and the European Convention on Human Rights and even our Constitution, this is something that every individual should be taught beginning from the elementary understanding of it in primary school all the way up, and that's the approach that we take, and that's why it's so very important because I suspect we will get on to other questions that will flag up the need for such a commission.

And one of the things that I would just flag at this stage is that the very limitations that are put on the Act in terms of certain areas being shut off from the Commission being able to investigate, the human rights provisions that are in those international treaties that have been brought in into the Constitution will open up the door--enact, in fact, the door is wide open right now, but it will put it in a more formal placement that there is a body that can go in and address and attack any sort of infringement, whether it's of an individual that has been enjoying and, therefore, is at risk of, you know, being abrogated.

And so, until that happens, we are quite happy to lead the charge.

Q. So, from the perspective of the work that you were doing as the Complaints Commissioner, does it come to it that

```
you keep in mind human rights and in particular human rights as
they are set out in the Constitution of 2007?
```

- Α. (Mrs Smith-Penn) We keep in mind--exactly we keep in mind human rights the rule of law. And, of course, we often like to refer back to paragraph 3 in the Preamble of Universal Declaration on Human Rights, and I think it's important, and we are very much doing training on that. And if I may, Commissioner, it says whereas -- it is essential if man is not to be compelled to have recourse as a last resort to rebellion against tyranny and oppression that human rights should be protected by the rule of law. And that's the basis from which we are training quietly and individually and systematically the departments with which we interface on those particular points, and that's why people complain, there are some breaking of a rights, whether it's a human or some other rights. And, of course, to have those understandings of what the legal ramifications are.
  - Q. Thank you very much.

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

- MR RAWAT: Commissioner, I have actually reached the end of my questions.
- 21 THE WITNESS: (Mrs Braithwaite) If I may.
- 22 COMMISSIONER HICKINBOTTOM: Of course.
- 23 THE WITNESS: (Mrs Braithwaite) You have asked also
  24 how we dealt or how we deal with human rights complaints, and I
  25 worked with the list, if you don't mind, Commissioner, I would

```
1
    like to--
 2
              COMMISSIONER HICKINBOTTOM: Are these examples, Mrs
 3
    Braithwaite?
 4
              THE WITNESS:
                             (Mrs Braithwaite) Examples.
 5
              COMMISSIONER HICKINBOTTOM: Yes. Obviously, you'll
 6
    depersonalize them, anonymise them, so that--
 7
                             (Mrs Braithwaite) Certainly.
              THE WITNESS:
              COMMISSIONER HICKINBOTTOM:
 8
                                           Yes.
 9
              THE WITNESS: (Mrs Braithwaite) Over my tenure, we've
10
    had complaints come in from prisoners, and these complaints
11
    covered things like improper protection, someone may be in
12
    isolation but they're still being beaten by other prison
1.3
    officers--other prisoners. Recently we had a murder in a
14
    prison.
15
              There was one case where a prisoner called and talked
16
    about lack of toiletries, and then there was another instance
17
    where a prisoner wanted legal assistance, and he didn't know
18
    where to find or how to find information.
              So, in cases like that, I think that under the
19
2.0
    Constitution, they have a right under Section 17(1) of the
21
    Constitution not to endure humane treatment -- inhumane treatment.
2.2
              And what I had done was call the superintendent of
23
    prison and the Ministry to report these matters, but then we
24
    also physically with the lead investigator, who is a trained
25
    lawyer, we went to the prison itself, and we were able to guide
```

them as to where they could find legal sources to mount a defence, so that is one instance.

1.3

2.0

2.2

Then we would have, and I think I mentioned this one, ladies who complain that public officers battered them. And persons like that are entitled under Section 13 of the Constitution which deals with the Section also from inhumane treatment.

We've had police officers, during arrests, would hurt, for the want of a better word, parents during the arrest process, but the individuals did not want to complain, so I was able to just say to them that you have a right under Section 12 of the Constitution, to equality before the law, Section 12(1).

Then we have police officers who, in their private lives do things which are not on the up and up, so to speak. And in one particular instance, I met with the former Commissioner. He investigated the matter and then said he had no recourse because it was not a dereliction of duty. But I think that the private individual who was denied his right to proper service from the Police Officer for monies paid had a right under Chapter 12 as well, and Section 25(1)(b) of the Constitution, and I advised that individual to seek legal aid because he was unable to pay a lawyer.

And then we've had teachers express concerns that warranted investigation, but they did not want to have an investigation carried out, so we would ask hypothetical

questions of the Ministry or the Department of Education, but they have a right to protection under Section 23, they have a right to freedom of expression. And in one—in two of the cases, they have a right to not be discriminated against due to a disability and which was an illness in both cases.

1.3

2.0

2.2

So, we do have situations where we receive these human rights issues or complaints, and then we would make telephone calls, make contact with the relevant department or agency to try and have the matter resolved because we don't have, you know, the power to do anything significant about it.

COMMISSIONER HICKINBOTTOM: Thank you very much.

THE WITNESS: (Mrs Smith-Penn) If I may, Commissioner, on the point of prisoners, we do have an issue now in the Territory with prisoners, and I'll draw reference to under the United Nations Goal 16, which speaks to building strong institutions for peace and justice, it mentions on the website UN.org/sustainable development/peace-justice/, it mentions for the statistics and facts and figures, it says that the rule of law and development have a significant interrelation and a mutually reinforcement, making it essential for sustainable development at national and international level.

Then goes on to say: The proportion of prisoners held in detention without sentencing has remained almost constant in the last decade, 31 percent of all prisoners.

There are persons who are presently in need of redress

on that particular issue. It is not a matter directly in the executive or the legislative arm but it is one that the prisoners, their rights in this particular case they are enjoying, in that there is a need to look at the matter.

1.3

2.0

2.2

And if I may clarify the record, Commissioner, I heard a reference being made by the current Commissioner as to reasons which he had heard with respect to the jury and why there were delays. And I also heard the Director of Public Prosecutions speaking to the issue that (noise interference) The Honourable Smith had settled the matter of the jury. And I am subject to clarification.

But on those two points, I would like to say that if—if this Commission is to be able to rely on evidence, it should be evidence that is spoken from the persons who have been authorized to speak to the issue, who have direct knowledge and who have the facts, and the facts are these:

The current situation is that the decision that was rendered by Her Ladyship Justice Smith has been looked at and considered, and a subsequent application was made in the High Court in the Territory of the Virgin Islands before his Lordship The Honorable Justice Trevor Ward of Her Majesty's Queen's Counsel at the beginning of 2020, and the essence of that decision was that there was essentially no right to challenge—to challenge the array, if there was no known defects in the array, and I would ask that that record be brought up

because it speaks also to the fact that an admission had to be made that there was no known defects in the record, in the array, and so to come to the High Court to make an application for making an application's sake was not the thing to do.

1.3

2.0

2.2

The record will also show that the question was posed that there was an opportunity, and there is an opportunity under the Jury Act of 1914 for persons to go along and under the relevant procedure to the Magistrate's Court and to raise any question of whether a person is or is not eligible, and in that process persons can add whomever they will once they meet the criteria.

And the statistics will show that for the period of 2014 to 2020, no one from the public or the private Bar attended at any of those hearings, notwithstanding the fact that the notice was published as prescribed by law in the courthouse, and all and sundry could inspect them to go along.

So, I think it is necessary for the record that we do not apply hearsay but we apply the correct authority and the correct fact, and so that decision of his Lordship Judge Trevor Ward Queen's Counsel it then says that, in the event where there is no defect.

And I would say--

COMMISSIONER HICKINBOTTOM: I'm sorry, Ms Smith-Penn, sorry to interrupt. We're on human rights.

THE WITNESS: (Mrs Smith-Penn) Yes.

COMMISSIONER HICKINBOTTOM: We've moved off the complaint. We've moved on human rights.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

THE WITNESS: (Mrs Smith-Penn) Bear with me. I'm going to that very issue.

Because the position that is being made here that when the record is not clear and when there is a misunderstanding and when the rule of law is not followed in the course that it ought to be followed, then there is a danger that corruption can come in.

And since this window has been opened, I am asking that you allow the full record to be brought into the scene because the reason that the rights of prisoners are presently in danger where we have persons similar to the UN Goal 16, not sitting at Her Majesty's prison, not having a hearing, the fact that is on record is that on the 10th and the 11th of December 2020, His Lordship The Honorable Justice John had an extensive Case Management Session, and all--all persons that are at Her Majesty's prison were scheduled, we went to an extensive exercise of bringing in an additional judge. It was carefully planned. It was strategically put in place so that persons would have an opportunity and all counsel appeared and on behalf of themselves and their clients who are able to sit and systematically and carefully decide on dates. The dates were to run until June of 2021, and so that would have disposed of every single matter by way of first hearings so that we would not have a backlog.

1.3

2.0

2.2

And I've heard, although I didn't pay slavish attention to what was said. I have heard in passing, because it's played in the Office of the Complaints Commission, that there is backlog at the Courts. Let me be very clear. The backlog at the Courts came in as a result in the Magistrate's Court because the 2017 hurricanes caused the buildings to be damaged. The High Court's buildings were damaged as well. All of the residences of the Judges were destroyed. For our part, we walked the length and breadth of Tortola, and we visited 38 houses in order to find buildings for the Judges to live in.

As a result of that, the Courts were able to function, but the Magistrate's Court, of course, they would have been challenged because we made reference before that there was limited spacing in which to house a court.

So, I do not want the record--

COMMISSIONER HICKINBOTTOM: This is evidence--has evidence relevant to your role as the Complaints Commissioner?

THE WITNESS: (Mrs Smith-Penn) It's an own motion exercise because what we are seeing now and the complaints that the prisoners need to bring forward, they are prejudiced in that if they were to go on record in raising a complaint, it could have implications for their matters before the Courts. We are in a small jurisdiction. And so, because there is no Human Rights Commission, someone must speak for them.

1 COMMISSIONER HICKINBOTTOM: No, I understand that. BY MR RAWAT: 2 3 0. Are you conducting an own motion investigation now? 4 Α. (Mrs Smith-Penn) I am. I am. 5 We will have to pause it there because what we 0. 6 wouldn't want to do is compromise that investigation allowing 7 you to talk about it. (Mrs Smith-Penn) Well--8 Α. 9 0. What we can do, Commissioner, if I may suggest, 10 obviously Ms Smith-Penn has spoken to matters that have been 11 raised before you by other witnesses, she set her view out on 12 the record and the history on the record, which we can take to 1.3 those witnesses if necessary, but what we can also do is I 14 suggest, perhaps that if we could pause this issue for the time 15 being because we might need -- it would be more careful to what we 16 need to come back to the Complaints Commissioner about if there 17 is an ongoing investigation. 18 COMMISSIONER HICKINBOTTOM: Exactly. 19 It would help if you have anything further to say on 2.0 this subject, Complaints Commissioner, if you could write to us about it because we can then take it up with other witnesses. 21 2.2 (Mrs Smith-Penn) Yes, I could do that. THE WITNESS: 23 Thank you. MR RAWAT: 24 THE WITNESS: (Mrs Smith-Penn) If it pleases you, sir,

I think I have to make it very clear that, on the point of the

I'm sorry, what evidence?

right to freedom of expression and other things, the evidence that has to be given, it ought not to be put off. I would be grateful for an opportunities of an indication as to whether this evidence can be given sooner rather than later.

COMMISSIONER HICKINBOTTOM:

- THE WITNESS: The evidence in terms of the point that is being made about the prisoners that are held in detention without sentencing.
- COMMISSIONER HICKINBOTTOM: No, you write us as soon as you can, and we will take it into account, and investigate it by referring to other witnesses as appropriate. But it can only really be done in writing, Mrs Smith-Penn.
- 13 THE WITNESS: (Mrs Smith-Penn) Correct, I understand.
  - There is one further point, and it is the point of the public welfare that's under the complaints the Commission of Inquiry Act of 1880.

## BY MR RAWAT:

5

6

7

8

9

10

11

12

14

15

16

17

18

19

2.0

21

2.2

- Q. How does that relate to the work of the Complaints Commissioner?
- A. (Mrs Smith-Penn) It's an own motion matter.
- Q. Again, Ms Smith-Penn, are you conducting an own motion investigation--
- A. (Mrs Smith-Penn) I think I have completed that,

  Commissioner, and if you would bear with me, I will just read

  the point that I hope raise in brief and come back to later.

Q. Before you do, can I just clarify, what is the own motion investigation that you have launched?

1.3

2.0

2.2

- A. (Mrs Smith-Penn) Public welfare. Remember that I said that--and my colleague here and the former Complaints

  Commissioner made mention of the own motion investigations that we can do in the Complaints Commission.
  - Q. So, you have launched a number of own motion investigations--
  - A. (Mrs Smith-Penn) We have launched a number of own motion investigations, and in addition to issues that have been raised with us, and that's why we are making the point that, under the human rights aspects, the concern and the issue that is before this very body by way of the matter being raised now, is that persons are very much concerned about public welfare, and we are grateful to the Commission for coming. I wish to underscore that and to very clearly say that, by your coming, a lot of justice will be done in the Territory of the Virgin Islands.

And the question of public welfare, if I may justice very quickly clarify, it says that it shall be lawful for the Governor whenever he shall deem it advisable to issue a commission appointing one or more Commissioners and authorizing such Commissioners or any quorum of them there to mention to inquire into the conduct or management of any Department of the Public Service in the Territory, of any public officer of the

Territory, or of any Parish or District there into any manner in which an inquiry would, in the opinion of the Governor, be for the public welfare.

1.3

2.0

2.2

It is the point of the public welfare that it is the test that has caused the rights of every Virgin Islander to be raised here to the Commissioner.

And the thanks not only goes to you but it goes also to the Government of the Virgin Islands for opening up this public inquiry to live video and audio observation by Members of the public, and it has been brought to the Commission's attention that persons indeed very shocked to learn of the many and numerable incidents of late filings and what has been put on the record as breaches of the Registrar of Interests Act, and I am obliged to raise on behalf of those persons on the basis of human rights that we have a constitutional crisis. We have a constitutional crisis.

And the reason why we have a constitutional crisis because, as regards good governance, the responsibility to inform the public every single time a breach has been undertaken or in any way has come about by a Member of the House of Parliament, in this case the House of Assembly, it is the responsibility of the Governor to make the voters and the Members of the Virgin Islands aware that such a breach has occurred.

COMMISSIONER HICKINBOTTOM: I'm sorry, Mrs Smith-Penn.

THE WITNESS: (Mrs Smith-Penn) Yes.

1.3

2.0

2.2

commissioner Hickinbottom: There is a regulatory scheme, there is a scheme under the Register of Interests Act of 2006. We discussed that with witnesses and then submissions over six days. There is a scheme. Some of the evidence indicated that the scheme was not always properly implemented, but I don't think we can take that any further today. If you have had complaints, which you are going to investigate, you will investigate them.

THE WITNESS: (Mrs Smith-Penn) We have--we have investigated them, and I would just crave your indulgence for a little while longer.

We have that regime, but before that regime and above that regime, we have the Constitution, and we have the provisions under the Constitution which says that not only does the Governor have a responsibility for public welfare to bring the consistent breaches of that legislation to the attention of the voter--

COMMISSIONER HICKINBOTTOM: I'm sorry, Mrs Smith-Penn. I understand what you're saying, but I do think that we are getting into difficult territory for this reason: The elected Ministers, as I understand their submissions and we're going to debate them later in these hearings—as I understand their submissions, they say that the Governor cannot do that—not that he has a duty, but he simply cannot do it. And what I don't

```
1
    want is a debate in respect of matters of law which may well
 2
    form parts of the hearings in this Commission at this stage.
 3
              THE WITNESS:
                             (Mrs Smith-Penn) Yes, you are quite
 4
    right, Commissioner.
 5
              MR RAWAT: Could I also raise another point?
 6
              COMMISSIONER HICKINBOTTOM:
 7
                         I would agree with you, Commissioner, that
              MR RAWAT:
    we have ventured into issues of law, and we're quite far away
 8
 9
    from the purpose of this morning, which was the work of the
10
    Complaints Commissioner.
11
              But also secondly, if the Complaints Commissioner is
12
    investigating certain complaints, in my submission, we need to
1.3
    allow that course to run its way before taking this matter any
14
    further.
15
              COMMISSIONER HICKINBOTTOM: Yes, because you, as
16
    Complaints Commissioner, also have obligations of
17
    confidentiality?
18
              THE WITNESS: (Mrs Smith-Penn) We do have those
19
    obligations, and I thank you very much, commissioner, and to
2.0
    you, Mr Bilal, but this is the work of the Complaints
21
    Commission. The welfare--the welfare of the persons--
2.2
              BY MR RAWAT:
23
              Ms Smith-Penn, I'm not in any way trying to either
         Q.
    have an argument with you or dispute what you perceived to be
24
25
    the work of the Complaints Commission. What I'm merely
```

```
1
    submitting is that we should allow you to continue to do your
 2
    work, and when you have reached a conclusion, and provided that
 3
    you have complied with the statutory regime under which you
 4
    operate, that may be the better point at which you can bring the
    matters back to the Commission's attention.
 5
 6
         Α.
               (Mrs Smith-Penn) If I have just have 10 more minutes
 7
    by then I will close the matter on.
 8
              COMMISSIONER HICKINBOTTOM: But Ms Smith-Penn--
 9
              THE WITNESS:
                             (Mrs Smith-Penn) Yes.
10
              COMMISSIONER HICKINBOTTOM: --you have made legal
11
    submissions which are going to be the subject of legal
    submissions before me, before the end of this Commission of
12
1.3
    Inquiry.
14
                             (Mrs Smith-Penn) Yes.
              THE WITNESS:
15
              With respect, Commissioner, the legal submissions that
16
    are going to be made and the very nature of the breach says that
17
    we have a conflict, and that's why I say we have a
18
    constitutional crisis. The legal submissions that are going to
19
    be made are going to be made by counsel that has been hired for
    the 13 elected Members and/or will be done by the Attorney
2.0
21
              That counsel cannot represent the people, and that is
    why we are saying--
2.2
23
              COMMISSIONER HICKINBOTTOM:
                                           I'm sorry, Ms Smith-Penn.
24
    If that's your stance, then what you must do is you must apply
25
    to the Commission of Inquiry, which you can, to become a
```

participant. I can determine that application, and if you become a participant, then you can make submissions on these matters of law at the appropriate time.

1.3

2.0

2.2

THE WITNESS: (Mrs Smith-Penn) Yes. I will put on record we do not have the resources to apply, to make submissions. You've heard that we have very limited resources, and so we have to act notwithstanding the fact that the Complaints Commissioner presently is a lawyer, but from the basis that any person in law can appear in person to make representations. That person, even though they may take up an Act and they may read from the Act, they are doing so on the basis of making representations. I do not think that we should call them legal representations. We do not have the means to do it in the manner in which you are saying.

It's a simple matter that we are bringing to the attention of the Commission, that from 2008 until 2020, the electorate, under the principles of democracy and the rule of law, have heard for the first time of the consistent breaches that has caused the rule of law in the Territory of the Virgin Islands to be eroded, so we have to take judicial notice of the fact in the Constitution that the Governor has a boss, and that boss is the Secretary of State.

COMMISSIONER HICKINBOTTOM: I'm sorry, Ms Smith-Penn--MR RAWAT: You are, indeed, making a legal submission.

COMMISSIONER HICKINBOTTOM: Yes, but it's a legal

submission that's directly contrary to the position taken by the elected Ministers. They are not here, and if you wish to make these submissions—

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

THE WITNESS: (Mrs Smith-Penn) And we do not represent the Ministers. We are speaking on behalf of the people and the confusion that has arisen. The people are very concerned about the number of breaches that have been brought out on the record and the international arena that says that the Registrar of Interests has repeatedly reported these breaches.

And going to the point of good governance, good governance starts at the very height of public officials in the Territory of the Virgin Islands. The height of that position is the Governor, who is Her Majesty's lawyer's representative. He has a boss, which is the Secretary of State to whom he makes the Reports, and we are in a--

COMMISSIONER HICKINBOTTOM: I'm sorry, Mrs Smith-Penn, firstly, these are legal submissions.

Secondly, they're legal submissions without any—anything in writing, and I'm not at all sure that they are sound in any respect.

THE WITNESS: (Mrs Smith-Penn) Yes.

COMMISSIONER HICKINBOTTOM: If you wish to make further submissions on this point which is going to return to the Commission of Inquiry before the end of it, then please write to me, and we will ensure that any voice that should be

```
1
    heard is heard. But now is not the time, and this is not the
 2
    form that is helpful to me.
 3
              THE WITNESS: (Mrs Smith-Penn) I understand that, my
 4
    Lord, I'm sorry to call you "my Lord", but essentially the
 5
    position is this: Between the Years of 2008 and 2020--
 6
              COMMISSIONER HICKINBOTTOM: No, you've said this.
 7
              THE WITNESS: (Mrs Smith-Penn) Yes.
              COMMISSIONER HICKINBOTTOM:
                                          I understand what you've
 8
 9
    said. And as I say, if you wish to make these submissions, then
10
    you must write to me, and then we can take it forward in a
    helpful manner. This is not helpful. And if it's going to be
11
12
    helpful you need to set it out in writing with the legal basis
1.3
    of your legal submissions, and we will take it from there.
14
              THE WITNESS:
                             (Mrs Smith-Penn) Can I put on record--
15
              BY MR RAWAT:
16
         Ο.
              Ms Smith-Penn--
17
              COMMISSIONER HICKINBOTTOM:
                                          I'm sorry, Mr Rawat.
18
              You can't put things on the record which I do not find
19
              Write to me.
                            If they're helpful, then they will be
2.0
    brought forward in evidence or in the form of proper
21
    submissions, and we will deal with them. But we cannot deal
2.2
    with them in this particular way.
23
              THE WITNESS: (Mrs Smith-Penn) I understand.
24
    understand the rules.
25
              And you speak to that very issue because when I
```

```
1
    reviewed cap 237 which is an 1880 statute, namely the Commission
 2
    of Inquiry Act, there is no clear path for me to access on
 3
    behalf of the people regarding--
 4
              COMMISSIONER HICKINBOTTOM:
                                           I'm sorry,
    Ms Smith-Penn--firstly, that's another legal submission.
 5
    Secondly, it is patently wrong. I am the Master of the
 6
 7
    procedure in this Commission of Inquiry. If you write to me
    about these matters, then I can consider whether it's
 8
 9
    appropriate and the form in which it's appropriate to take them
10
    into account.
11
              THE WITNESS: (Mrs Smith-Penn) I respect that, and I
12
    gave you thanks for that.
1.3
              I will say as well--I'm afraid I have to say it on the
14
    record.
15
              MR RAWAT: Commissioner--
16
                             (Mrs Smith-Penn) I do have concerns--I
              THE WITNESS:
17
    do have concerns with respect to--
18
              MR RAWAT: I have concerns as well.
19
               (Overlapping speakers.)
2.0
              MR RAWAT: The concern I have, Mrs Smith-Penn is that
21
    we have another witness scheduled for 2:00, and we do need to
2.2
    get ready for that other witness. I have concluded my questions
23
    to you as Complaints Commissioner.
24
              COMMISSIONER HICKINBOTTOM: I have no other questions.
```

If you have any other concerns about the Commission of Inquiry,

```
1
    any aspect of it, you can write to us.
 2
              THE WITNESS:
                             (Mrs Smith-Penn) I do not think that
 3
    writing to you will give the fairness that is required.
              COMMISSIONER HICKINBOTTOM:
 4
                                          I'm sorry, Mrs Smith-Penn.
 5
    I'm the judge of fairness of the proceedings because that's my
 6
          If you write to me, I can then take an informed view on
 7
    the appropriate way to deal with any submissions you want to
    make sure that this Commission of Inquiry is fair to everyone
 8
 9
    involved.
              But the way in which you're conducting this
10
    particular part of it runs a risk of it being unfair to people
11
    who are not here.
12
              THE WITNESS:
                            (Mrs Smith-Penn) And you are quite
1.3
    right, and that is the very reason why I make them here because
14
    there was no other way for them to be made.
15
              COMMISSIONER HICKINBOTTOM: I'm sorry, Mrs Smith-Penn.
16
    That's not right. There is another way. You can write to me,
17
    and I will then take it into account and get back to you as to
18
    the most appropriate way of dealing with any further submissions
19
    vou wish to make.
2.0
              THE WITNESS:
                             (Mrs Smith-Penn) I will put the point on
21
    record that I will seek an audience with the Deputy Governor and
2.2
    the Governor in order to do so because the matters that I have
23
    to raise, there are of critical national importance.
24
              And I will say, Commissioner, on the record, that in
```

my training, insofar as independence, insofar as impartiality

```
1
    goes, I am concerned as the Commissioner that, when you,
 2
    Commissioner, arrived in the Territory, you arrived with the
 3
    Governor who was responsible for the Commission of Inquiry.
 4
              COMMISSIONER HICKINBOTTOM:
                                          I'm sorry, Ms Smith-Penn.
 5
              THE WITNESS: (Mrs Smith-Penn) And as regards the
 6
    rule--
 7
              COMMISSIONER HICKINBOTTOM: I'm sorry, Ms Smith-Penn.
8
    This is simply not appropriate. I've made it clear that it's
 9
    not appropriate.
10
              THE WITNESS:
                             (Mrs Smith-Penn) You are quite right.
              COMMISSIONER HICKINBOTTOM: Yes, and I am quite right.
11
12
              THE WITNESS: (Mrs Smith-Penn) You are quite right,
1.3
    Commissioner, and I think you will agree that I am quite right
14
    to raise the point of impartiality as well as independence of
15
    the Commission.
16
              COMMISSIONER HICKINBOTTOM: Not here, not now.
17
    can write to us. You're here at the moment to answer questions
18
    from me through Mr Rawat in your role as Commissioner of
19
    Complaints.
                 That you've done. Thank you very much for it.
2.0
    there are any other matters, then please write to us, and we
21
    will deal with them in an appropriate way.
2.2
                             (Mrs Smith-Penn) Thank you so very much.
              THE WITNESS:
23
                         I suggest we rise so that we can get the
              MR RAWAT:
                 The next witness will be here at 2:00.
24
    room ready.
25
              COMMISSIONER HICKINBOTTOM:
                                           Yes.
                                                 Thank you very much.
```

1	(Recess.)

Session 2 1 2 MYRON WALWYN, COMMISSION WITNESS, RESUMED 3 COMMISSIONER HICKINBOTTOM: Yes, Mr Rawat. Thank you, Commissioner. 4 MR RAWAT: 5 (Microphone not on.) 6 MR RAWAT: I should say, actually, for purposes of the 7 Transcript none of the participants are legally represented in 8 the room this afternoon or indeed remotely. 9 For the Transcript, our next witness is Myron Walwyn. 10 Mr Walwyn has previously given evidence to the Commission, and 11 so there is no need for him to either take the oath or affirm 12 again. 1.3 BY MR RAWAT: 14 Mr Walwyn, can I first of all start by thanking you Q. 15 for returning to give further evidence. 16 Actually, no problem at all. Α. 17 Q. The only thing I need to say in terms of preamble is 18 just to ask you to keep your voice up and speak slowly so that 19 your answers can be recorded. 2.0 Α. Yes. 21 Q. And, hopefully, your microphone on, but whether it's 2.2 on or not, it doesn't amplify. 23 Α. Okay. 24 Q. Thank you. 25 Now, when you were last mere, we went through your

1 | electoral history. It's right, isn't it, that, in 2014, you

- 2 | were the Minister for Education and Culture in the NDP
- 3 administration?
- 4 A. That's correct.
- Q. And you had been elected, if I recall correctly, as an at-large representative?
- 7 A. That's correct.
- Q. Can I ask you just--you should see a Constitution and
- 9 Law Bundle at the very edge of the table over there.
- 10 A. Yes, um-hmm.
- 11 Q. If you could pick that up, please. It's the smallest
- 12 bundle further away from you. That one, yes.
- 13 A. Um-hmm.
- Q. Now, if you turn to page 30 of that.
- 15 A. Three-zero?
- 16 Q. Three-zero, please.
- 17 And that should take you to Section 56 of the
- 18 Constitution of 2007.
- 19 A. What page is this, sir?
- 20 Q. It should be page 30, three-zero, at the bottom.
- 21 A. The bigger number?
- 22 Q. Yes. It's--like all bundles prepared by lawyers, it
- 23 has more than one number on it.
- 24 COMMISSIONER HICKINBOTTOM: This has two pages--
- 25 (Overlapping speakers.)

1 THE WITNESS: Sometimes they're aligned, sometimes 2 they don't. 3 BY MR RAWAT: 4 Ο. Thank you. 5 It's Section 56, which you will be very familiar with. 6 It's the provision that deals with the assignment of 7 responsibilities to Ministers. 8 Α. Um-hmm. 9 0. And I wanted to just direct your attention to 56(5): 10 "Where a Minister has been assigned responsibility under this 11 Section for the administration of any Department of Government, 12 the Minister shall, subject to this Constitution and any other 1.3 law, exercise direction and control over that Department, 14 including directing the implementation of government policy as 15 it relates to that Department, and subject to that such 16 direction and control that the Department shall, unless 17 otherwise agreed between the Governor and the Premier, be under 18 the supervision or a Permanent Secretary who shall be a public 19 officer". 2.0 I pause there. 21 Α. Yes. 2.2 Now, would you agree that the effect of Section 56(5) Q. 23 is to give any Minister overall responsibility for his or her 24 Ministry? 25 Α. It does.

- Q. Yesterday, the Commissioner heard from The Honourable

  Mr Mark Vanterpool, and I put to him--there were questions asked

  about Section 56, and I asked him whether in his view the buck

  stops with the Minister. Is that a view that you would share?

  He said "yes", but is that a view you would share?
- A. I wouldn't share that view entirely because that's subject to a number of things.

The policy direction and the control that the Minister has in the day-to-day running of his Ministry, of course, is subject to the powers that the Governor as well as it relates to the Civil Service and the ability to direct all matters within the Ministry. So, as far as my knowledge goes, certainly me as Minister—and even reading this and knowing how it applies in the ordinary course of things here, the Minister doesn't have carte blanche control of his Ministry. That is not so.

- Q. So, your position is that whatever the Constitution says in practice--
- A. Um-hmm.

8

9

10

11

12

1.3

14

15

16

17

- 19 Q. --it's not a sort of unfettered direction and control?
- 20 A. Not at all.
- 21 Q. Thank you.
- Now, as you may be aware, on Monday and Tuesday of
  this week, the Commissioner also heard evidence from the Auditor
  General.
- A. You are finished with this?

- 1 Q. Yes, I have.
- Now, she gave evidence about the role of Auditor
- 3 General.
- 4 A. Um-hmm.
- Q. Her Annual Reports and a number of issues that were raised in those Annual Reports but also a number of specific reports that spanned a period of years. Now, that included a report into the Elmore Stoutt High School Perimeter Wall.
  - A. Yes.

- Q. And the questions that I want to put to you today relate to that project.
- 12 A. Yes.
- Q. Because you were--as there is no dispute, you were the Minister for Education and Culture at that time?
- 15 A. Yes.
- Q. Now, one of the matters that was canvassed with the
  Auditor General was a press statement she released which took
  issue with an interview that you, yourself, gave. I will show
  you a copy of this press statement, in due course, if you need
- 20 it. It's on the desk.
- 21 A. No problem.
- Q. But your interview was with--I believe it was with Ron
  Grant of 284.com.
- A. That's correct.
- Q. And I would like to begin by asking that that

```
1 interview be played now to you before I begin to ask you further
```

- 2 questions.
- 3 MR RAWAT: So, Mr Peters, if we could play the
- 4 interview. Thank you.
- 5 (Video played.)
- 6 MR RAWAT: Thank you very much, Mr Peters.
- 7 BY MR RAWAT:
- Q. I'm not going to, Mr Walwyn, read out the report in
- 9 great deal. I'm sure you're very familiar with the detail of
- 10 the Auditor General's Report.
- 11 A. I think--I think it's important because you brought me
- 12 here for the report. The report has to be the primary
- 13 discussion.
- 14 Q. Yes. Yes.
- 15 A. And I would appreciate as well, when you speak of the
- 16 report, you reference the Section in the report.
- 17 O. Of course.
- 18 A. I think that is very important.
- 19 Q. All right.
- 20 A. Reference to the report.
- 21 Q. Yep.
- 22 A. Good.
- Q. Let's go, then, to--do you have a bundle that's
- 24 labeled "Part 2"?
- 25 A. What is in Part 2?

```
Q. The two lever-arch files there. In Part 2, you will find the report that we need to look at.
```

- A. I have--I have--I brought mine.
- Q. Well, I think I prefer it if you use that because it's numbered and, therefore, I can take you to proper pages.
  - A. Okay. "Part 2", it says?
- 7 Q. Yes.

3

- 8 That is the one.
- 9 If you go to page 784, please.
- So, that should be the front page of the special report issued by the Auditor General on the Elmore Stoutt High School Perimeter Wall.
- Do you have it?
- 14 A. Yes.
- 15 Q. Right.
- 16 If you go to paragraphs 4 and 6.
- 17 A. 4 and 6?
- 18 O. Yes.
- 19 A. Um-hmm.
- Q. 4 to 6, if you want me to read them out to you, just do tell me, but if you go from 4 to 7, in summary, what that
- 22 explains is that the what I will call the "wall project" was
- 23 done in two phases.
- A. Um-hmm.
- 25 | Q. Phase 1 was in December 2014.

- 1 A. Um-hmm.
- 2 Q. Phase 2 was in 2015.
- Now, if you look at 5--
- 4 A. Um-hmm.
- 5 Q. --it says that your Ministry received an estimate from
- 6 SA Architect in October 2014.
- 7 A. Which Section are you reading from, sir?
- 8 Q. Look at paragraph 5.
- 9 A. Um-hmm.
- 10 Q. And look at the first sentence of it.
- 11 A. Can you read it for me?
- 12 Q. "In response, the Ministry received an estimate from
- 13 SA Architect in October 2014".
- 14 COMMISSIONER HICKINBOTTOM: Page 789.
- 15 THE WITNESS: Reading "Background Information"?
- 16 Yes.
- 17 BY MR RAWAT:
- 18 Q. I mean, I think it will be better if we stick to the
- 19 same pagination.
- 20 A. No, I made my note, sir.
- 21 O. I understand.
- 22 A. I have--
- 23 (Overlapping speakers.)
- Q. Fair enough. But as long as we're both working from
- 25 the same document--

A. Yes, I think we are, I think we are, but you have to bear in mind that I have to be prepared as well, as of course you are.

- Q. Yep.
- A. Good.

4

5

6

7

8

9

- Q. So, what it comes down to is that the Ministry of Education and Culture used the services of SA Architect on the school project, so SA Architect ultimately was the entity that oversaw the project on behalf of the Ministry of Education and Culture?
- 11 A. That is not correct.
- 12 Q. It isn't?
- 13 A. No.
- 14 Q. So--
- A. And I think--I think what we can do--I mean, I know it's your inquiry, but you brought me here, and I want to be able to assist you, Commissioner, as best I can.
- 18 COMMISSIONER HICKINBOTTOM: Yes.
- 19 THE WITNESS: I think it's good to start at the
  20 beginning of the--of the--of the document particularly starting
  21 with the Executive Summary because--and you brought me here, and
  22 I have time, so I'm prepared to go through it with you--
- 23 BY MR RAWAT:
- 24 Q. Yes.
- 25 A. --rather than jumping through Sections because it's

```
1 important that we get the full gist of what we're discussing, if
```

- 2 | that's fine you with, Commissioner.
- 3 COMMISSIONER HICKINBOTTOM: Yes. I mean, we certainly
- 4 know what the Executive Summary says.
- 5 THE WITNESS: I know.
- 6 COMMISSIONER HICKINBOTTOM: Which parts would you like
- 7 to take us to?
- 8 THE WITNESS: I would like to go through certainly
- 9 from, if you can go from one all the way down to 11.
- 10 BY MR RAWAT:
- 11 Q. You're wanting us to read the whole--
- 12 A. I think we need to ventilate it. I think it's
- 13 important.
- 14 Q. My question is directed to how we ventilate it.
- 15 A. We can ventilate it line by line, point by point like
- 16 you're raising. Can we do that?
- 17 COMMISSIONER HICKINBOTTOM: This is the Executive
- 18 Summary.
- 19 THE WITNESS: I know, but there is--
- 20 COMMISSIONER HICKINBOTTOM: But the Executive Summary
- 21 is taken presumably from the body of the report.
- THE WITNESS: I know.
- COMMISSIONER HICKINBOTTOM: So, can we go to the body
- 24 of report and then deal with the Executive Summary?
- THE WITNESS: Commissioner, I'm sure when you see my

```
1
    point later on you will understand why I took that tact, and I
 2
    would be very grateful if at least that can be done.
              COMMISSIONER HICKINBOTTOM: So, what points would you
 3
    like to make--we read the Executive Summary.
 4
 5
              THE WITNESS: Yes, I know.
 6
              COMMISSIONER HICKINBOTTOM:
 7
              THE WITNESS: Yes.
              COMMISSIONER HICKINBOTTOM: So, which point would you
 8
 9
    like to make in respect of it?
10
              THE WITNESS: I would like to start off, if I can,
11
    with the first point, that states that we started the project in
12
    2014 with the first part of it being 96,727.40.
1.3
              2 says, in February 2015, the Minister of Education
14
    and Culture sought approval from Cabinet for emergency funding
15
    of $828,000 and wavier of the tender process to continue
16
    construction of the perimeter wall.
17
              COMMISSIONER HICKINBOTTOM: If we're going to get
18
    through it, we need to go through it, Mr. Walwyn.
19
              THE WITNESS: Yes.
2.0
              COMMISSIONER HICKINBOTTOM: Paragraph 1, you say the
21
    cost is £96,000.
2.2
              THE WITNESS: Yes.
                                   She's referring to--
23
              COMMISSIONER HICKINBOTTOM: We're in "Petty Contract"
24
    country here.
```

THE WITNESS: Yes.

1 COMMISSIONER HICKINBOTTOM: But what the Executive 2 Summary says is this was done using 11 Work Orders at a cost of \$96,000. 3 4 THE WITNESS: That is fine. I agree with that. 5 COMMISSIONER HICKINBOTTOM: Okay. Then two, request 6 for emergency funding. 7 THE WITNESS: Um-hmm. COMMISSIONER HICKINBOTTOM: And waiver of the tender 8 9 So, we've a contract which would be major contract, 10 \$828,000, waiver of the tender process to continue with the 11 work. 12 THE WITNESS: Yes, but the -- the Section says that the 1.3 Minister for Education and Culture sought approval from Cabinet. 14 That is wrong. The Minister for Education never brought any 15 paper to Cabinet. And that's why I'm saying it's important for 16 the Executive Summary to start at the beginning so that we can 17 have a full understanding as to what has happened. The Minister 18 of Education could not bring a paper to Cabinet because he does 19 not have the authority to bring a paper to Cabinet of that 2.0 The amount that came to Cabinet was \$828,000. 21 contract is worth a hundred thousand dollars, it must be brought 2.2 by the Minister of Finance. 23 BY MR RAWAT: 24 But you had nothing to do with bringing the request of Q. 25 the Cabinet?

```
1
              The point of the matter is, is that the report says
         Α.
 2
    the Minister of Education brought a paper to Cabinet.
 3
    false.
 4
              COMMISSIONER HICKINBOTTOM:
                                          I'm sorry, it doesn't say
 5
    that.
 6
              THE WITNESS:
                             It says that.
 7
              COMMISSIONER HICKINBOTTOM: What it says is the -- the
    Minister of Education sought approval from Cabinet.
8
 9
              THE WITNESS: But the Minister of Education did not
10
    seek any approval because he did not bring the paper.
11
    primary--the primary Ministry for the project was the Ministry
12
    of Finance. The Ministry of Education was the executing arm or
1.3
    the executing ministry.
14
               Secondly, within that same number 2, Cabinet approved
15
    funding and waived the tender process to allow use of Petty
16
    Contracts.
                That, too, is not true.
17
              Do you have a copy of the -- of the paper? You don't
18
    have that. Do you know the decision that was made by the
19
    Cabinet in relation to the wall?
2.0
              BY MR RAWAT:
              Well, we know the decision that the -- what was in the
21
```

- Q. Well, we know the decision that the--what was in the Auditor General's Report.
- A. But have you gotten the extract of the report--of the Cabinet's decision?
- Q. I don't believe that's been provided to the COI.

2.2

1 A. I think that would have been a very important point at which to start.

- Q. Well, can we--shall we try and do it in an organized fashion.
- A. Sure.

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

- Q. No, let's try to do it in an organized fashion.
- A. The reason-the reason I'm suggesting this way is because you're going to ask me questions that I may not be able to answer, and I have to give you the background of what happened.
- Q. But I think--let's start at this point which I think I hope we can both agree: The Commissioner will ensure you are fairly treated.
  - A. Um-hmm.
- Q. The second thing is, if you don't know the answer to a question, then you can tell us you don't know the answer to the question. If there is more information that's necessary, can you tell us what that further information is.
- Now, what you're asking us to do--and it may not be the most productive way of going through the afternoon, but if that's what you want--you want us to go line by line to take out the points that you agree or disagree with.
- A. Not specifically. I think the Executive Summary sets
  the scene for the questions that you're going to be asking me,
  Commissioner.

- Q. I think--we have to do it in one of two ways. We either ask you questions based on the assumption that this is a report that you may have read before. And, indeed, the interview that we just played suggests you may have more than passing knowledge of the report. Or if you wish and if the Commissioner allows, we will do the process that you're suggesting.
  - A. Um-hmm.

1

2

3

4

5

6

7

8

9

10

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

- Q. But in fairness to the Auditor General, the Executive Summary may not--is not the entirety of the report.
- 11 A. No, I'm not in any way suggesting that we go through 12 the Executive Summary. That's not what I'm saying.
  - Q. You would like us to go through every line of the report?
  - A. That's not what I'm saying at all. I'm saying that the Executive Summary sets the scene of what is in the report, and there may be very important information that could assist you as well with your questioning. That's the reason I'm suggesting it.

But if--

Q. Let's go--let's go through the first one. Let's establish where the areas are that you dispute. The first area you dispute in relation to paragraph 1 of the Executive Summary which reads: "Due to security concerns, the Ministry of Education and Culture initiated a project to replace the

1 | chain-link fence at Elmore Stoutt High School with a concrete

- 2 perimeter wall in 2014".
- 3 A. Yes.
- 4 Q. And you agree with that?
- 5 A. I agree with that.
- 6 Q. "Initial works were carried out in December 2014 to
- 7 address an area on the west side that presented persistent
- 8 issues", and that's been labeled, and it re-appears in the
- 9 report as the 2014 Focus Area.
- 10 A. That's correct.
- 11 Q. And you agree with that?
- 12 A. I agree with that.
- Q. So, just to assist you, Mr Walwyn, in the course of
- 14 | the Inquiry's proceedings, we have been referring to that as
- 15 | "Phase 1".
- 16 A. That's fine.
- 17 Q. This was done using 11 Work Orders at a cost of
- 18 \$96,727.40.
- 19 A. That's true.
- Q. Do you agree with that?
- 21 A. That's correct.
- 22 Q. So, Work Orders were used to deal with the first phase
- 23 of the rebuilding of the wall?
- A. That's correct.
- Q. All right. Second, number 2: "In February 2015, the

- 1 Minister of Education and Culture sought approval from Cabinet
- 2 | for emergency funding of \$828,004.10, and waiver of the tender
- 3 process to continue construction of the perimeter wall. Cabinet
- 4 approved funding and waived the tender process to allow for the
- 5 use of the Petty Contracts".
- Now, you take two issues with this, as I understand
- 7 | it.
- 8 A. Yes.
- 9 Q. Firstly, it was not the Minister of Education and
- 10 Culture who sought approval from Cabinet.
- 11 A. That's correct.
- 12 Q. And secondly, that Cabinet, in waiving the tender
- 13 process, did not allow for the use of Petty Contracts.
- A. What I would--what I would do to help with that, I
- 15 | have a copy, Commissioner, of the actual draft that was sent to
- 16 Cabinet--it's dated the 19th of January 2015--and it says
- 17 | Cabinet paper number, "Exception of waiver of tendering process
- 18 for construction, memorandum by the Minister of Finance". The
- 19 Minister of Education's name is not on this paper because I did
- 20 | not bring the paper. I did not have the authority to bring the
- 21 paper.
- 22 Q. May I ask you a question?
- 23 A. Sure.
- 24 Q. The point you're making is that the requirements of
- 25 | the Minister of Finance to bring the document to Cabinet, to

```
1
    bring the proposal to Cabinet; yes?
 2
               I didn't hear your question.
 3
          Ο.
               Your evidence is that it's not for you as Minister of
 4
                 It falls squarely in the lap of the Minister of
 5
    Finance--
 6
               (Overlapping speakers.)
 7
               --to bring the matter to Cabinet?
          0.
               Yes, because I'm looking at it in terms--
 8
         Α.
 9
         Q.
               Between the decision to start Phase 1--
10
               Um-hmm.
         Α.
11
               -- and this matter being taken to Cabinet by the
         0.
12
    Minister of Finance, what involvement did you have in it?
1.3
         Α.
               Phase 1 itself was done in a different budgetary year.
14
               Under the secondary school budget --
         0.
15
         Α.
               Yes.
               --of 2014?
16
         Q.
17
          Α.
               Of 2014.
18
          0.
               Yes.
19
               Which the Minister had the authority to do because the
         Α.
2.0
    contract was under a hundred thousand dollars.
21
          0.
               So, that was done by your Ministry--
2.2
         Α.
               Yes.
23
               -- and you had authority to do that?
          0.
24
          Α.
               Yes.
25
               We reallocated monies from elsewhere because we had a
```

1 very serious problem in that particular area with illicit drugs

- 2 coming into the school, and so--
- Q. So, your evidence, then, is that the Minister of
- 4 Finance seeks approval for 828,000-odd from the Cabinet?
- 5 A. That's correct.
- 6 Q. Okay.
- 7 A. And that's the reason why I wanted to highlight it
- 8 because the document says the Minister for Education brought the
- 9 paper. That is not true.
- 10 Q. Well, to be fair, it says "sought approval from
- 11 Cabinet".
- 12 A. But that's not--the paper is here.
- 13 Q. Well--
- 14 A. That is not correct.
- 15 Q. Mr Walwyn, I think what we should not get into, if we
- 16 | are going to go through this on a line-by-line basis, is
- 17 | rewriting it. Let's just use the language of the Executive
- 18 Summary.
- A. No, we're not rewriting it.
- 20 Q. My question is--
- 21 A. Commissioner, we have to be fair. I--
- 22 COMMISSIONER HICKINBOTTOM: What the report says is
- 23 the Minister of Education sought approval from Cabinet.
- 24 THE WITNESS: Which is not correct.
- 25 COMMISSIONER HICKINBOTTOM: All right.

1 THE WITNESS: And the document says here it's not 2 correct, and you're trying to let me accept something that is 3 not correct. BY MR RAWAT: 4 I'm not. 5 Ο. 6 Α. But that's what you're saying to me. 7 No, Mr. Walwyn, I'm not. I'm trying to ask you a Q. 8 question--9 Α. And I answered you several times--10 You haven't, with respect, Mr Walwyn. 0. 11 The question I asked you was: On the basis of your 12 evidence that the Minister of Finance took the proposal to Cabinet --1.3 14 That's correct. Α. 15 0. --what involvement did you have in it, if at all? 16 The Ministry of Education would have worked in Α. 17 conjunction with the technical folks in the Ministry of Finance 18 and provide the background information and so forth. The paper 19 then leaves the Ministry of Education which, in this case, in a 2.0 It goes to the Ministry of Finance-draft form. 21 COMMISSIONER HICKINBOTTOM: I'm sorry, the Minister of 2.2 Education -- the Ministry of Education and Culture prepared a 23 draft paper. 24 THE WITNESS: That's what normally happened; right? 25 Because it had the background information.

```
1
              COMMISSIONER HICKINBOTTOM: Formally present it to
 2
    Cabinet by the Ministry of Finance because of the amount.
              THE WITNESS: Yes.
 3
 4
              COMMISSIONER HICKINBOTTOM: We know that.
 5
              THE WITNESS: Yes.
 6
              COMMISSIONER HICKINBOTTOM:
 7
              So, you prepare a draft paper.
              THE WITNESS: Um-hmm.
 8
 9
              COMMISSIONER HICKINBOTTOM: You send it to the
10
    technocrats.
11
              THE WITNESS: In the Ministry of Finance, and then
12
    it's brought by the Minister of Finance.
1.3
              COMMISSIONER HICKINBOTTOM: Fine.
14
              THE WITNESS:
                            So, when it says here squarely that the
15
    Minister of Education sought approval, that is not correct.
16
              COMMISSIONER HICKINBOTTOM: Well, I mean--I don't
17
    think we need to bandy words.
18
              THE WITNESS: Okay.
19
              COMMISSIONER HICKINBOTTOM: I understand what
2.0
    happened.
21
              THE WITNESS: Okay. Thank you.
2.2
              BY MR RAWAT:
23
              If you now deal with the second point.
         Q.
24
              The second part says: "Cabinet approved funding and
25
    waived the tender process to allow for the use for Petty
```

```
1
    Contracts".
                 That is the wording in the Act--in the draft
 2
    document because I have the draft here. It's dated 19th of
 3
    January 2015, and on the seat there were five or six decisions
 4
    sought that Cabinet had to decide, the one which is being
 5
    considered here is (c), "Approval be granted to execute the
 6
    project utilizing Petty Contracts and that the Ministry of
 7
    Finance's Project Support Unit, assist the Ministry of Education
 8
    and Culture with the management of this project". This is what
 9
    this is referring to, but this is the draft document that is
10
    referenced here. That was not the decision that Cabinet made in
11
    relation to this particular point. And that's why I asked the
12
    question as to whether or not you had a copy of the decision
1.3
    sought by Cabinet or the extract from Cabinet because that would
14
    have helped the Commission.
15
              COMMISSIONER HICKINBOTTOM: But you have it?
16
              THE WITNESS: I have verbatim what it says.
17
              BY MR RAWAT:
18
         Ο.
              Pause there for a moment, Mr Walwyn.
19
              Yes.
         Α.
2.0
         Q.
              Two things.
21
         Α.
              Yes.
2.2
              When you're talking about draft paper --
         0.
23
              Yes.
         Α.
24
         Q.
              -- that's a draft paper prepared by your Ministry.
25
              That was a draft paper prepared and forwarded. Most
         Α.
```

- 1 | time it's done in consultation.
- Q. But I just want to make sure for the Transcript that
  we know the sequence of documents.
- 4 A. Yes.

8

- Q. The document—the first document is the draft paper that you have that, yes, prepared in consultation but then leaves your Ministry and goes to the Ministry of Finance.
  - A. In draft form, yes.
- 9 Q. The second document will then be a Ministry of Finance 10 document that makes its way to Cabinet.
- 11 A. That's correct.
- 12 Q. The third document that you're now referring to is the extract of the decision.
- A. The actual decision in Cabinet because when the paper goes into Cabinet it may not come back out the same way.
  - Q. When you say that you have it verbatim--
- 17 A. Right.
- 18 Q. --do you have the actual document-19 (Overlapping speakers.)
- A. I don't have the actual document, but I have the actual decision in relation to it.
- Q. And where did that come from? Where did the document that you have in your hand come from?
- A. I have the Cabinet paper. I keep my notes.
- So, the meeting of Cabinet was on the 4th of February

```
1
    2015, and the decision by Cabinet in relation to (c), which is
    replicated in 2, says: "Approval given to execute the project
 2
 3
    by Petty Contracts and different suppliers and contractors".
 4
    That was--that's the exact wording that came from the Cabinet
 5
    paper itself that Cabinet passed.
 6
              COMMISSIONER HICKINBOTTOM: So Petty Contracts?
 7
              THE WITNESS: No, no. Petty Contracts and different
8
    suppliers and contractors.
 9
              So, it says it gives permission for you to use Petty
10
    Contracts but to also use Work Orders and Purchase Orders in
11
    relation to different suppliers and contractors.
12
              And it just simply says here in the report "Cabinet
1.3
    approved funding and waived the tender process to allow for the
14
    use of Petty Contracts". It is incomplete. It doesn't give the
15
    full picture of what Cabinet did.
16
              COMMISSIONER HICKINBOTTOM: And how was the Cabinet
17
    using when it did that?
18
              THE WITNESS:
                            What?
19
              COMMISSIONER HICKINBOTTOM:
                                          What power was the Cabinet
2.0
    using to turn a contract that was worth the best part of a
21
    million dollars--
2.2
              THE WITNESS:
                            Um-hmm.
23
              COMMISSIONER HICKINBOTTOM: --into something which
24
    could be performed by the use of something less than Petty
25
    Contracts?
```

```
1
             THE WITNESS:
                           Well, I mean, I can't say that, but what
2
   I would say that Cabinet--
```

- COMMISSIONER HICKINBOTTOM: Did the Cabinet have that 3 power? 4
- 5 THE WITNESS: Cabinet has the power. Cabinet has the 6 power to do that.
- 7 COMMISSIONER HICKINBOTTOM: All right.
- 8 THE WITNESS: The Cabinet of the country has the power 9 to do that.
- 10 BY MR RAWAT:
- 11 So, the Cabinet of the country could have done this Q. 12 project entirely using Work Orders of up to \$10,000?
- 1.3 Α. The Cabinet of the Virgin Islands made a decision to 14 do it by Petty Contracts and different suppliers on contracts.
- 15 Q. Yes.
- 16 That was the decision of the -- of the Cabinet, Α. 17 sir.
- 18 Ο. Yes. You told the Minister--the Commissioner that.
- 19 Α. Yes.

0.

2.0

- But my question was actually directed to your next 21 answer, which was the Cabinet has the power, so my question was: 2.2 Does the Cabinet have the power to have done this contract
- 23 entirely by Work Orders?
- 24 Α. If Cabinet decided to do that, I do believe the 25 Cabinet has the power do that.

```
1
              COMMISSIONER HICKINBOTTOM:
                                           I'm sorry, it's only
    because I find it easier to read them than listen. Could I just
 2
 3
    have the Cabinet Decision that you have--
 4
              THE WITNESS:
                             Sure.
 5
              COMMISSIONER HICKINBOTTOM: -- for a moment.
 6
               (Document exchanged.)
 7
              COMMISSIONER HICKINBOTTOM: I don't think we have the
8
    Cabinet Minutes.
 9
              MR RAWAT: I don't--
10
              COMMISSIONER HICKINBOTTOM:
                                          Anyway, not to hand.
11
              MR RAWAT: Not to hand.
12
              I think what we have to do is also be a little
1.3
    careful, if it's a Cabinet paper anyway.
14
              COMMISSIONER HICKINBOTTOM: We do.
15
              MR RAWAT: It does appear Mr Walwyn has--
              BY MR RAWAT:
16
17
              I take it you have at least two of the three documents
         Q.
18
    that we've--that you've referred us to?
19
         Α.
              I said I keep my notes and things.
2.0
              COMMISSIONER HICKINBOTTOM: I mean, it's a very
21
    peculiarly--
2.2
              THE WITNESS:
                             I know.
23
              COMMISSIONER HICKINBOTTOM: I'm sorry, it's a very
24
    peculiarly drafted decision.
25
              THE WITNESS: Um-hmm.
```

```
1
              COMMISSIONER HICKINBOTTOM: The paper was clear,
 2
    "Petty Contracts". That's what the paper says, the draft paper.
 3
              THE WITNESS: Yes.
                                   The draft said that.
              COMMISSIONER HICKINBOTTOM:
 4
                                          Yes.
 5
              THE WITNESS: But in the decision of Cabinet--
 6
              COMMISSIONER HICKINBOTTOM: We will come to the
 7
    decision.
 8
              THE WITNESS: Yes.
 9
              COMMISSIONER HICKINBOTTOM: So the paper said "Petty
10
    Contracts".
11
              THE WITNESS: Um-hmm.
12
              COMMISSIONER HICKINBOTTOM: What that decision says is
1.3
    "Petty Contracts", that's fine--that's in accordance with the
14
    paper -- and "different suppliers" --
15
              THE WITNESS: And contractors.
16
              COMMISSIONER HICKINBOTTOM: No, no, different
17
    suppliers.
18
              THE WITNESS: When it says "different suppliers", it's
19
    allowing us to be able to use Purchase Orders to purchase
2.0
    things.
21
              COMMISSIONER HICKINBOTTOM: Purchase Orders, exactly.
              THE WITNESS: And the Work Orders. And I said that
2.2
23
    because I remember the conversation vividly in Cabinet, and the
24
    conversation involved -- include Work Orders and Purchase Orders.
25
    That is why--what my concern really is, is that what is
```

```
1
    replicated here in the Executive Summary at (2) should have been
 2
    verbatim of what the Cabinet Decision was. To simply say "Petty
 3
    Contracts" is not truthful. It should say the entire decision
 4
    of the Cabinet.
 5
              COMMISSIONER HICKINBOTTOM: Mr Walwyn--and this is
 6
    speculation slightly on my part, but I suspect the Auditor
 7
    General couldn't get hold of Cabinet Minutes because they're
    confidential. But before the report is made final, then, of
 8
 9
    course, the Ministers have an opportunity--
10
                             We did that.
              THE WITNESS:
11
              COMMISSIONER HICKINBOTTOM: -- their input.
12
              THE WITNESS: We did that.
1.3
              And as we get further into the conversation, I want to
14
    share those with you.
15
              COMMISSIONER HICKINBOTTOM: So, you saw that what was
16
    said in paragraph 2?
              THE WITNESS: Yes, which the Ministry disputed because
17
18
    when you get -- when you get a copy of -- of the Audit Report, it
19
    goes to the Ministry, and then what the Ministry did is they
2.0
    gave you a chance to--
21
              COMMISSIONER HICKINBOTTOM:
2.2
              THE WITNESS:
                             Input.
23
              We gave our input, and the final document came back
    without even the changing of an article; was changed after we
24
25
    said what we did.
```

1 COMMISSIONER HICKINBOTTOM: We will presumably come to 2 that. 3 THE WITNESS: Yes. 4 BY MR RAWAT: 5 Q. Shall we go back to the Executive Summary? 6 Α. And the reason why--and Commissioner, I'm not trying 7 to be difficult. I'm really not. 8 COMMISSIONER HICKINBOTTOM: No, no. 9 THE WITNESS: What I'm trying to do is assist the 10 Commission because I know, counsel, your questions are going to 11 come down to asking about Work Orders; and, if you don't get the 12 premise of it, then you're going to be asking me guestions on 1.3 the misconception that we did something that we were not 14 authorized to do, and so I was trying to be helpful to the 15 Commissioner. 16 COMMISSIONER HICKINBOTTOM: We will get on to the 17 authorization. At the moment we're determining who made what 18 decisions. 19 THE WITNESS: Yes. 2.0 COMMISSIONER HICKINBOTTOM: And you say firmly that 21 the Cabinet determined that this contract, for the best part of 2.2 a million dollars, could be --could be implemented, if necessary, 23 completely by Works Orders. 24 THE WITNESS: Not necessarily by Work Orders. That's 25 not what it says.

```
1
               COMMISSIONER HICKINBOTTOM:
                                           Okay.
 2
                             It says "Petty Contracts"--
               THE WITNESS:
               COMMISSIONER HICKINBOTTOM:
 3
                                           Yes.
               THE WITNESS: -- and "different suppliers" and
 4
 5
    "contractors".
 6
               COMMISSIONER HICKINBOTTOM:
                                           Yes.
 7
               THE WITNESS: So, it's a mixture. It's Petty
8
    Contracts, Work Orders, Purchase Orders. This is what it says
 9
    here, and that was the discussion that was had in Cabinet.
10
               COMMISSIONER HICKINBOTTOM: Okay.
11
               THE WITNESS: Okay? I just wanted to make sure I
12
    provided that information.
1.3
              MR RAWAT: Yes.
14
               THE WITNESS: No, if, counsel, you want to go back
15
    into your direction that you want to go, that's fine. I can do
    that.
16
17
              BY MR RAWAT:
18
         Q.
               No, no. Mr Walwyn, the last thing I want ask is
19
    misconceived questions.
2.0
               Surely.
         Α.
21
               The reason for calling you and asking for your
    assistance is to add detail--
2.2
23
         Α.
               Yes.
              --to what is in the Auditor General's Report.
24
         Q.
25
         Α.
               Yes.
```

- Q. So but—and you know, I appreciate that you say that there is other information that will assist the Commissioner, and that's what we want from you.
  - A. Yes.

4

- Q. The one word of caution, perhaps, I would is just that obviously there is a principle of collective Cabinet
  Responsibility and Cabinet Confidentiality, and I would just ask you to bear that in mind as far as you can.
  - A. I have thought that in mind.
- 10 Q. Thank you.
- A. But it's important in the public interest that the full story be given. It's very important because we cannot say that something was given by Petty Contracts when Cabinet gave permission to do more than that. That isn't right.
- Q. I think the Commissioner has your firm evidence on that.
- 17 A. I'm grateful.
- 18 Q. Let's go to 3, please.
- 19 A. Thank you.
- Q. The project was managed by the Ministry of Education and Culture, which outsourced these duties to an independent contractor without adequate oversight or the involvement of the Ministry of Finance Project Management Unit or the Public Works Department.
- Is that--hopefully--I will let you elaborate, but as a

1 "yes" or "no" answer, is it a proposition that you accept or 2 not?

A. I can't--I can't accept it in its entirety.

1.3

2.0

2.2

- Q. Please tell the Commissioner where you take issue.
- A. Because when you read it, Commissioner, it gives the impression as if the Project Manager was brought on just for the purposes of that project. That is not true. That the Project Manager SA Architect, I met them working with the Ministry when I came as Minister, carrying out support in the same way I carried out support to me over the eight years, including this project.

So, they were not just hired just for the sake of this project. Any--any project in the Ministry, whether it required tendering or not, we had the external support of SA Architect to go out do the Bill of Quantities, make sure that people do their work properly, make sure--and so, between the SA Architect, which was the external Contract Project Manager, we also had an internal Assistant Secretary with responsibility for projects. She--we made sure she went to England, she got trained and she came back, and the two of those persons worked together very closely on projects.

So, the way this is written is if we just picked up SA Architect and brought them here. They were always there working with us. And as a matter of fact, I do believe they are still working with the Ministry of Education even after I left.

The Ministry of Finance's Project Management Unit, at the material time the Project Unit was in its embryonic stages.

It wasn't fully constituted at that time. I do not believe that anybody in the Ministry of Education--none of the technocrats would have told the Project Unit to get lost because we were taking whatever help we could get.

Public Works. Public Works does not provide that type of level of support to Ministries. It didn't happen when I was there as Minister, and it certainly doesn't happen now. Public Works have always talked about serious shortages of people to do certain things. So, to say you could have Public Works on a project for almost a year, you can't do it. It doesn't happen in practice. I have never seen it.

- Q. Can we try and break it down and get some detail from you.
- 16 A. Sure.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

17

18

- Q. The firsts thing is SA Architect--you say SA Architect were effectively working for the Ministry before you became the Minister.
- 20 A. Yes, in the same capacity.
- 21 Q. Right.
- 22 A. And they do excellent work.
- Q. Right.
- 24 Well, the first question is just can you tell the 25 Commissioner who SA Architect are.

- 1 A. The principal of SA Architect is a gentleman called Mr 2 Steve Agustin.
  - Q. And how big is the practice?
  - A. I can speak now on the size--
- 5 Q. At the time.

3

4

6

7

1.3

14

A. At the time would have had about three or four persons in his office, but he's a trained architect and Project Manager.

And I must say to you that, over the time that I have
been working with him, I found him to be very efficient, above
reproach, and a person of full integrity, and the Commission can
feel free within the community at any time to ask about this
gentleman.

- Q. But given, without being dismissive, you effectively inherited that firm--
- 15 (Overlapping speakers.)
- A. I inherited them, but I made a decision based on what
  I saw and the recommendations to keep him on.
- 18 Q. Where did you get those recommendations from?
- 19 A. From the Ministry.
- 20 Q. Well, can you be a little bit more specific?
- 21 A. I can't say Tom, Dick or Harry.
- Q. Can you say Permanent Secretary or Assistant
  Secretary?
- A. Let's put it this way: The Permanent Secretary didn't have any objections to keeping him on, and we live in a small

1 | community, so everybody knows everybody, and the quality of work

- 2 and the reputation that they have. So you have to use that in
- 3 forming your decisions.
- 4 Q. Did you know that before coming on to office? Did you
- 5 know the reputation of SA Architect?
- 6 A. I knew him but I didn't know he worked for the
- 7 Ministry. I know he was contracted before my time, but I knew
- 8 of him. It's a small place.
- 9 O. Yes.
- 10 My question was that you said, well, everybody knows
- 11 | would know about his reputation.
- 12 A. Yes.
- 13 Q. Good or bad, if anyone.
- 14 A. Yeah.
- Q. So--but when you came into office, did you know of his
- 16 reputation?
- 17 A. Yes, I knew of his reputation.
- 18 Q. And you say you had recommendations.
- 19 A. Yes.
- Q. But then you said the Permanent Secretary didn't say
- 21 anything against it.
- 22 A. No.
- 23 Q. There's a difference between being neutral and
- 24 recommending. Did you have positive recommendations?
- 25 A. Yes, I did.

- Q. And from senior officers within the Ministry?
- 2 A. Absolutely.
- 3 Q. And by "senior", I mean, can you give us--
- A. I would say the Permanent Secretary was in full agreement. The now Assistant Secretary would have vouched for him. The Finance and Planning Officer would have vouched for
- 7 him.
- Q. And you, yourself, didn't have any kind of prior personal connection?
- 10 A. No.
- 11 Q. Professional connection?
- 12 A. No. Absolutely not.
- As a matter of fact, as I said, Commissioner, I was surprised when I came, and he was there because I didn't know that the Ministry would have had those support services.
- Q. And did you make a positive decision to keep him on?
- 17 A. After I saw his work, yes.
- 18 Q. Right.
- 19 A. Yes.
- 20 Q. What work exactly did you see?
- A. Well let me say remember I stared off by saying that I
  got recommendations of the quality of work that he provided, and
  then during the course of time, when I--when the--because we
  came in the office initially in November of 2011, so his
- 25 contract would have probably still been in place until December;

1 renewed the contract, so I had a whole year to be able to work

2 | with him before the contract was renewed again because it was

- 3 renewed on a yearly basis.
- 4 So, based on his efficiency over the years, the Bill
- 5 of Quantities he would put out, the responsiveness, I just
- 6 trusted what he was doing, and he earned that trust, and so
- 7 | there was never really an issue when it came to renewing because
- 8 we're seeing good results that we were pleased about.
- 9 Q. I will take you back to the Executive Summary, but
- 10 | it's a convenient time just to ask you to look at something--
- 11 A. No problem at all.
- 12 Q. If you go to 79, paragraph 79, of the report.
- 13 A. The report itself?
- 14 Q. Yes, please.
- 15 A. Yes.
- 16 O. Now, this is page 800. The section of the Auditor
- 17 | General's Report which is headed "Project Management".
- 18 A. Yes.
- 19 Q. Are you more comfortable using your own copy of the
- 20 report?
- 21 A. Yes, I made my notes on this.
- 22 Q. I will use paragraph numbers and then for the
- 23 Transcript I will give the page.
- A. Yes. That's very helpful.
- Q. But you go to page--it's your paragraph 78, Mr Walwyn.

```
1 A. 78, yes.
```

- 2 Q. Yes.
- Now, the first paragraph says. "Cabinet's approval stipulated that the Ministry of Finance Project Management Unit would assist with the management of this project".
- 6 Is that accurate?
- 7 A. That is--that is in the paper, yes.
- 8 Q. Well, we have--is that in your draft paper?
- 9 A. It's in the draft.
- 10 Q. Is it the Ministry of Finance paper?
- 11 A. It's in the draft, and it's in the decision of
- 12 Cabinet.
- Q. Right. So Cabinet stipulated that?
- 14 A. These are there.
- 15 COMMISSIONER HICKINBOTTOM: But it wasn't in the
- 16 decision that you showed me.
- 17 THE WITNESS: No. I just showed you the decision in
- 18 | relation to (c). When I was speaking to him, I made that clear,
- 19 Commissioner. So, for instance--
- 20 COMMISSIONER HICKINBOTTOM: Haven't we got the Cabinet
- 21 Decision?
- 22 THE WITNESS: Sorry?
- 23 COMMISSIONER HICKINBOTTOM: Have we even the extract
- 24 of the Cabinet Decision?
- THE WITNESS: No, what I gave to you, Commissioner,

```
1
    was just the extract was the decision in relation to (c) that
 2
    dealt with Petty Contracts.
 3
               COMMISSIONER HICKINBOTTOM: But--so, we haven't got
 4
    the Cabinet -- we certainly haven't got the Cabinet Minutes but we
 5
    haven't got the extract.
 6
               THE WITNESS:
                             Okay.
 7
               COMMISSIONER HICKINBOTTOM: Have we? You don't have
 8
    the extract?
 9
               THE WITNESS: No, I don't have it with me, but I can
10
    confirm that what is written here is accurate in relation to
11
    what was said about the project management.
12
               BY MR RAWAT:
1.3
               That's your notes of the decision, isn't it?
         Q.
14
         Α.
               That was one of the provisions.
15
         Q.
               I see.
16
               But it's not the entire decision?
17
         Α.
               No.
18
               But the -- and the slightly aside tangent but a good
19
    point to do it, obviously the Cabinet produces minutes of
    decisions, but we have also been told that you could get an
2.0
21
    expedited extract--
2.2
         Α.
               Okay.
23
               --which is done before the minutes are agreed and
          Q.
24
    signed off.
25
         Α.
               Yes.
```

- 1 Q. And the purpose of an expedited extract is that a
- 2 decision needs to be taken urgently?
- 3 A. Yes.
- 4 Q. It will go out to the Ministry concerned?
- 5 A. Yes.
- Q. Now, the basis of this decision was a need for
- 7 emergency funding. That's from the Auditor General's Report.
- 8 A. Well, I don't--
- 9 Q. Did you know if there was an expedited extract in this
- 10 case?
- A. Looking at the draft that I have, Commissioner, it's
- 12 at (f), an expedited extract be issued to allow for immediate
- 13 action.
- Q. So, certainly that was being sought, at least we can
- 15 say?
- 16 A. Yes, that was being sought.
- 17 Q. Let's go back to paragraph 78--
- 18 A. Yes.
- 19 Q. -- and the first line of that.
- 20 A. Um-hmm.
- Q. I appreciate we may be dealing with this from memory,
- 22 but Cabinet's approval stipulated the Project Management Unit
- 23 would assist.
- A. Um-hmm.
- Q. Is that something you can agree or disagree with?

- A. Yeah, I can admit that. It's in the paper.
- Q. The reason I'm trying the rec--I want to reconcile your agreement with that line with what you said a little earlier about the Project Management Unit, which was essentially that it was in its infancy.
  - A. It was. I stand--and I stand by that.
- Q. So, what use was made of the Project Management Unit during the course of this wall-building project?
- A. What I would say in--can you give me--can you give me a moment?
- 11 COMMISSIONER HICKINBOTTOM: Of course.
- 12 (Pause.)

1

2

3

4

5

6

7

8

9

10

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

THE WITNESS: What I would say, Commissioner, in relation to that, that I do remember, for instance, it was around that time that the Project Unit was being started. I think it started very late in, I think, 2014. The Premier had spoken to us about putting that unit together. The role of the unit was not fully developed because initially we were told that the unit would just be for helping various Ministries to manage loan funding.

At the time when this paper came into being very early in January, the unit was not properly constituted. It didn't have all the staffing that it needed. But notwithstanding that, the way the wording of the paper indicated, it says that the Project Unit will assist.

```
1
              Now, I wouldn't know from where I sit whether or not
 2
    they reached out to the Ministry. If they reached out to the
 3
    Ministry, knowing the folks in the Ministry like I know them,
 4
    they would have worked with the --with the Project Unit.
 5
              COMMISSIONER HICKINBOTTOM: But whatever.
 6
              THE WITNESS:
                             Okay.
 7
              COMMISSIONER HICKINBOTTOM: Given that you agree that
8
    the Cabinet's approval --
 9
              THE WITNESS: Yes.
10
              COMMISSIONER HICKINBOTTOM: --stipulated that the PMU
11
    would assist with the management of this project.
12
              THE WITNESS: Yes.
              COMMISSIONER HICKINBOTTOM: That was obviously
1.3
14
    Cabinet's view.
15
              THE WITNESS: Yes.
16
              COMMISSIONER HICKINBOTTOM: Yes.
17
              THE WITNESS: Yes.
18
              BY MR RAWAT:
19
              Now, in relation--if we look at 78, you said that the
         Q.
2.0
    Public Works Department were--or the point is made that Public
21
    Works were not involved in the management and supervision, so
2.2
    your position is it's simply not something that's suitable to
23
    the Public Works Department?
24
         Α.
              No, I haven't seen it since the time I have been
25
    there.
```

- Q. And this is, just to understand how--and it's not just your Ministry but all Ministries operated?
  - A. Um-hmm.

- Q. In terms of your responsible--or one of your responsibilities was the schools--
- A. Yeah.
- Q. --in terms of maintaining schools or doing projects of this sort of whatever size construction projects--
- 9 A. Yes.
- 10 Q. --you had effectively your own unit within the 11 Ministry?
- 12 A. That--yes.
- Q. And that unit was the Assistant Secretary who-(Overlapping speakers.)
- A. It was a team of the Assistant Secretary, the Finance and Planning Officer, and the external project company that we had, SA Architect.
- Q. And SA Architect effectively, without being dismissive to yourself, your public officers, they were responsible for the sort of construction element of it?
- 21 A. Yes.
- Q. Internally, you would have had Financial Controller and Project Manager?
- A. Yeah.
- But in addition to that, we also had the Ministry

- itself, under the Department, had a Maintenance Unit that would
  do the simple things, but when it came to things that required a
  bit more technical skills, SA Architect will go out and do the
  assessments, Bill of Quantities, bring them back, and the team
  would work and get the thing executed.
  - Q. Well, if as they say--one of the criticisms that emerges from the Auditor General's Report is that The Bill of Quantities was effectively inflated. The figures were just too high.
  - Now, if you have an external contractor coming into your Ministry with a Bill of Quantities--
- 12 A. Yes.

6

7

8

9

10

11

1.3

14

15

16

17

18

19

2.0

21

2.2

- Q. --who within your Ministry at the time, 2014-2015, had the skills and the knowledge and the information to critically assess that Bill of Ouantities?
  - A. Well, it would be done--as I said, the team would have been the external Project Manager, the Project Manager within the Ministry, and the Finance and Planning Officer. It would have been difficult because we wouldn't have had--if you're asking if we had a third eye, the answer would have been "no", and that was perhaps part of the vision or the reasoning that the Premier had when they asked for the unit to be implemented.
    - Q. For the Project Management Unit?
- 24 A. Yes.
- Q. But you what can't help the Commissioner with is the

extent to which the Project Management Unit were actually involved with that?

- A. I can't help with that.
- Q. Or the extent to which your public officers within your Ministry used that unit?
  - A. That's correct.

But what I can remember is that the unit, as I said, was in its very embryonic stages at the time when it happened, and it was not fully constituted. But also knowing the staff that I had, there would be no reason to deny the help of the project management. There would be no need to do that.

- Q. If you look at 79 and 80, please.
- 13 A. Okay.

3

4

5

6

7

8

9

10

11

12

16

17

18

19

2.0

21

2.2

23

24

- 14 O. This is directed towards SA Architect.
- 15 A. Yes.
  - Q. Management of the project was outsourced by the Ministry to an independent contractor in 2014 without competitive solicitation or vetting by any of the two government agencies named above. So, in effect, the criticism is you didn't go out and find an external Project Manager for a project of this size nor did you seek the views of the PMU or the PWD, say, is this the right person for the job. Do you have any further response to that? I know you have explained the circumstances in which SA Architect was engaged, but is there anything else you would like to add?

- A. Well, what I would say, as I said before, they were engaged all along to give support. When that particular project came on stream, there were some additional sums that were paid to them slightly outside of the scope of their work, but it was not as if it was starting a new relationship with somebody.
  - Q. Well, I think you sort of partially answered my next question, which relates to 80.
  - A. Um-hmm.

1

2

3

4

5

6

7

8

9

10

11

21

2.2

- Q. Because if one has the idea of an ongoing relationship between Ministry and external character, that then gives the impression there is an ongoing contract already, and at 80--
- 12 A. Repeat that again, Commissioner?
- Q. What you told us is that there is an established relationship between the Ministry and SA Architect.
- 15 A. Yes, but every year there was a contract.
- 16 Q. Right.
- 17 A. Yes.
- 18 Q. I see.
- 19 So, there was an annual renewal?
- 20 A. Annual renewal, yes.
  - Q. And you as Minister was happy--were happy to sanction that renewal?
- 23 A. Based on recommendations, yes.
- Q. At 80, it says this arrangement, and that is the arrangement between the Ministry and SA Architect as the

independent contractor for the wall, was formalized in May 2016
with a Petty Contract for \$47,000-odd after the project was
stopped for lack of funds. An amount of \$43,000-odd was paid in
September 2016 with the project still complete. Treasury
records indicate that the Project Manager was paid a total of
265,000 in 2016 for this project and others under the Ministry
of Education and Culture.

Now, it's the "petty contract" element of it that I just ask if you could shed any more light on. Because it's a contract—a payment seems to be made to SA Architects—

A. Yes.

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

- Q. --in relation to the wall but after works have--well, things have ground to a halt, frankly.
- A. What I would say to you, Commissioner, is perhaps—and I think part of it came out in the video that was shown, and I indicated to you that I would not be able to give you answers on everything for the simple reason that when a project comes to the Ministry based on Government's policy, my job essentially is to make sure that the funding is available for it. The work in terms of working out what needs to be done, the Bill of Quantities and all of those things, they're done by the Project Team and putting papers and different things forward to move to the next stage.

So, if you ask me a specific question like this, I may not be able to give you the specific response because I would

```
1
    not have been intimately involved at this level.
 2
              What I can say to you is that the contract--the
 3
    project did not stop for lack of funds. That's not what
 4
              The Government made a conscious decision to the
    Minister of Finance to stop all projects at that particular time
 5
 6
    while the wall was being built. The Government was experiencing
 7
    some cash-flow disputes, so every single project that was being
    done by the Government was halted. So, to suggest that the
 8
 9
    project stopped for lack of funds is not true.
10
              COMMISSIONER HICKINBOTTOM:
                                           That sounds right.
              THE WITNESS: Huh?
11
              COMMISSIONER HICKINBOTTOM: I thought you said that
12
1.3
    that was right.
14
              THE WITNESS: No, no, no.
                                          I didn't say that.
                                                              That's
15
    not what I said.
16
              COMMISSIONER HICKINBOTTOM: I thought you said that
17
    all projects stopped.
18
              THE WITNESS: Yes, but when you read this, the
19
    project -- after the project was stopped for lack of funds.
2.0
    is not necessarily the entire picture because it suggests that
21
    this project alone was stopped because money ran out.
2.2
              COMMISSIONER HICKINBOTTOM:
                                           Okay.
23
              THE WITNESS: So all projects were stopped.
24
              COMMISSIONER HICKINBOTTOM: So, it's literally true
25
    all projects--
```

THE WITNESS: Yeah, all projects were stopped. All projects were stopped. This is not particularly singled out and stopped. That's not what happened. But in relation to the other numbers, I can't dispute them at this time because I don't have the information for me to assist on.

## BY MR RAWAT:

- Q. But it would chime with what you said a little earlier that there was some additional payments made--
  - A. Yes.

1

2

3

4

5

6

7

8

9

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

- 10 Q. To SA Architect for work that was outside the scope of their usual contract.
  - A. That's correct.

And what I do know is that at the time when the wall was being constructed, it was part of a bigger revamping of the school because there were a number of other things that we had planned to get done, and SA Architect had already started to do some of the work, so I don't know exactly what portion would have been attributed to the wall and what portion would have been attributed to other things, but I do know they had other payments. Amounts I can't verify, but—

- Q. But it's--I mean, my understanding of your evidence is that it wasn't just sort of a normal here is your annual contract to do the usual work.
- 24 A. Yes.
- Q. They had additional payments for work that was seemed

- to be accepted to be outside the scope.
- 2 A. Yes.

1

7

14

15

16

17

18

19

2.0

Q. The next question is, would you remember what kind of work it is? Because what you've got is an external contractor whose job it is, is to assist your Ministry with Bills of Quantities with project management with project delivery with

construction. He's an architect, and that's what he does.

- 8 A. Yes.
- 9 Q. So, what was it that he did above and beyond that that
  10 allowed him to be paid, I think, \$43,000-odd on the figures
  11 here?
- A. As I said, Commissioner, I don't--I wouldn't have--I wouldn't be able to answer intelligently.
  - What I would say as relates to the second part of what the Auditor General has said here, I wouldn't dispute it except that I can't--I can't confirm the amounts, and I'm not in a position to do that.
  - Q. Can I just ask you to turn--we will go back to the Executive Summary at some point, but just please turn to paragraph 86.
- 21 A. Yes.
- Q. It's a heading that says "Planning Approval".
- 23 A. Yes.
- Q. But I can read it all out, if you want, but the point that the Auditor General's Report makes here is that for both

```
1
    phases--
 2
         Α.
               Um-hmm.
 3
         0.
               --planning, as in plans being submitted to Town and
 4
    Country Planning, was done after the event.
 5
              Again, Commissioner, what --what I would be able to do,
 6
    what I have to do is I have to rely now on some notes because I
 7
    indicated that when the draft comes out first, the Ministry
 8
    responds, so I want to read what the response is in relation to.
 9
    Is it 86?
10
               Is this from the response that you--that the Ministry
         Q.
11
    made--
12
         Α.
              Yes.
1.3
               I wasn't part of this because, like I said, I wouldn't
14
    know all these details, but I do know the responses that were
15
    given.
16
               COMMISSIONER HICKINBOTTOM: But is the document you've
17
    got in your hand the response --
18
               THE WITNESS: Yes.
19
               COMMISSIONER HICKINBOTTOM: -- that was sent to the
2.0
    Auditor General?
21
               THE WITNESS: Yes.
2.2
               I brought copies, if you like, as well for yourselves.
23
               COMMISSIONER HICKINBOTTOM: Thank you very much.
24
               THE WITNESS: Can I pass them to you?
25
               COMMISSIONER HICKINBOTTOM:
                                            If you've got copies,
```

```
1 thank you.
```

4

THE WITNESS: I brought some of the questions as well

3 that the Project Manager could have answered.

COMMISSIONER HICKINBOTTOM: Certainly.

The other documents which you have referred to is the draft Cabinet--your draft Cabinet paper.

7 THE WITNESS: Yes.

8 Would you like it now?

9 COMMISSIONER HICKINBOTTOM: Please, yes. That would

10 be very helpful. Thank you.

11 THE WITNESS: That's one.

12 MR RAWAT: If we could perhaps just for the Transcript

13 introduce the documents in total.

14 BY MR RAWAT:

- Q. Mr Walwyn, what you produced is a document which is six pages in length.
- 17 A. Yes.
- 18 Q. It's headed "Comments from Senior Officers with
- 19 Oversights of Project MEC".
- 20 A. That's correct.
- Q. And that is a response prepared to a draft of the
- 22 Auditor General's Report.
- 23 A. Yes.
- Q. When you say it's prepared by senior officers, that
- 25 means it's not prepared by you?

- 1 A. No.
- 2 Q. And which senior officers were involved?
- A. It was prepared by the Assistant Secretary responsible for projects, the Finance and Planning Officer, assisted by an oversight—and overseen by Permanent Secretary.
  - O. I see.

6

- 7 COMMISSIONER HICKINBOTTOM: To put it bluntly, the 8 right people?
- 9 THE WITNESS: Yes, the technical people who actually did the--because I would not know myself.
- 11 BY MR RAWAT:
- Q. What we should say is, at the end of page 5 is when we have comments from Steve Agustin, Project Manager?
- 14 A. Yes, and then--that is correct. And then you have the supplemental document.
- 16 Q. Yes. I will introduce that now.
- 17 A. Yes.
- Q. What you have also given the Commissioner today is an e-mail dated the 12th of September 2018 addressed to Dr Marty
  Potter who was then the Permanent Secretary of the Ministry for the Education and Culture.
- 22 A. Yes.
- Q. And it is—it runs to, I think, something like five pages again—yes, five pages—and it is from Steve Agustin, principal at SA Architect?

A. That's correct.

2

3

4

5

14

15

16

17

18

19

21

2.2

23

24

25

- Q. And that again, if you could confirm, it's his comments on the Elmore Stoutt High School Audit Report as a draft?
- A. That's correct.

6 COMMISSIONER HICKINBOTTOM: I'm sorry to break in 7 again.

And this was the comprehensive response to the draft report?

10 THE WITNESS: Yes. This is what I was
11 responding--what was provided.

12 COMMISSIONER HICKINBOTTOM: Thank you.

13 BY MR RAWAT:

- Q. Do you know whether the e-mail from Steve Agustin to Dr Potter was sent to the Auditor General, whether it was the one comprehensive document?
- A. I honestly can't say because discussions with the Auditor General's Office was between the Permanent Secretary and the team.
- Q. You had no involvement in that process yourself?
  - A. Very little. The only--the only involvement I had in relation to the response is when the first draft was done, I noticed that a lot of the questions were not answered. I asked them to go back and provide as much more information as they can on the points raised by the Auditor General. But in terms of

- the actual involvement and the exchange with the Auditor

  General's Office, I didn't have any involvement.
  - Q. Thank you.
  - Now, I had taken you to paragraphs 86 to 88 of the Auditor General's Final Report, and I summarised it on the basis that there was a process of getting planning approval, as she puts it, after the fact, at paragraph 88, and you were going to direct the Commissioner's attention to one response in the--
    - A. Yes. If you go to page 4--
- 10 Q. Yes.

3

4

5

6

7

8

9

14

15

16

17

18

19

2.0

21

2.2

23

24

25

- 11 A. --of the response itself. It says--you see 86 in the 12 underline.
- 13 Q. Yep.
  - A. It says: "This project was submitted to the Town and Country Planning and Public Works Department for approval. It was necessary for the work to be completed during the 2014-2015 Christmas break when school was not in session. The drawing was approved by Town and Country Planning, Public Works Building Authority"--no. "The drawing was approved by Town and Country and Public Works building authority made site visits to inspect the foundation of the wall before the concrete was poured". That is the response from the technical folks in the Ministry in relation to 86.
  - Q. That responds to 86. The Auditor General also responded on 87. She said on 87 that effectively the same thing

- 1 happened. I mean, let me read it.
- 2 A. Yes.
- 3 Q. 86, the Auditor General's Report said: "The 2014
- 4 Focus Area of the project was constructed from 1st to 30th
- 5 December 2014".
- A. Um-hmm.
- 7 Q. "The plans for this phase was submitted to the
- 8 Planning Authority on 15th December 2014 and approved on
- 9 17 December 2015, that were then subsequently approved by the
- 10 Building Authority on 13th of January 2015 after the works had
- 11 ended and the contractors were paid".
- 12 A. Okay.
- 13 Q. Now the response you directed the Commissioner's
- 14 attention to is in response to that paragraph.
- What the Auditor General then says is, on 87: "The
- 16 works for 2015 phase for continuation of the wall commenced 1st
- 17 of March 2015. The plans were submitted to Town and Country
- 18 | Planning for approval on 23rd of March 2015 and approved on the
- 19 2nd of April 2015".
- 20 A. Sure.
- 21 Q. Now, the senior officers did not respond to that
- 22 paragraph, so can the Commissioner take it from that that they
- 23 had no issue with that paragraph?
- A. I would take it as such. They were late in submitting
- 25 it. I think that is fair to say.

1 COMMISSIONER HICKINBOTTOM: And also under 2 paragraph 86, the work started on the 1st of December, and the 3 comment is that it was necessary for the work to be completed 4 during the Christmas break when the school was not in session. 5 THE WITNESS: Yes. 6 COMMISSIONER HICKINBOTTOM: Paragraph 86 is not 7 inconsistent with paragraph 86 of the Auditor General's Report. 8 THE WITNESS: No, it is not. I wouldn't say it is. 9 COMMISSIONER HICKINBOTTOM: No, no. 10 Thank you. 11 BY MR RAWAT: 12 Q. Can we go back to the Executive Summary. 1.3 Α. Sure. 14 Which is the next one. Q. 15 COMMISSIONER HICKINBOTTOM: I'm sorry to go backward, which is never a good step, but if we could go back just very 16 17 quickly. 18 Paragraph 2, which we already dealt with, there are no 19 comments on paragraph 2 of the Executive Summary in any of the 2.0 comments that were sent to the Auditor General. It's really a 21 question. I couldn't see any. 2.2 THE WITNESS: No, I don't think any was--I don't think 23 Nothing was there. I don't think so. it was. 24 COMMISSIONER HICKINBOTTOM: Thank you. 25 THE WITNESS: Yes.

BY MR RAWAT:

Q. Shall we go to--I think we're at 4.

"For contracting purposes, the work was divided by area segments and work type. 70 contractors were engaged using 15 Petty Contracts and 64 Work Orders to build a wall 1,562 feet long".

- A. Um-hmm.
- Q. "Some individuals received multiple engagements on this project".
- 10 A. Um-hmm.

1

2

3

4

5

6

7

14

15

16

17

18

19

2.0

21

2.2

23

24

25

- 11 Q. Now, I pause there, Mr Walwyn. Any response or issue
  12 that you take with that to some or part of the Executive
  13 Summary?
  - A. I would take--I would agree with the first part of it, and that's why it was important that I try at least to let you know what the decision of Cabinet was because I knew the question would come up at some point, that we used Petty Contracts and Work Orders to complete the work.

The second part of it that some individuals received multiple engagements on this project, I can't confirm or deny that. I wouldn't know. What I probably could see as a possibility would probably have been if somebody might have worked on the first portion that was done in 2014 December and then perhaps got a second opportunity to work on the bigger project.

```
1
               COMMISSIONER HICKINBOTTOM: But that was all done by
 2
    others and you can't really--
 3
               THE WITNESS: Sorry, Governor?
 4
               COMMISSIONER HICKINBOTTOM: That was dealt with by
 5
    others, but your team.
 6
               THE WITNESS:
                             Yes.
 7
               COMMISSIONER HICKINBOTTOM: Not by you.
 8
               THE WITNESS: Not by me. I'm trying to be as helpful
 9
    as I can.
10
               COMMISSIONER HICKINBOTTOM:
                                           No, I understand.
11
               THE WITNESS: But I can--
12
               COMMISSIONER HICKINBOTTOM: This was for works, the
1.3
    wall with the works -- the wall, that was the works.
14
               THE WITNESS: Yes.
15
               COMMISSIONER HICKINBOTTOM: $828,000-odd, and the
    works were split into 15 Petty Contracts and 64 Work Orders?
16
17
               THE WITNESS: Yes.
18
               COMMISSIONER HICKINBOTTOM:
                                           Okay.
19
               BY MR RAWAT:
2.0
               If we could, there is one point to put to you on this,
         Q.
21
    on paragraph -- if you go to paragraph 69.
               Six-nine?
2.2
         Α.
23
               799.
         Q.
24
         Α.
               Sorry?
25
               I'm just giving the Commissioner the page, which is
         Q.
```

799.

1

3

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

- 2 A. Oh.
  - Q. For you, Mr Walwyn, it's paragraph 69, please.
- 4 A. Yes. Yes.
  - Q. Now, 69 makes the point, and if your answer that this is not the sort of detail that a Minister would get involved in, it's important to have it.
    - A. Okay.
  - Q. The point is made that, under the Public Finance
    Management Regulations—and that's 181—that requires Government
    officers to obtain a list of pre-qualified contractors from the
    Ministry of Finance for procurement services and construction
    works where there has been no tender process. There was no
    consultation with the Ministry of Finance Project Management
    Unit or the Public Works Department on the selection or
    eligibility of contractors.

I'm going to--it's the next point I particularly want to draw your attention to. What is said--and I will read it out--"The contractors used on the project were selected by the Minister of Education and Culture. The Assistant Secretary who provided project liaison services within the Ministry advised that the contracts and work orders sections and amounts were assigned to individuals based only on instructions received from the Minister".

Now, when I cross-refer to the response that you've

1 helpfully provided to the Commissioner today, I can't find a

- 2 | response, in fact, to that going to any of those paragraphs.
- 3 That paragraph is particularly points for reasons I'm sure will
- 4 be quite obvious.

6

- 5 A. Would you like me to respond to that?
  - Q. Yes. I will let you respond, first of all.

7 Putting it clearly, there is a distinction between

- 8 being drawn between the Ministry and the Minister, and the
- 9 reference to "Minister" is clearly a reference to yourself.
- 10 A. That's fine. Yes.
- Under 69--and I have to speak for what I know happened
- 12 in practice. I actually became aware of the Regulation when I
- 13 read the report for the first time, and I'm not disputing
- 14 whether the Regulation says that or not. I believe it does,
- 15 based on what I read.
- But certainly in practice, I don't know if any
- 17 Ministry goes to the Minister of Finance or for a list of
- 18 pre-qualified contractors. I don't think that that happens in
- 19 practice. I've never heard of it, and I have never seen it
- 20 happen.
- 21 COMMISSIONER HICKINBOTTOM: It's very frank of you to
- 22 say that.
- THE WITNESS: Yes.
- 24 COMMISSIONER HICKINBOTTOM: It's slightly concerning
- 25 that none of the Ministries comply with Regulation 181.

1 THE WITNESS: Again, Commissioner, I said I'm not 2 aware of it. I have never seen it happen in practice. 3 do know what happened, for instance, when I came in as Minister 4 first--and that might be something that I may have to research, and the Commissioner could take a look at it because I don't 5 6 know what delegation of powers the Premier might have had under 7 those Regulations, but I remember, for instance, getting a letter from the Premier -- and all the Ministers got 8 9 it--authorizing them to sign contracts that were under a hundred 10 thousand dollars. 11 So, I don't know how helpful that might be to your 12 Commission, but certainly as it relates to having a 1.3 pre-qualified list of contractors, I have never heard of anybody 14 doing that, and I don't even know if it exists, to be guite 15 frank. 16 BY MR RAWAT: 17 Q. Then there is a difference between what you're obliged 18 to do, it seems, and what perhaps in practice happens. 19 Α. Yes. And you've candidly said that this wasn't a regulation 2.0 0. 21 that you were aware of until you read the report itself, but is 2.2 it a regulation you would have expected an external contractor 23 to have been aware of? 24 Not necessarily because that wouldn't be his Α. 25 responsibility. This is more of an internal responsibility.

1 COMMISSIONER HICKINBOTTOM: Whose responsibility is
2 it, then?
3 THE WITNESS: It would have had to have been the

Ministry or someone within the system would have to know--have to know this, but I was saying in practice I don't think the list exists.

## BY MR RAWAT:

- Q. But it--well, I mean, if the question is not about whether the list exists or not, the question is whether anyone knows to ask for the list.
- 11 A. Well, I--

4

5

6

7

8

9

10

14

15

16

17

18

- 12 Q. The answer might come back it doesn't exhibit--
- 13 A. From my knowledge, I don't think so.
  - Q. But you have got an external contractor who is assisting your Ministry on a number of projects who gets, on the Auditor General's Report, over \$265,000 for the wall and other projects. It's not--it's not a regulation you might expect that person to be aware of?
- A. I don't think that is his responsibility. That would be the responsibility for the Ministry or for the persons within the service itself.
- COMMISSIONER HICKINBOTTOM: But in any event, so far as these works were concerned, there was no reference to any list.
- THE WITNESS: No.

BY MR RAWAT:

- Q. If you could--I mean, and the point that it links to is at paragraph 72.
  - A. Yes.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

2.2

23

24

25

Q. Because the point made by the Auditor General is if 70 contractors used on the project, 40 did not have construction trade licences, and that obviously goes to an important question of whether the Ministry's getting value for money and whether the Ministry is actually engaging with contractors that could actually dot job.

Was that at any point whilst the project was going on, did you ever find out or were you ever informed that some of the contractors didn't have construction trade licences?

- A. No. That is the reason why, for instance, I would have anticipated a question like this coming. That's why I started off with the starting point which would be the Cabinet paper. If you're working under a Work Order, you don't need a contractor's licence.
- COMMISSIONER HICKINBOTTOM: Well, we may have to check
  this--
- THE WITNESS: Yes.
  - COMMISSIONER HICKINBOTTOM: --because my recollection is--and this may be wrong, so it would need to be checked--my recollection is that if you work under a Works Order--I think this is the Auditor General's evidence--I think it was

```
1
    somebody's evidence--you have to have a--I was going to say
 2
    "obviously"--you have to have a construction trade licence to be
 3
    able to construct. But if you're under -- if you're within a
 4
    Works Order, you don't have to show it, but you still have to
    have it. You can't just start building things without a
 5
 6
    construction trade licence.
 7
              MR RAWAT: That was the Auditor General's answer.
 8
              THE WITNESS:
                            That is not the way.
                                                   I mean, I
 9
    honestly--I didn't hear the Auditor General's testimony.
10
              COMMISSIONER HICKINBOTTOM:
                                           Yes.
11
              THE WITNESS: So I have to tell you from what my
12
    knowledge says, all right?
1.3
              If you--if you have the--the difference between a
14
    Petty Contract and a work order is one cent. If it's $10,000 or
15
    more, it's a Petty Contract. And that is where the good
16
    standings come in. You need a trade licence, you need to make
17
    sure that your NHI and Social Security and all of those things
18
    are paid up. If it is a work order, you don't need those
19
    things.
2.0
              COMMISSIONER HICKINBOTTOM: You don't need to check?
21
              THE WITNESS: Huh?
              COMMISSIONER HICKINBOTTOM: You don't need to check?
2.2
23
              THE WITNESS: Where--do you know where the information
24
    is that says you have to check?
25
              BY MR RAWAT:
```

- 1 Q. The Auditor General--
- 2 A. That can't be the Authority for the purposes of law.

3 COMMISSIONER HICKINBOTTOM: No, we will need to check

4 it.

- 5 THE WITNESS: Yes.
- 6 COMMISSIONER HICKINBOTTOM: There is no point in
- 7 | speculating.
- 8 THE WITNESS: Yes.
- 9 COMMISSIONER HICKINBOTTOM: Can we leave it like this
- 10 because we will need to check this as a matter of law.
- 11 THE WITNESS: Yes.
- 12 COMMISSIONER HICKINBOTTOM: But, in any event--I mean,
- 13 so what was your position with regard to the construction trade
- 14 licences? You thought they weren't required? You may have not
- 15 thought about it.
- 16 THE WITNESS: I--as I said, I came into the Ministry
- 17 knowing that system, that if you are working on a work order,
- 18 you do not need a trade licence.
- 19 COMMISSIONER HICKINBOTTOM: That was your
- 20 understanding in any event.
- 21 THE WITNESS: And that has been the practice
- 22 throughout the service.
- 23 COMMISSIONER HICKINBOTTOM: And we can check the law.
- THE WITNESS: Yes.
- 25 COMMISSIONER HICKINBOTTOM: Okay.

BY MR RAWAT:

- Q. I want you to give you an opportunity to deal with the detail at 71.
  - A. Yes.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

Of 71?

- O. Yeah.
- A. The contractors on the project was selected by the Minister of Education. Yes, I selected the contractors.
  - O. You selected all the contractors?
- A. I selected the contractors from a list that we had within the Ministry of persons who asked for opportunities to work, and the list was being kept there, and we would obtain the list of persons. The technical team would vet those persons sometimes as well based on history of working in the Ministry over years. And once they're pleased with the names that are put forward, they accept them.

There have been times they rejected them for not doing good work from before. There are times, for instance, when the petty contractors may not have had adequate standings or different things and they reject them and say, "Minister, can we have another name?" That has been the practice then, and it is still the practice now.

- Q. On what basis did you choose which contractor--which 70 people on this list would get a contract?
  - A. It--the bigger--the bigger works, for instance, that

- were Petty Contracts you would normally give to people who have construction companies; and, in that case, they provide trade licences and good standings and all the others.
- 4 In relation to the Work Orders, because of the policy 5 of successive governments to try to engage and provide 6 empowerment opportunities for--you know, as many persons as you 7 possibly can in the community, entrepreneurial, who could do 8 things and have skills and so forth, I think that was the 9 impetus behind the Work Order programme. So, what I would 10 generally do, I would put the name on the Work Order based on 11 the list that we have, and sometimes they accept them, sometimes 12 they say, "Minister, this person had done work with us before. 1.3 We were not pleased with the work. We are not comfortable 14 utilizing this person", and provided another name for that
  - Q. 71, which is setting out information from the Assistant Secretary and the Ministry, so that's the external Project Manager?
- 19 A. Yes.

person.

15

16

17

18

2.2

- Q. It says it was based only on instructions received from the Minister.
  - A. That's correct.
- Q. It stopped. You were the person who decided which 70 would get the contracts?
- 25 A. I was the person who put forward the names. I

- wouldn't say I decided. I put forward the names. If the persons who were not suitable, they were rejected, but the names originated from me, yes.
- Q. All right. We may just have to agree. 71 is clearly--the way it's written is--makes clear the 70 who got the job--
- 7 A. Yeah.
- 8 Q. --were selected by you?
- 9 A. Yeah.
- 10 Q. Not the Civil Servants that objected and then backed 11 away from that?
- 12 A. No, I'm not shying away from that.
- 13 Q. Right.
- Now, on the 248 interview, you said that Ministers shouldn't get intimately involved in projects.
- 16 A. Yes.
- Q. Would you not say that when you are sitting there
  choosing which 70 people would get work on this project that you
  are intimately involved in that?
- A. I wouldn't say that. As I said--as I said in November
  when he came in as Ministers because we got a letter from the
  Minister of Finance indicating--giving us the authority to sign
  contracts that were below a hundred thousand dollars.
- And again, as I said, that has always been the
  practice, that was the practice then, the practice before me,

and the practice now. The Ministers--once the projects are under a hundred thousand dollars, the Minister puts--assigns individuals to the projects.

- Q. And by assigning individuals, those are individuals within your Department?
  - A. Yes.

4

5

6

7

8

9

10

11

12

1.3

14

16

17

18

19

2.0

21

2.2

23

24

25

Q. Right.

But in this case, although you were beyond "petty contract" territory, weren't you? In reality, this was a major contract?

- A. I wouldn't say that at all. I would say that I was acting within the authority given to me by the Cabinet.
- Q. Because the Cabinet had decided that there should be a sequence of Petty Contracts and Work Orders?
- 15 A. That's correct.
  - Q. I see.

So, this shouldn't be seen as one single major contract but a number of Petty Contracts and Work Orders?

A. The thing is, Commissioner—and I wouldn't shy away from it at all—in the community in which we live, we have a number of skilled persons. They may not be on a large scale in terms of being able to do big projects but we have a history of being able to build things in this country. And we try to give opportunities to those persons to assist them who have the skills to assist us with certain works that can be done, and

```
1
    that happens.
              COMMISSIONER HICKINBOTTOM: The--again, it's to take a
 2
 3
    step backwards, and I will frame the question.
 4
              You have shown us the Cabinet Decision. The Cabinet
 5
    Decision refers to Petty Contracts. It doesn't refer in terms
 6
    to work orders. It refers to different suppliers and
 7
    contractors.
 8
              You say that it's implicit in that that it could be
 9
    done, at least in part, by Works Orders?
10
              THE WITNESS: That was a conversation and intention in
11
    Cabinet.
12
              COMMISSIONER HICKINBOTTOM: We can't --we can't discuss
1.3
    that because that is confidential.
14
              THE WITNESS: Yes.
15
              COMMISSIONER HICKINBOTTOM: And there won't be any
16
    minutes because minutes, as I understand it, from that period
17
    were not taken. All we've got is the decision of understanding.
18
              THE WITNESS: Minutes were not taken?
19
              COMMISSIONER HICKINBOTTOM: That's my understanding
2.0
    from the evidence.
21
              THE WITNESS: That -- that can't be right. We confirmed
2.2
    minutes -- we confirmed minutes of every meeting we had in Cabinet
23
    the next week. I'm sorry, I don't know that that's truthful.
24
               (Overlapping speakers.)
25
              COMMISSIONER HICKINBOTTOM: But there is an issue
```

```
1
    about Cabinet Confidentiality, and what went into Cabinet was
 2
    your draft paper, which we will look at perhaps after the
 3
    Hearing, but we will look at the draft paper.
 4
              THE WITNESS:
                             Um-hmm.
 5
              COMMISSIONER HICKINBOTTOM: The draft paper goes in
 6
    saying "Petty Contracts", full stop.
 7
              THE WITNESS: Um-hmm.
              COMMISSIONER HICKINBOTTOM: It comes out as Petty
 8
    Contracts, on your interpretation of the decision, as Petty
 9
10
    Contracts plus Works Orders.
11
              THE WITNESS: Yes.
12
              COMMISSIONER HICKINBOTTOM: And at the moment--
1.3
              THE WITNESS: And Purchase Orders.
14
              COMMISSIONER HICKINBOTTOM: And Purchase Orders, yes,
15
    under Regulation 172.
16
              THE WITNESS: Yes.
17
              COMMISSIONER HICKINBOTTOM: I understand that.
18
              And we can see whether anything else from the Cabinet
19
    Secretary may assist us on that.
2.0
              THE WITNESS:
                             Okay.
21
              COMMISSIONER HICKINBOTTOM: But I still have a slight
2.2
    problem because the works were that the wall, $828,000 of
23
    works--
24
              THE WITNESS: Yes.
25
              COMMISSIONER HICKINBOTTOM: -- and what the Regulations
```

```
1
    say is that, the Cabinet can waive the procurement provisions
 2
    relating now to contracts of over a hundred thousand dollars in
 3
    the Regulations, $75,000 is increased, so waive that, so you
 4
    don't have to deal with procurement provisions of a major
    contract. It doesn't say anything about Work Orders in that
 5
 6
    part of the Regulations. What it does say is that two or more
 7
    Works Orders shall not be issued for the same works or services.
 8
              THE WITNESS: Okay.
                                    I understand that.
 9
              But I also said to you in my response I can't confirm
10
    or deny that, that that actually happened.
11
              COMMISSIONER HICKINBOTTOM:
                                          Okav.
12
              THE WITNESS: I wouldn't be able to assist with that.
1.3
              COMMISSIONER HICKINBOTTOM: No, that's very fair.
14
    Thank you.
15
              BY MR RAWAT:
16
              We turn to the question--well, let's go back to the
17
    Executive Summary. I think we've got to 5 now. Costings of the
18
    segments was inflated to more than double the authorized costs
19
    for the wall segments. This led to over-expenditure of the
2.0
    original amount. The project also suffered from lost economies
21
    of scale and discrepancies in the rates of the quantities
2.2
    applied.
23
              Do you want to say anything to the Commissioner on
24
    that?
25
              Yes, I do.
         Α.
```

1 One of the things I did, Commissioner, as I said, even 2 as the project was taking place, I never met one contractor yet. 3 I had not--I don't think I even visited the site because I 4 trusted the folks there to do the good job. When the report came back, one of the things that I did when I saw this fight 5 6 about inflation, it angered me because if I'm relying on people 7 to do work and they're doing things that they should not be doing and misleading me, and I don't--I'm not pleased with that. 8 9 What I did do, I went out, and I did some assessments, and I 10 brought copies here that I want to share with you for part of the discussion. 11 12 Even some of the things that were broken out in the 1.3 report and certain sections of the wall, I can't help you with 14 that. I'm not a technical person, so I wouldn't be of any help 15 to you there. 16 Pause there one moment, Mr. Walwyn. Q. 17 Just to orientate yourself on the report, from 36, 18 take a quick look at paragraph 36 in the report. 19 Α. 36? 2.0 Q. Yeah. This is--21 2.2 Α. 36. 23 It starts at 31, but it's the section of the report 0. 24 where the Auditor General is beginning to break down the costs.

25

Α.

Yes.

- Q. And she goes to the comparative analysis.
- 2 A. Yes.
- Q. Now, is that the area where you saying it's not something can you help with--
- A. Yes, but I think the response might be in the paper that I provided.
  - Q. Right.

7

- A. That might be there because the Project Manager would be the one who would have to respond to that.
- 10 Q. Right.
- 11 A. What I can provide for you, Commissioner, as I did
  12 when I read Section 5 of the report.
- 13 COMMISSIONER HICKINBOTTOM: Just tell us in a couple of sentences--
- 15 THE WITNESS: Yes, I can.
- 16 COMMISSIONER HICKINBOTTOM: --what these are.
- 17 THE WITNESS: Oh. Do you want see what they are?
- 18 COMMISSIONER HICKINBOTTOM: No, just what are they?
- 19 THE WITNESS: They are assessments that were done.
- 20 COMMISSIONER HICKINBOTTOM: Assessments of what?
- 21 THE WITNESS: Of the wall, value assessments.
- COMMISSIONER HICKINBOTTOM: So, these are assessments,
- 23 | valuing the wall as it's been built?
- THE WITNESS: Yes.
- COMMISSIONER HICKINBOTTOM: And we will see those.

```
1
              THE WITNESS:
                             I would hope so.
 2
              COMMISSIONER HICKINBOTTOM: I think that's another
 3
    issue.
              My understanding, though, paragraph 37--is this where
 4
 5
    we are, Mr Rawat?
 6
              THE WITNESS:
                            37 or 5? Because you brought me to 5.
 7
              BY MR RAWAT:
              It's 5 and leapt across to 37 because that leads
 8
         Q.
 9
    through to two things, but I will let the Commissioner--
10
              COMMISSIONER HICKINBOTTOM:
                                           My understanding is
11
    paragraph 5 of the Executive Summary is a summary of the section
12
    starting at paragraph 37.
1.3
              THE WITNESS: Okay, that's fair.
14
              COMMISSIONER HICKINBOTTOM:
                                           And just you may be able
15
    to help me understand it if I've misunderstood it, but looking
16
    at Table 2.
17
              THE WITNESS:
                             Um-hmm.
18
              COMMISSIONER HICKINBOTTOM: And just looking at first
19
    line of it, what this does is -- that doesn't -- the evaluation of
2.0
    the wall is a different matter. What this does is -- and it
    looked at the approved estimate, and then it looks at the
21
2.2
    payments actually made in respect of that particular part of the
23
    project.
24
              So, wall and columns construction--the wall was with
25
    respect to the engineer a very, very simple design, was a base,
```

```
1
    three columns, and then things slotted in between the columns.
 2
    Here, the wall and column construction estimate $289,000, actual
 3
    payments $652,000. Nothing to do with the value of the wall.
 4
    It's simply a difference between what the estimate was and the
 5
    actual payments made. Does your paper go to that issue?
 6
              THE WITNESS: Well, what--what that evaluation
 7
    does -- and I said, when it comes from 36 to 39, perhaps we might
    have to go to what the contractor said, the Project Manager
 8
 9
    said.
10
               (Overlapping speakers.)
11
              BY MR RAWAT:
12
         Q.
              Is that his e-mail?
1.3
              COMMISSIONER HICKINBOTTOM: It's on page 2. I haven't
14
    read it.
              That's paragraph 37, still.
15
              THE WITNESS: For instance, if you go to second page
16
    of his e-mail and it says costing the segments 37, yes? You got
17
    that?
18
              COMMISSIONER HICKINBOTTOM:
                                           Yes.
19
                            His response is SA Architect established
              THE WITNESS:
2.0
    a price of $828,004.10 during the month of October 2014.
21
    was a preliminary cost based on a total of 12 line items, namely
2.2
    site clearance, evacuation, works, columns, block work,
23
    rendering, paint works, frame bars, main gate, subtotal,
24
    unforeseen, and total. These quantities were preliminary and
25
    were developed prior to the drawing. At this time the Ministry
```

```
1 was seeking to appreciate costs. However, detailed costs could
```

- 2 | not be provided as the drawings of the perimeter wall were not
- 3 yet completed.
- 4 COMMISSIONER HICKINBOTTOM: I understand that because
- 5 | what this says is approved estimate. It wasn't a quote. It was
- 6 an estimate.
- 7 THE WITNESS: Yes.
- 8 COMMISSIONER HICKINBOTTOM: But the architect said
- 9 this was a preliminary cost.
- 10 THE WITNESS: Yes.
- 11 COMMISSIONER HICKINBOTTOM: To give you an idea--to
- 12 give you an estimate.
- 13 THE WITNESS: Yes.
- 14 COMMISSIONER HICKINBOTTOM: The estimate is £289,000.
- 15 What was actually paid was £626.
- 16 THE WITNESS: Not pounds. Dollars.
- 17 COMMISSIONER HICKINBOTTOM: I'm terribly sorry.
- 18 Dollars.
- 19 THE WITNESS: Yes.
- 20 COMMISSIONER HICKINBOTTOM: I think the Auditor
- 21 General's point is that's not a very good estimate.
- 22 THE WITNESS: I can--again, Commissioner, I'm not of
- 23 much help.
- 24 COMMISSIONER HICKINBOTTOM: I say--
- THE WITNESS: I can't help.

```
1
              COMMISSIONER HICKINBOTTOM: What you rely on is what's
 2
    said in that--
 3
              THE WITNESS:
                             In the report.
 4
              And I said to you before, if you can allow me to do
 5
    so, what I did as Minister -- I think that was part of my
 6
    responsibility--was to look at it from a macro sense to see what
 7
    the value overall for the wall would have been. That would have
    been level I could have gone to. I was not involved here.
 8
                                                                  And
 9
    that's what I sought to do, I wanted to share that with the
10
    Commissioner.
11
              COMMISSIONER HICKINBOTTOM:
                                           Yes.
12
              THE WITNESS: Very briefly. I know your time is
    limited.
1.3
14
              COMMISSIONER HICKINBOTTOM:
                                           No, I would like to see
15
    these.
16
              THE WITNESS: Okay. I prepared these. Who could take
17
    those?
18
              COMMISSIONER HICKINBOTTOM:
                                          Thank you very much.
19
              BY MR RAWAT:
2.0
         Q.
              Are these the reference to Toddman that you mentioned?
21
         Α.
              Yes, this is what I did--
2.2
              Yes.
         0.
23
              --as Minister when I saw information on under 5.
         Α.
24
              Now, Mr James Toddman, everybody who would know
25
    Mr Toddman is perhaps the best contractor that we have in this
```

```
1
    country; does significant projects. He was asked to take a look
 2
    at the wall exactly what exists now at the wall. His total came
 3
    in at $861,442.30. That is what his estimate was of what is
 4
    physically there.
 5
              COMMISSIONER HICKINBOTTOM: Right. This isn't his
 6
    estimate for what the wall should cost?
 7
              THE WITNESS: No. This is what is on the ground.
              COMMISSIONER HICKINBOTTOM: So, this was an estimate
 8
 9
    of what has been built?
10
              THE WITNESS: Yes.
11
              COMMISSIONER HICKINBOTTOM: If he had to build what
12
    is--
1.3
              THE WITNESS: Yes.
14
              COMMISSIONER HICKINBOTTOM:
                                           Okay.
15
              THE WITNESS:
                            The second one came from BCQ West and
16
    known in the Caribbean for quantity surveying and the work that
17
              Their figure came in at $899,892.36, and it's broken
18
    out as well here.
19
              The third one I asked the Permanent Secretary to make
2.0
    contact with Public Works so she could get one of the quantity
21
    surveyors to come in and do a cost evaluation.
2.2
              And I got--a letter was sent back to the Permanent
23
    Secretary on the 26th of November 2018 from the Permanent
24
    Secretary of the Ministry of Communication and Works,
25
    Mr. McMaster. Mr. McMaster is now the interim CEO of the RDA.
```

"I hereby submit on behalf of the Acting Director of It says: Public Works Department PWD's Assessment Report under the subject caption. While the report will speak to the project in question, I'm concerned about the conditions under which the Public Works Department has similarly been used in this entire audit exercise. Firstly, in our meeting last week, you related the Auditor General's Report mentioned that Public Works Department provided estimates that were significantly lower than the costs to build. However, in discussions with the Acting Director, you are both surprised to learn of such. Director also confirmed, which I know to be the case, that Public Works Department did not assess or provide any information in regards to the estimated costs of the wall. were surprised to learn that this was the case, and therefore I would like to receive a copy of the Auditor's Report. appear that the official assessment was previously completed, and I would like to have a better understanding since I consider it to be mischievous. Nonetheless, the report is hereby submitted for your review and understanding". Then the second letter says -- this is from the Acting Director to the Permanent Secretary on 26th of November 2018. It says "Assessment of Elmore Stoutt High School Wall". "In a reference to the memorandum dated 12th of November 2018 pertaining to the Elmore Stoutt High School Wall, we are submitting to you our estimate of the wall, and the report

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

```
1
    highlights the following: The appropriate costs--the proximate
 2
    costs for the proposed 1650 feet of perimeter wall, 816 square
 3
    feet of sidewalk, and 2,325 square feet of lay by constructed
    based on SA Architect's design, it's $1,045,374.28.
 4
    approximate cost for the actual 1,572 feet of the perimeter
 5
 6
    wall, 816 square feet of sidewalk, and 2,325 square feet of lay
 7
    by constructed based on SA Architect's design.
    $871,592.44".
 8
 9
              Now, as I said, Commissioner, I conducted this
    exercise in relation to 5 to see where the costing was and
10
11
    whether there was any major discrepancy in terms of the
12
    spending.
1.3
              Now, the total amount on the wall, purpose of the
14
    money spent in 2014 which was 90-something thousand, and 2015 is
15
    1,052,837.37. What I did was I found the average of those three
    quotes, and the average of those three quotes came in at
16
17
    $877,758.90, the difference being between the average quotes
18
    here and what was actually spent on the wall, including the two
19
    parts, is $175,078.47.
2.0
              COMMISSIONER HICKINBOTTOM: Do the quotes take into
    account the fact the wall isn't complete?
21
              THE WITNESS: Yeah. It's what is on the ground
2.2
23
    because there was no intention to complete the wall in that
24
    financial year. The wall--it was an ongoing project because we
25
    were redeveloping the entire campus. We couldn't do the wall in
```

one financial year because it would take more than half the money for the capital budget for the Ministry, so it was a phased project, so what is here now is what is actually on the ground. And the difference between what's actually on the ground, the average of the three that I just mentioned to you and what was spent was \$175,000.

1.3

2.0

2.2

How I accounted for that in my mind, I know the Ministry did make one error-well, it probably made others, but the one main error that I spotted, when the figure of \$828,000, as the Project Manager indicated was an estimate of what he thinks it should cost for what we were trying do at that time, what that figure is a figure for one person carrying out the works. When you do split it up--

COMMISSIONER HICKINBOTTOM: It cost a lot more money.

THE WITNESS: 175,000 more, but that's what accounts—but when you read the Cabinet paper itself, under decision of Cabinet, it gives the 828 as the figure whether it proceeds to give permission to use Petty Contracts and Work Orders, so you can clearly see that there was an error somewhere in relation to what should happen because you can't give a wall of that magnitude. Even in the BVI context—and I wouldn't support it, honestly, to give that to one person. If you give that out for one person, then five people or five companies will be the only ones doing any work in the BVI, and the smaller guys who can't afford to put up a bond and do different things would

1 not be able to participate at that level, and that is part of 2 the thinking of government, to see how we can assist and empower 3 persons who have certain skills. 4 COMMISSIONER HICKINBOTTOM: I don't want you to breach 5 any Cabinet Confidentiality. 6 THE WITNESS: Yes. 7 COMMISSIONER HICKINBOTTOM: But at the moment we don't 8 know why the paper went into Cabinet on the basis of Petty 9 Contracts, and there would have been at least nine Petty 10 Contracts, £820,000 estimates. Why it went in as Petty 11 Contracts and came out as Petty Contracts plus, you say, Works 12 Orders. 1.3 THE WITNESS: Yes. 14 COMMISSIONER HICKINBOTTOM: And there are, whatever it 15 was, 70 or 80 contracts, whatever it was. And we don't know why 16 there was that change. 17 But are you saying that it was a policy of Cabinet in 18 respect of major construction projects to spread the work around 19 smaller operators, if I could put it that way, small contractors 2.0 as a deliberate policy although, of course, it must cost a lot 21 more money? 2.2 THE WITNESS: That would not be a general thing.

certainly with that wall, certainly you don't have to really be

a top-level contractor to do that, so that would be one of the

projects that certainly--I believe the Government that I was a

23

24

25

```
1
    part of would have wanted to be done in a particular way.
 2
              COMMISSIONER HICKINBOTTOM: But you accept it would
 3
    inevitably cost more because it was a set of costs--
 4
              THE WITNESS: Yeah, it would cost more, at least in
 5
    terms of dollars, but in terms of distribution and assistance
 6
    throughout the community, we have to also consider those things
 7
    because if we were to give that contract to one person, that
    would have been one person eating--you know, that's a different
 8
 9
    approach.
10
              COMMISSIONER HICKINBOTTOM: I understand that.
              THE WITNESS: Yes.
11
12
              COMMISSIONER HICKINBOTTOM: I understand that's a
1.3
    policy.
14
                         Commissioner, I wonder if we could just
              MR RAWAT:
15
    pause for a five-minute break just to give the Stenographer a
16
    break.
17
              COMMISSIONER HICKINBOTTOM: The Stenographer who is
18
    very robust, I'm afraid we have to give him a give-minute break
19
    every now and then.
2.0
              THE WITNESS: Yes, of course.
21
              COMMISSIONER HICKINBOTTOM: Thank you very much.
2.2
              Could I just borrow the draft paper?
23
              THE WITNESS: Sure.
24
              COMMISSIONER HICKINBOTTOM:
                                          Thank you very much.
                                                                  Ι
25
    will just have a quick look at it.
```

```
1
              THE WITNESS: You want a copy of the actual report,
 2
    the actual--because this is just in relation to (c).
 3
              COMMISSIONER HICKINBOTTOM: No. I've got it.
 4
              THE WITNESS:
                            Okay.
 5
               (Recess.)
 6
              COMMISSIONER HICKINBOTTOM: Thank you, can we have a
 7
    copy of it?
 8
              THE WITNESS: Yes.
 9
              COMMISSIONER HICKINBOTTOM: We will make a copy.
10
              THE WITNESS: Once we remember that that it just a
11
    draft.
12
              COMMISSIONER HICKINBOTTOM: No, it was a draft.
1.3
    don't think this is -- I don't think this is secret, most of it's
14
    to do with justification for the wall, which was, as it were, a
15
    strong case, as you said.
16
              THE WITNESS: That's the part that the Ministry
17
    normally prepares the most.
18
              COMMISSIONER HICKINBOTTOM: Yes.
19
              And what that was for was for Petty Contracts with
2.0
    authorized contractors?
21
              THE WITNESS: Yes.
2.2
              COMMISSIONER HICKINBOTTOM:
                                          Thank you.
23
              BY MR RAWAT:
24
              And again, what you're giving is that the draft paper
         Q.
25
    that we prepared--
```

```
1 A. Are we on formally?
```

- 2 COMMISSIONER HICKINBOTTOM: Yes, I'm sorry.
- THE WITNESS: I didn't know that.
- 4 COMMISSIONER HICKINBOTTOM: Yes, we are.
- 5 THE WITNESS: Okay, good.
- 6 BY MR RAWAT:
- Q. That's the draft paper prepared by your Ministry which then went to the Ministry of Finance?
- 9 A. I think in consultation with the Ministry of Finance, 10 the draft, yes.
- 11 Q. Yes.
- 12 A. But what came out was different.
- Q. Yes. And that's what you haven't got and that's what
- 14 went to Cabinet?
- 15 A. Yes, but what I read out to you in relation to the
- 16 Section about Petty Contracts, I read out to that authorization.
- 17 Everything else remained the same except for that provision.
- 18 O. I see.
- 19 A. Yes.
- Q. Which was point--I think it's your point (c)?
- 21 A. It was (c), yes.
- 22 Q. That's a helpful clarification.
- 23 A. Yes.
- Q. Could you just assist the Commissioner a little bit
- 25 more with the--at least when you were in Government, the

- 1 approach to the waiving the tender process. The point the
- 2 | Commissioner has made is that you have a very substantial
- 3 | contract on any view, which would easily come within a major
- 4 | contract, would also qualify to be a number--worked as a number
- 5 of Petty Contracts.
- A. Um-hmm.
- 7 Q. Just in terms of the approach of waiver of the tender
- 8 process, when you were in Cabinet, what was the approach?
- 9 mean--
- 10 A. We--
- 11 Q. Can I just also explain the reason why I've asked, and
- 12 | you may not be aware of this, but the Commissioner has been
- 13 provided with an advice that was given, and has been told of the
- 14 advice that was given by the then Attorney General Baba Aziz.
- 15 Now, this is advice that postdates your time in Cabinet.
- 16 A. Um-hmm.
- 17 Q. And it is to the effect that using a tender process
- 18 | when you are dealing with a project that's over \$100,000 should
- 19 be the norm rather than the default, and that you would have to
- 20 provide very strong reasons to displace that position, and
- 21 | that's a position in law. Now, you said a little about this
- 22 before we had the short break but in terms of the policy
- 23 approach of your Cabinet to contracts of this magnitude, what
- 24 was it?
- 25 A. It would have--it would have to have been something

that would have warranted that to happened. It wasn't something that we just did willy-nilly. We were not that type of government. If a business case was put together, which it normally had to have been and the explanation given as to why you need to take a certain course of action, that was a determining factor for us. It was not a device that we used willy-nilly at all. We gave great consideration to it.

1.3

2.0

2.2

In relation to the wall, for instance, safety was a major issue at the compound. We had a wire mesh fence that was probably there for about three decades. Students would cut the fence and go out and then put it back together, so you would even know where the cuts were. People who were not supposed to be on the campus, made holes in the campus—to the mesh fence and came through as well.

When we did that first Section, that is called the focus area, there was an adjacent space where we had intelligence from the Police and from also people in the neighborhood that illegal drugs were being given to students to come in and give to others. And that is why we took that major step and reallocated monies to get that area blotted out. That was the first area.

When we discovered who the persons were, the boys were who were doing it, then they got—the people who were bringing the drugs into the schools started to use girls, so we had a major problem. We'd have fights, people would bring brass

1 knuckles into the school, bring knives. And the project itself 2 was not -- in the grander scheme of developing the campus, it 3 was -- it was -- we would have needed to do that, but it became 4 urgent because of the issues we were having, and we were 5 prompted by the principal at that time that we must do something 6 to protect the students and the teachers, and that was the 7 reason why that wall was done. It would have been something we would have done eventually but we would have preferred to 8 9 probably build more classrooms and do different things rather than that. But then if somebody send their child to school and 10 11 they get stabbed or they come home high off marijuana, they were 12 in the care of the Government and the school. And that was the 1.3 reason why we had to move quickly.

- Q. That explains certainly Phase 1, the focus area of 2014, the use as you said of--
  - A. In that particular -- in that particular area.
- Q. The school budget to build a section of wall.
- 18 A. Yes.

14

15

16

17

2.2

23

24

25

Q. The Auditor General's Report puts the approach to
Cabinet and the seeking of approval of Cabinet, was for
emergency funding.

I suppose my question was targeted to two things. It seems there are at least two possibilities for why rather than going through a tender process the option—an alternative option was adopted. Now, possibility one is the need to move guickly.

Possibility two, and they're not mutually exclusive, but possibility two, which is what you seem to hint at or speak of earlier—not hint, you spoke of it—was that there was a benefit to use your words, to feed a greater number, that if the contract—rather than if you could only give a contractor one major person, you would have five people doing all the contracts on the island whereas in this way, by using Petty Contracts and Work Orders, you distributed the work to a greater number, so from a policy perspective, which have those two possibilities was the driver between in choosing to deal with the wall in that way?

1.3

2.0

2.2

A. Well, what I would say first to you is that the use of the term "emergency funding" is not an accurate term because emergency funding suggests that you didn't have the money allocated in your budget, and you had to go and ask for it from somewhere else. That is not what happened. The money was allocated under the Ministry of Education because we were towards the end of the Financial Year.

So, by the time the project started in January, there was money under the budget of the Ministry to do the project, so to term it as "emergency" would not be the correct way to term it.

For us in relation to that project--and I will say this in relation to tendering here in the BVI, and this has been my experience, Commissioner. The tendering process in the

country needs to be looked at. There is—there is a view that
Government has a pile of money, and when the Government puts out
something to tender very often, what the other thinking happens
with tendering here and in some parts of the world, that is not
so. What we try to do is that we want to know—that's why the
Project Manager is so important. If you're going to build this
school for me, I need to know what the value of it, what the
cost of that school is going to be. If it's going to be
\$2 million, the Government needs to be armed with that
information that it will be \$2 million. Sometimes we put the
things out to tender and they come back at four or \$5 million
because it's a government project. That has been my experience
here in many respects.

1.3

2.0

2.2

As in relation to the school, the wall, the driving force for us was the safety of the students and the teachers. That was the driving force because we were moving to another policy of extending an additional school year, so we needed to build more buildings to accommodate the additional students who were there. Our preference would have been to utilize the money in that way. But we had to—we had to make a decision based on what was happening.

We even got to the point where we were even asking--trying to ask the Police to have a Police or two on the campus because it was just too much work for the teachers to teach and still have to deal with children and articles and

1 different things coming into the classroom.

- Q. So, that's, if you like, aspect one?
- 3 A. Yes.

2

4

5

6

7

8

9

10

11

15

16

17

18

19

2.0

21

2.2

23

24

25

- Q. Which is there was security, a security issue, so perhaps emergency--emergency funding may not have been the right words, but certainly we can change that to a need to safeguard the security of children and of teachers.
- A. Yes.
- Q. But just develop the second point that you were speaking to the Commissioner earlier about, which--which is my question--and the wall is just an example.
- 12 A. Yes.
- Q. And then that is using what would otherwise be works that would have to go out to tender.
  - A. Yes.
    - Q. As a means of spreading work, spreading money and, therefore, you default to using a Petty Contract for Work Orders process.
    - A. I would hasten to say it's not a model or device that we use like that the history of the BVI, we have a number of persons who are skilled in various areas. And if the economy of our country is of such that the Government continues to play a major role in the economic development of the country. Our model is that the Government is most often the driver as opposed to the private sector. Certain Governments have tried to change

- 1 | that, but when there are certain projects--if you're going to
- 2 | build a building, you don't do that by Petty Contracts and Work
- 3 Orders. You would never do that. That would be crazy. You
- 4 | can't do that. But if you are building a wall with the
- 5 dimensions that people can follow and they are supervised, that
- 6 can be a project that can be one that is used in that way, and
- 7 that is what the Cabinet approved to be done.
- 8 Q. Thank you for that.
- 9 Can I move on to just a different topic, if I may, and
- 10 this is--you should find, I hope, on the desk somewhere a copy
- of a press release that was issued by the Auditor General.
- 12 A. Yes.
- Q. When I took--the Commissioner received evidence from
- 14 | the Auditor General, I took her through that Press Release, and
- 15 I wanted to give you an opportunity as well to respond to it
- 16 insofar as necessary. The genesis of the press release was a
- 17 284.com interview.
- 18 A. Yes.
- 19 Q. And the Auditor General then issued the press release.
- 20 | I read that into the Transcript. Unless you require me to,
- 21 Mr Walwyn, I won't do it now. I will just take you to what she
- 22 said was the fact-check.
- 23 A. Yes.
- Q. And what you've explained is that there was an
- 25 opportunity to respond to the Auditor General, and you've told

1 us that at least one of the two documents that you've shown us 2 were, in fact, put to the Auditor General.

A. That's correct.

3

4

5

6

7

8

9

10

11

1.3

14

15

16

17

18

2.0

21

2.2

23

24

Q. And then the Report was--

Now, if I look through those--I mean, can we just--I suppose the Auditor General in context. Would you agree that the work of the Auditor General's Office is important?

- A. Absolutely.
- Q. And that it is important—well, firstly, it's an important constitutional role, so it's important that this office's independence be preserved.
- 12 A. (Inaudible.)

COURT STENOGRAPHER: I'm sorry, could the Witness come back closer to the microphone and repeat that answer.

BY MR RAWAT:

- Q. I will put the question to you again, if I may.
- The question was would you agree that the independence of that office needs to be preserved?
- 19 A. Absolutely, absolutely.
  - Q. Now, the sequence of events seems to have been draft report was sent to the Ministry, the Ministry had an opportunity to respond and did respond, finalized report was issued and as we understand it, the next step is it goes—it's laid before the House of Assembly.
- 25 A. That's correct.

Q. You chose to, it seems, disclose the Auditor General's

- 2 Report to the press before it was laid before the House of
- 3 Assembly; is that right?
- 4 A. I did that.
- 5 Q. And I appreciate you're not--you haven't obviously
- 6 | been following every day of the COI's proceedings but that's, in
- 7 | fact, was prayed in aid by the Solicitor General in a recent
- 8 submission to the Commissioner as an example of someone crossing
- 9 the line.
- 10 A. Um-hmm.
- 11 Q. Were you aware that there was prohibition on your
- 12 making that disclosure?
- A. Can you tell me what the prohibition was?
- Q. That you shouldn't put it into the public domain
- 15 before it had been laid before the House and debated?
- 16 A. Where is the prohibition?
- 17 Q. I take it that there is from the general submission
- 18 and from the Auditor General.
- 19 COMMISSIONER HICKINBOTTOM: No, it's a very fair
- 20 question.
- 21 I think the answer, and Mr Rawat will correct me if
- 22 | I'm wrong is, the Auditor General told us that there was.
- 23 THE WITNESS: That cannot be the law. If you're going
- 24 to put something to me, Commissioner, you have to tell me where
- 25 | it is.

1 COMMISSIONER HICKINBOTTOM: No, that's where it comes 2 from. 3 THE WITNESS: Where does it come from? Because you 4 put something to me. What's the original of that? 5 6 BY MR RAWAT 7 The original is (1) the Auditor General in evidence Ο. saying that her understanding of the process is that a report 8 9 that she finishes and submits goes to the House of Assembly, it 10 is laid before the House, it is then debated and then it becomes 11 public, and it's at that point it becomes public. 12 And the second origin from it is the submission of the 1.3 Solicitor General who've relied on that and relied on what your 14 actions as an example of someone crossing the line and making 15 something public before there was--before Parliament had 16 effectively debated it. 17 Α. Do you have a copy of the Solicitor General attack? 18 0. Yes. 19 Α. Can I lead you in it? 2.0 COMMISSIONER HICKINBOTTOM: A copy of? 21 THE WITNESS: The Audit Act. Yes. 2.2 And even though I say I don't listen, I listen 23 intermittently. 24 BY MR RAWAT: 25 The Audit Act is at page 223. Q.

A. 20. It says the Auditor General may at any time prepare and submit a special report to the Governor if he's satisfied that there is a matter that should be brought to the attention of the Governor.

Are you with me, counsel?

Q. Yes.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

- A. Do you have it? I will read it again.
- (1) That the Auditor General may at any time prepare and submit a special report to the Governor if he's satisfied that there is a matter that should be brought to attention of the Governor.
- (2), the Governor shall within three months of receipt of the special report cause the Report to be laid before Legislative Council.

And (3), the Auditor General shall at the same time as submitting the special report to the Governor submit a copy of the special report to the Minister and the Financial Secretary.

Now, it lays out the procedure, and it gives a copy to the Minister. The Act is somewhat deficient in terms of what the Minister can or cannot do when the Report is given to him. I did apologize for releasing the Report because the Premier spoke with me on it and showed me that perhaps that should not have been the best course of action, and I apologized for that, and that remains.

But I also want to mention that my thinking was the

same as yours, counsel, at the time, because I'm reading from your statement itself in relation to this very same matter, and this is what you had to say when a question was raised by the very same Solicitor General in relation to the grants reports that were released, and you said, and I'm reading and you can perhaps correct BVI news if you're wrong.

- Q. That's all right. I know what my own submissions.
- A. Let me read it into the record.

"COI attorney, Bilal Rawat in his response argued that the process of placing the documents before the House of Assembly was essentially a procedural step before making the documents public. He said the AG's document was essentially final since it was submitted to the Governor, and when it's in the hands of the Governor, no changes are usually done after that point unless in the form of an addendum". Those were the thoughts that were in my mind as well at the time.

Notwithstanding the fact that I think that I was not necessarily—that was not the proper course of action.

COMMISSIONER HICKINBOTTOM: I don't want to put words into your mouth, but is this what you thought or you now think?

THE WITNESS: Yeah—

22 COMMISSIONER HICKINBOTTOM: Can I just try and

23 formulate it.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

THE WITNESS: Sure.

25 COMMISSIONER HICKINBOTTOM: Tell me if I'm wrong.

1 You are not aware of any prohibition in the Act that 2 prevented you from disclosing the Report which you've received, 3 but you accept that there may be a convention--4 THE WITNESS: Yeah, the convention came--the 5 convention doesn't come from the Act. It came from the House. 6 COMMISSIONER HICKINBOTTOM: No. 7 THE WITNESS: And that was the point. My apology 8 because--9 COMMISSIONER HICKINBOTTOM: I absolutely understand. 10 THE WITNESS: Yes. 11 BY MR RAWAT: 12 Q. And so, were you aware of the convention before you 1.3 decided to release the Report? 14 No, didn't--I didn't. But--Α. 15 0. Your perception was that it was in the public interest 16 that you release it? 17 Α. Well, it was in the public interest to an extent 18 because we live in a very small community, Commissioner, and as 19 you've picked up from the video that you played of me speaking, 2.0 when things happen in the country, Ministers are dragged through the mud as being the worst people rather than sometimes trying 21 2.2 to understand what is happening. 23 Ministers have lives outside of the Ministry of 24 Education or any Ministry for that matter. When you leave 25 public life, private live and your businesses and you come to

```
1
    serve your country, you want to leave with your dignity intact.
 2
    And when you have things like a report that's out there making
 3
    you look as if--and you're getting calls from lawyers and
 4
    different people that you work with, saying Myron, what's going
    on, we're hearing her name with the wall. You have to do
 5
 6
    something to defend yourself.
 7
              COMMISSIONER HICKINBOTTOM: But the position is you
8
    didn't know of any--
 9
              THE WITNESS:
                            I didn't--I didn't know at the time.
10
              COMMISSIONER HICKINBOTTOM: You didn't know of any
11
    statutory prohibition, you didn't know at the time of the
12
    convention, you know about the convention now, but you acted on
1.3
    the basis of your knowledge then?
14
              THE WITNESS: Well, as I said, there is nothing--there
15
    is nothing in the Act that says--
16
              COMMISSIONER HICKINBOTTOM:
17
              THE WITNESS: And that's a deficiency in the Act
18
    because it just gives it to you. And that's why I read what you
19
    said, counsel, because my thinking when you read it, that it's
2.0
    already at the point of the Governor's hands already.
                                                            Nothing
21
    it is going to change essentially with the Report except for it
2.2
    to be laid. And it says a copy must be given to the Minister
23
    and the Financial Secretary. But it puts -- it puts a condition
24
    on the Governor in terms of what he must do with it. It doesn't
25
    put anything on the Minister or the Financial Secretary.
```

1 And I apologize because I breached some of the rules 2 of the House, and it was on that basis that I said that was not 3 the right thing. 4 COMMISSIONER HICKINBOTTOM: I understand. 5 BY MR RAWAT: 6 0. It was you who that put it into the public domain? 7 Well, I wouldn't--I wouldn't say--I wouldn't say that Α. 8 entirely. 9 Q. But you decided to release it to the press? 10 Α. I--I did a press conference where I discussed it, yes. 11 So you put it into the public domain? 0. 12 Officially, I would say that, yes. Α. 1.3 And until you put it into the public domain, nobody Q. 14 knew the detail of it? 15 Α. You have to spend a little bit more time in Tortola. 16 Everybody knows everything. 17 Q. Well, the problem with that, Mr Walwyn, is that that 18 catches everything, doesn't it? It's about your decisions. 19 Until you decided to put it into the public domain, nobody knew 2.0 the reality of its contents? 21

- Nobody knew what the Auditor General ruled.
- 2.2 Yes, because the answer to your question about Q. 23 everybody knows everything, is well, what's the point of you 24 putting it in the public domain?

25

But from House--from sittings of the House where the Α.

```
wall was being used as a political football, damage was already being done to my reputation and the repetition of the people who worked with me.
```

Again, I have said that I should not have done it, I apologized on it, and I have moved on, but I'm saying to you, counsel, that my thinking was the same as yours when you indicated that Cabinet laid in the House is just merely a procedural step. Those are one of the thoughts in my mind as well.

- 10 COMMISSIONER HICKINBOTTOM: I understand that.
- 11 THE WITNESS: Good.
- 12 BY MR RAWAT:

4

5

6

7

8

9

16

17

18

- Q. What I would like to do is before I go through the press statement you with--
- 15 A. No problem.
  - Q. --is just to check whether there's any other aspect of the Executive Summary that you want to come back on in terms of further evidence you wish to give to the Commissioner.
- 19 A. Can you give me a moment?
- Q. Of course.
- 21 A. Thank you.
- 22 (Pause.)
- A. There was a concern, Commissioner--I'm trying to find it--in relation to the quality of work. I think when I--I think at one point I heard that the quality of work was poor.

```
1 Q. It's not in the Executive Summary, though?
```

- A. No, it's not in the Executive Summary, but the

  Executive Summary is what yielded it. I just told you ion terms

  of whether or not there was--because I know you're going to move

  on to the Fact Sheet. But was that evidence--
- Q. No, I wanted--you started your evidence on the basis that you wanted the Executive Summary?
- 8 A. That's fine.
- 9 Q. And if there's anything else. I'm just conscious of 10 the time.
- 11 A. Understood.
- Q. I will try, whilst you look at the Executive Summary,
  I will try and see if I can find a reference to the quality of
  the work?
- A. I would appreciate that. I would appreciate that. I would love to have that conversation if we could. But apart from that, yes, I think I'm fine in relation to the Executive Summary.
- 19 COMMISSIONER HICKINBOTTOM: That's at paragraph 65.
- THE WITNESS: Paragraph 65.
- 21 COMMISSIONER HICKINBOTTOM: Under the heading
- 22 "Inconsistencies in execution of the works damage". I think
- 23 that's it, Mr Rawat.
- 24 THE WITNESS: So, if you go, for instance, to--
- 25 COMMISSIONER HICKINBOTTOM: 65 and 66.

1 THE WITNESS: Yes, 65 and 66, where the project 2 inconsistencies were noted about the length. I think perhaps 3 the Project Manager might have addressed that, but when you look 4 at 66, inconsistencies were also noted in the rendering of the wall. In some areas the block wall was visible to the unpainted 5 6 plaster, and so on. 7 If you look--the Report is dated, what is it, August 2018? 8 9 COMMISSIONER HICKINBOTTOM: Yes. 10 THE WITNESS: If you look at the pictures at the back of the Report. 11 12 COMMISSIONER HICKINBOTTOM: Yes. 1.3 THE WITNESS: Are you with me, Commissioner? 14 COMMISSIONER HICKINBOTTOM: Yes. 15 THE WITNESS: These pictures were taken after that wall went through the worst flooding that we've ever had in BVI, 16 17 Category 5 Hurricane Irma and a Category 5 María. That is what 18 you're seeing here in these pictures. This is the wall probably 19 three years, two-three years after being built, after passing 2.0 through. A major flood and two Category 5 hurricanes. 21 know how anybody could reasonably expect the quality to be the 2.2 same as when it was built. 23 And what is also important to note is that with those three catastrophic events, that wall was the only wall in Road 24 25 Town that was built that stood up.

So, she produced pictures from after the Hurricane to substantiate the Report with the quality of work, it's not necessarily the best thing.

1.3

2.0

2.2

COMMISSIONER HICKINBOTTOM: But I don't think it does. I think the pictures go to paragraph 67, which refers to the Hurricane wind and debris damage.

THE WITNESS: But it also goes to 66, Commissioner.

It says inconsistencies were also in the rendering of the wall.

In some areas the block wall was visible through the unpainted plaster. Weathering and so on and that kind of thing would create that.

COMMISSIONER HICKINBOTTOM: But the Hurricane wouldn't have affected 65, which is the width and height of the wall.

THE WITNESS: Yeah. But you see, that also brings us to another issue that we have to look at, and again, I'm not blaming anybody. I'm just looking at the Report, and the reason why, Commissioner, I may seem a bit—if I seem a bit—I don't want to use the word "aggressive" but a bit strong, it's not for me because I know clearly that my hands are entirely clean in relation to this. It's for the people that work with me. I know those people, and they work hard, and there are honest decent people. And so when I see things that try to suggest that they have done things that are wrong, when I myself have carried out my own investigation, I don't like it because I have to be able to defend the people as well who work for me.

1 COMMISSIONER HICKINBOTTOM: I understand that, but if 2 there were sections of the wall which should have been 10 feet 3 that were 8 feet and if the height of the wall differed, isn't 4 that a fair point? 5 It's a fair point to the extent that THE WITNESS: 6 the--and I've said this before, even in the statement, in the 7 interview I did, more support needs to be given to the Office of 8 the Auditor General. There are no engineers in there. 9 are no architects in there. There are no Project Managers in 10 there, so how do you--and then you see that Public Works 11 indicated that they did not help you. There was no help. 12 That's what the Permanent Secretary said, that they were no way 1.3 involved in the assessments, so how do you get these numbers 14 when you don't have Public Works assisting you and you don't 15 have the assistance in the Department? 16 COMMISSIONER HICKINBOTTOM: I would I understand that 17 point on a more technical issue, but a wall being 8-foot long 18 rather than 10-foot long--19 I understand, but do you know the THE WITNESS: 2.0 Project Manager was never called to the site? This same SA 21 Architect was never called to the site. He should have been 2.2 called and made to account for the work that he did. That never 23 happened. The Auditor General's Office. 24 BY MR RAWAT:

He did receive the Report?

25

Q.

- 1 A. Yes.
- Q. Can I finish my point, please, Mr Walwyn?
- 3 A. Sure.
- He received the Report, he fed through to Dr Potter 4 0. 5 the e-mail that you provided us in which he gave responses, and 6 they include responses on paragraph 65 and 66. And on my swift 7 reading of those, he doesn't seem to be saying that what you're now saying, that 65 and 66 are attributable to hurricane damage 8 9 and flood damage, nor does -- and it's not something that you can 10 The actual official response, which is necessarily explain. 11 from your senior officers, they don't contain any reference to 12 paragraph 66 which refers to the point you're now making of 1.3 hurricane flood damage.
- A. There is a reference to 66. There is a reference to 65 and 66 and 67 in the same report that you're talking about.
  - Q. In which report? Your senior officer's report?
- 17 A. The one you said that there was none in.
- 18 O. Where is it? Direct me to it?
- A. Go to the third-to-last page you will see it.
- 20 Q. The third-to-last page?
- A. Yes, it says "inconsistencies in the execution of the works and damage 65".
- Q. Pause.
- 24 A. Yes.

16

Q. You're looking at Mr Agustin's e-mail?

1 Α. Yes.

4

5

6

7

8

9

10

11

12

1.3

14

15

17

18

19

2.0

21

2.2

- I thought you were directing me to this document? 2 Ο.
- 3 Α. No, I wasn't. The two things together.
  - 0. Yes, but my point is if you look at what Mr Agustin, the Project Manager's response is to inconsistencies in execution of works and damage 65, he's not making the point you now make about hurricane and flood damage.
  - Α. No.
- 0. And keep doing it when we look at inconsistencies of the execution of works and damage 66. Nor does it appear at all in this document. And that begs the question: You were there, you were the Minister, you were the person who received the Report and decided to put it in the press. Why didn't your concerns about hurricane and flood damage being a factor in the way the Auditor General approach ever make it to the official 16 document that responded to her Report?
  - Α. Well, I can ask the question: How is it that nothing that the Ministry said ever made it to the Report?
  - Well, with respect, Mr Walwyn, that's not an answer to Q. the question, is it?
  - No, but we are looking, counsel, at 65, 66, and 67. Can we go through them?
- 23 Well, I think you have made the point to the Q. 24 Commissioner about what you feel a factor that wasn't taken into 25 account.

- A. In relation to--
- 2 Q. To those three paragraphs.
- A. Counsel, you're stretching what I said to cover 65,
- 4 | 66, and 67. And that's not correct. My responses in relation
- 5 to the Hurricane was in relation to 66, where it speaks about
- 6 the inconsistencies were also in the rendering of the wall. In
- 7 some areas the block wall was visible through unpainted plaster.
- 8 That is what I recommend in terms of weathering would have been.
- 9 In relation--

1

- 10 COMMISSIONER HICKINBOTTOM: But the response to the
- 11 | architect to that was that it may have been a result of painting
- 12 too early on the cement.
- 13 THE WITNESS: Where are you reading from,
- 14 | Commissioner?
- 15 COMMISSIONER HICKINBOTTOM: The final page of his
- 16 e-mail.
- 17 THE WITNESS: 65? Or 66?
- 18 COMMISSIONER HICKINBOTTOM: 66. This is the problem.
- 19 BY MR RAWAT:
- 20 Q. Last page?
- 21 A. This is a problem that some of the biggest building
- 22 | built--commercial buildings in the BVI face. Some equate this
- 23 to painting too early on the cement while others equate it to
- 24 the moisture build up in the cement joints. And that might be
- 25 accurate but one can also not discount the fact that this is a

```
1
    wall that would have gone through--
 2
              COMMISSIONER HICKINBOTTOM:
                                          That's right.
 3
              THE WITNESS:
                             So, it doesn't necessarily mean that
 4
    because the Project Manager did not mention that means that it's
 5
    not a factor for consideration.
 6
              COMMISSIONER HICKINBOTTOM: I understand that.
 7
              THE WITNESS:
                             Okay.
              COMMISSIONER HICKINBOTTOM:
 8
                                           I mean, he did mention it.
 9
              THE WITNESS: Yes.
10
              COMMISSIONER HICKINBOTTOM:
                                           I'm not sure that the
11
    quality of the wall in the sense of paragraphs 65 and 66 is at
    the heart of things here. The Auditor General merely thought
12
1.3
    that the wall could have been--
14
              THE WITNESS: If we look at 65, for instance,
15
    Commissioner, just bear a minute with me. 65 in the Report says
16
    throughout the project inconsistencies were noted, he speaks of
17
    the size. This is a response in 65 that was given by the
18
    Project Manager, recognizing that the site is not flat and
19
    slopes there about 9 feet from rear to the front, the rails will
2.0
    have to follow as stepping height configuration. So the wall
21
    cannot -- the wall cannot be entirely straight if the slope in the
2.2
    land is not straight.
23
              COMMISSIONER HICKINBOTTOM: I've read that.
24
              THE WITNESS: Yes.
25
              COMMISSIONER HICKINBOTTOM: But it doesn't answer the
```

- 1 point made by the Auditor General which was that the low wall,
- 2 | just the low walls to hold the rails were at different heights,
- 3 but I don't think that the quality of the wall is at the heart
- 4 of this.
- 5 THE WITNESS: Okay. All right. I will accept that,
- 6 Commissioner.
- 7 BY MR RAWAT:
- Q. If you have no other points in terms of--I think you
- 9 have in terms of the Executive Summary, can I just deal finally
- 10 | with the fact-check aspect.
- 11 A. Sure.
- 12 Q. So that we can at least try and tie off as much as we
- 13 can today.
- 14 A. No problem.
- 15 Q. Now, I think the first point that the Auditor General
- 16 responded to was your assertion on 248.com was that PWD, the
- 17 | Public Works Department, was not consulted during the Audit
- 18 process. She rejected that and said they were contacted, the
- 19 Auditor visited the PWD, conferred with both the current and
- 20 | former Directors together in person. PWD was asked to provide a
- 21 costing for the wall but the then Director declined indicating
- 22 | that they were not involved in the planning and execution of the
- 23 Elmore Stoutt perimeter wall. Do you have anything else to add
- 24 to that?
- 25 A. I think the letter--I think the letter from the

Permanent Secretary in the Ministry is a perfect rebuttal to that, where it indicated that they were not--that they were never used in the entire audit exercise.

O. Well--

4

5

6

7

8

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

- A. That's what he said.
- Q. Draw the Commissioner's attention to the sentence which says that?
  - A. If you read the one that I gave you from Public Works.
- 9 Q. Yes, got it. You don't need to read it out, but
  10 just--
- 11 A. It says—if you come to third line from the first paragraph.
  - Q. You're concerned about the conditions?
  - A. Which the Public Work Department had similarly been used in this entire audit exercise. And you go on that the related articles report mentioned that the PWD estimates that were significantly lower than the cost to build. And he's categorically denying that the Public Works did not assess or provide any information in regards to the estimated costs.

So, it seems as if their concern is that the first time they became aware of the audit and even get the Report is when we sent it to them.

- Q. Well, at the time you hadn't sent the Report to them because they asked for a copy of it.
- A. Yes, a copy of it--

- Q. I would like to see a copy of the Auditor's report.
- 2 That's in November 2018.
- A. Yes, but that maybe you're not hearing me well. Maybe
- 4 | you're not speaking loud enough. I said the first time they
- 5 would have gotten sight of the Report is when we sent it to
- 6 them.
- 7 Q. And I said neither of us are disagreeing with each
- 8 other, Mr Walwyn. But when I said at the time they hadn't
- 9 received a copy of the Report.
- 10 A. Good.
- 11 Q. But what the Auditor General actually says in her
- 12 Report is that, to further assess the rates and quantities used
- 13 | in the Bill of Quantities--
- 14 A. Where are you reading from?
- 15 Q. Go to 43 in her Report.
- 16 A. Page 43?
- 17 Q. Yeah. Paragraph 43.
- 18 A. Paragraph 43.
- 19 Q. She refers there to a comparative examination was
- 20 performed with four similar construction projects for reinforced
- 21 block walls, costed and supervised by PWD 2015 Petty Contracts.
- 22 | So, what I read that as is what the Auditor General was doing is
- 23 that they--or her office took four similar construction projects
- 24 and used those for a comparative analysis, but the Office did
- 25 | the comparative--the Auditor did the comparative analysis, that

1 they didn't ask PWD to do it.

A. But that, Commissioner, in and of itself, raises an issue: Every project and every wall is different. You have to look at the dimensions, and that makes the determination. For you to use for the numbers from four walls. It's not an accurate way to do something. You can't--you can't--you can't

If I go to 43 from the information that was given from the Project Manager, he says: "The comparison to four similar concrete block walls is not a fair comparison". Are you following me?

- Q. Yes, I am. As long as you tell me are you in the e-mail?
- 14 A. In the e-mail.
- 15 Q. Or in your response?
- 16 A. In the e-mail. Last page.
- 17 Q. I see it.

7

8

9

10

11

25

do that.

A. "The comparison to four similar concrete block walls is not a fair comparison. Engineer Leslie Blair provided us with a footing design that measures 3 feet wide by 2 feet deep. This equates to the total of six square feet of surface area. Typical footings of walls as referenced in the Report measures 2 feet by 8-inches. This equates to 1.3 square feet.

Therefore, a similar comparison"—and I must say that engineer

Leslie Blair is an engineer that worked in the Public Works

Department many, many years, he's now in the private sector.

1.3

2.0

2.2

"Therefore, a similar comparison cannot be made as the engineered footing of the wall at Elmore Stoutt High School measures 4.5 times the size of a typical footing. This equates to more concrete, more steel, more formwork, more labour, and a higher cost. To make the statement in the Report fair, the comparison must have the same size footings and conditions".

Now, if I stop there for a second, the reason why the footings had to be the way they were is because there is a major ghut by the school, and the school is prone to flooding when the ghut runs over. And if the footings were not the way that they were made, the wall would have fallen down during the floods and during the two Hurricanes that we had.

And he goes on to say again, "Sheet A-105 does not provide a height at the interior of the wall due to variances and an increase in height. This was left deliberately dimensioned as it varies vastly. Therefore, a square foot comparison creates an unfair comparison as the wall in many interior cases measured greater than 8 feet, just as we envisioned when developing the quantities, site measurements in some areas at the wall's interior, measures 11 feet. These factors are critical as they are unique to the site and deserving of cost considerations. To neglect these factors and compare ESH's wall to typical applications would result in an unfair comparison".

And if we want to go to the Fact Sheet that you brought to me--that you sent to me, Commissioner--

- Q. This is the press statement?
- A. This is the press statement, at four, I said there are no quantity surveyors in the Auditor General's Office, and the response was "true: The Audit Office does not provide Quantity Surveying services nor does it claim to do so".

But in addition, the Auditor General rightfully also indicated to five where I said the Auditor General has requested more resources for staffing and training, and I support that because I've heard them make those support—make those calls. But there are no Quantity Surveyors, there are no architects, there are no engineers in the office. How can we turn around and make a comparison of four walls and apply that to a wall that has different dimensions? That is fundamentally flawed in and of itself. You can't do that.

- Q. That is a question we may need to put to the Auditor General. It's not one I can answer for you, but can I do it--
- 19 A. Can you at least agree that that comparison cannot be 20 fair?
- Q. It's not for me to agree, either.
- 22 A. Oh, okay.
- Q. It's for me to put questions, and I will put the questions to the Auditor General.
- 25 A. Hmm.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

COMMISSIONER HICKINBOTTOM: It's a question for the Auditor General, not Mr Rawat, to be fair.

BY MR RAWAT:

- Q. The one thing I can't do, Mr Walwyn, is give evidence.
- A. No problem at all. And I understand. That is fire.
- Q. So, you've dealt with one whether PWD was not consulted during the audit process and that that remains an issue of dispute between yourself and the Auditor General.
  - A. Yes.

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

23

24

25

- Q. In terms of the Audit Report valued at the wall at 372,000, we may not be able to take this perhaps as far as we might want because I think in light of the fact that you have produced, shall we call them a number of additional assessments?
  - A. Yes.
- Q. Again, that is something that perhaps we will be submitting for the Commissioner we need to put to the Auditor General.
  - A. No problem.
- 19 Q. For her response.
- 20 COMMISSIONER HICKINBOTTOM: Can we do this, can you
  21 just indicate where you said the Audit Report valued the wall at
  22 \$372,000, where that figure comes from.
  - THE WITNESS: Commissioner, all the numbers that I would have gotten--as I said, I would have gotten them from my technical people. I cannot--I have not been able to assess and

- 1 find the statement where that was made but I know I was advised 2 that way.
- 3 COMMISSIONER HICKINBOTTOM: No, thank you.
  - THE WITNESS: And I think that what we were speaking about was just the wall itself, not necessarily with all the trimmings, and I think that's what the point the Auditor General was trying to make as well.

## BY MR RAWAT:

- Q. She says the amount appears to be an incomplete computation, but these figures you were not sat up all night with a calculator working this out?
- 12 A. No.

4

5

6

7

8

9

10

- 13 Q. This came from what you call the technical people.
- 14 A. But then--
- Q. I know "technical people" seems to be a very popular phrase, but can we just bring it down to which technical people you were talking about here? Are we talking about the external Project Manager?
- 19 A. The external Project Manager would have had to help me 20 in the calculations, in the calculations.
- Q. Only the external Project Manager, or did you use your internal Assistant Secretary?
- A. What I would say is that he would have had to have been the principal person at the time.
- 25 And also to be fair, the Auditor General was

- 1 referring--was, as you say, from this Fact Sheet was responding 2
- to the video that was sent.
  - Ο. Yes.

- I would have--in order to be able to use that 4 Okav.
- 5 specific figure of 372, I had to have been advised on
- 6 that--utilizing the particular--
- 7 Yes, you can see that in the fact-check because it Ο.
- says "Minister's assertions as presented in his statement as 8
- 9 reported in 284 interview".
- 10 So, what I take from that is it's--I think you said
- 11 that you made a statement to the press, and then we have seen
- 12 the interview?
- 1.3 Α. Yes.
- 14 But in order for you to make that statement and give Q.
- 15 such figures, they were provided to you by SA Architect, your
- 16 external Project Manager?
- 17 Α. More than likely, yes. Because I wouldn't call
- 18 figures out of head below that.
- 19 It's not so much about pulling them out of the head, Ο.
- 2.0 it's who worked them out?
- 21 Yes, but of course, we do have supporting information
- 2.2 because, as I said, we have the numbers that have been provided
- 23 in the Report.
- 24 Ο. Yes.
- 25 And the additional information that I provided. Α.

Q. And you referred to those in the 284 interview, and as I indicated it may be a matter that we need to put to the Auditor General.

Minister's Procedures No. 3, please. Just if you have any additional evidence to assist the Commissioner on this.

"Minister's procedures satisfied Government requirements for payment. The Ministry circumvented the Public Service payment procedure by sending documents which falsely certified that the work was done and payments were due. Payments were made based on these four certifications which the Ministry accompanied the purchase orders and vouchers".

- A. Can you stop here for a second?
- 13 O. Yes.

1

2

3

4

5

6

7

8

9

10

11

12

17

25

- A. Can you show me where in the Report it says that persons falsified records? Can you show me that?
- Q. Give me a moment.
  - A. That is a serious indictment.
- 18 Q. It is one you responded to.
- 19 Give me a moment, please.
- 20 COMMISSIONER HICKINBOTTOM: Certainly paragraph 85.

THE WITNESS: 85. Okay. It says "Payments were made where the work was incomplete. This was especially apparent in 2014 (noise interference) contracts have been allotted and payments issued for rail and painting works, five of the

contracting segments but none of the sections were painted.

```
1
    contractors were all paid in full". Let me see.
 2
               COMMISSIONER HICKINBOTTOM: It was a Works Order so
 3
    they couldn't have been paid without--
 4
               THE WITNESS: Give me a moment.
 5
               (Pause.)
 6
               BY MR RAWAT:
 7
         Ο.
               85.
         Α.
               85.
 8
 9
         Q.
               If you look at it at 83 as well?
10
         Α.
               Yes.
11
               Start from there.
         0.
12
         Α.
               Start from 83, right?
1.3
               Yes. Payment discrepancies:
         0.
14
         Α.
               Yes.
15
               If I can read the response to you, if you can follow
16
    me on it, from this one that was done by the technical staff.
17
         Ο.
               Shall we call that the official response?
18
         Α.
               Shall we--we can call it the response done by the team
19
    in the Ministry.
2.0
               Yes. I mean, the reason I want to call it that is
21
    because it's not entirely clear whether the SA Architect's
2.2
    e-mail made its way through?
23
               We're not sure yet. That's not something I can
         Α.
24
    answer, but I'm sure that the staff would have passed it on.
25
               COMMISSIONER HICKINBOTTOM:
                                            Which paragraph are we
```

looking at? 1 2 THE WITNESS: We're on page 3, Commissioner. COMMISSIONER HICKINBOTTOM: 3 Yes. THE WITNESS: From 83, Line 33. "In an effort to 4 5 minimize"--you've got it? 6 COMMISSIONER HICKINBOTTOM: Yes, thank you. 7 THE WITNESS: "In an effort to minimize the security 8 risk on the campus, the urgency to enclose the exposed campus, 9 contractors that were assigned work in a specific location may 10 have been relocated to another location, but note that work 11 description remained the same. No contractor was assigned work 12 on a different type or monetary amount unless--unless--amount 1.3 less than or more than what they had originally signed on the 14 work order processed". "Correction made to the statement in that 15 16 there were four contractors that were issued mobilization 17 payments, halfway payments for works that were not carried out 18 at the time when the project was stopped. These contractors are 19 indicated and clear that the contractors with have paid amounts under the columns heading 'amount paid'" and the Work Orders 2.0 21 number are there. And she said as a canceled Work Order that 2.2 was never issued to the contractor and was never processed for 23 payment. "As illustrated in the table of contractors that was 24 provided to the Auditor General", and I don't have it here, 25 "there was no monetary amount filled in this column for the said Contractor, and the total reflects the same".

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

2.0

21

2.2

23

24

25

I don't know how helpful that is.

COMMISSIONER HICKINBOTTOM: Well, it's helpful in paragraphs 83 and 84 but not helpful, of course on paragraph 85 which is where payments were made.

THE WITNESS: That one I can't, but I'm sure that the Ministry has a very good explanation for what happened here. I think that—I don't think that it would allow something like this to happen just like this.

## BY MR RAWAT:

Q. Let's go back to the fact-check and make sure--I think we've done two and three.

I think on four you've made the point that there are no Quantity Surveyors in the Auditor General's Office. She agrees.

You've made the point at five that the Auditor General has requested more resources for staff and training. That's one that she agrees with you. I think she may differ from you in deciding what resources and training she needs? But I think in principle you agree.

- A. That's fine.
- Q. What you say is that attached to the Audit Report should have been a PWD valuation, and I think you've got the response false, the Minister does not determine what goes into what is attached to an Audit Report. Maybe that speaks for

itself, if there is nothing necessarily you want to add to that, you have given us the PWD assessment that you obtained.

1.3

2.0

2.2

A. The point that I was making is more of a wider point, Commissioner. When an Audit--and this is in no way an attack on anybody because that's not what I'm doing here. I'm just defending the work that I know the folks in the Ministry of Education did.

When an Audit Report is done, I think we need to get to the point where the responses from the Ministry become an addendum to the Report because here you have a situation where this report was done, like other reports, the Ministry submits responses to you, and the responses just go away, and so when you're reading the Report, you don't get the full picture of what has happened.

COMMISSIONER HICKINBOTTOM: My understanding of the evidence of the Auditor General is that an addendum to her Report can be made, but I think it's made at the stage of the consideration for the House of Assembly.

MR RAWAT: But also it's up to her to decide—

THE WITNESS: Yeah, but I'm saying—I'm saying even

what I have identified—even in the Act where it doesn't say

what the Minister can do with the Report. The Act itself

perhaps because if finance serves in the public's domain and the

public reads it, it's good that you can go back and you can read

what the Minister responds and I think gives you a clearer

picture of what has happened in relation to it. It may or may not change the content of the Auditor General's Report but it gives the reader a greater appreciation for what may have taken place. I think we even get to that point.

## BY MR RAWAT:

- Q. In terms of your overall involvement with the project whilst it was in progress, you were not, to borrow your words, to wait for media intimately involved in it.
- 9 A. No, and I don't get intimately involved in--I didn't
  10 get intimately involved in any projects at the Ministry, whether
  11 it's the wall or otherwise.
  - Q. So, the information that you were able to give to 284 media and you have been able to give today and in the statement you may have made at the time was informed by discussions with your external Project Manager and your internal technical people?
- 17 A. Yes.

5

6

7

8

12

1.3

14

15

- Q. And the external Project Manager is SA Architect,

  Steven Agustin?
- 20 A. That's correct.
- 21 Q. Internally, it was--you had the team, if you like--
- 22 A. Yes.
- Q. --was the Assistant Secretary--
- A. Responsible for projects.
- Q. Yes. And your financial control?

- A. The Financial Planning Officer.
- Q. Yes.

1

3

- A. And, of course, the Permanent Secretary as well.
- Q. But would it be fair to say that the Permanent
- 5 Secretary may not have been as directly involved?
- A. No, because you have the Assistant Secretary doing the work.
  - Q. So effectively, the focus is a team of three?
- 9 A. Yes.
- Well, yes, because the way we operated it is that we trusted the people to do their work because they're competent.
- 12 If you have an issue, if you have a problem, you come to us, we
- discuss it, and we solve it. That's the way we worked on
- 14 everything.
- Q. Now, I apologize if I've asked you this already, but
- 16 in terms of--you have an external Project Manager who is under
- 17 | contract to the Ministry?
- 18 A. Yes.
- Q. And I know your evidence is doing more than one piece
- 20 of work for the Ministry.
- 21 Does it just fall to the Assistant Secretary for
- 22 project management to, if you like, oversee and supervise and
- 23 check the accuracy of what that external Project Manager is
- 24 doing?
- 25 A. By and large. That's an area--you know, that needed

1 improvement. I won't deny that. 2 Because there is -- and I'm not speaking about this Ο. 3 specific incident but there is a potential for (overlapping 4 speakers) there, isn't there? 5 Α. I accept that entirely. 6 Q. May I just have a moment, please, Commissioner. COMMISSIONER HICKINBOTTOM: Certainly. 7 8 (Pause.) 9 MR RAWAT: Commissioner, I think I've reached the end 10 of my questions. It may be that we may need further assistance 11 from Mr Walwyn on this point, but it might be that it can be 12 done in writing and it doesn't necessarily require him to 1.3 re-attend for an oral hearing, but can I conclude, first of all, 14 by thanking him. 15 I'm going to do three things, actually. I'm going to thank him for coming to give evidence. 16 17 I'm going to thank him for the way he has given his evidence. 18 And unfortunately, I'm also going to probably give him 19 2.0 some homework to do. 21 THE WITNESS: No problem. 2.2 BY MR RAWAT: 23 I just wanted to check and some of it may be more Q. 24 homework for ourselves rather than Mr Walwyn, but the first is 25 obviously the draft paper, which the project consultation

```
1
    between the Ministry of Education and Minister of Finance.
 2
              COMMISSIONER HICKINBOTTOM:
                                           We have the copy. We have
 3
    a copy of draft paper.
 4
              THE WITNESS:
                            I didn't get the original.
 5
              COMMISSIONER HICKINBOTTOM: We will give you that
 6
    back.
 7
                         Then we will be responsible for then I
              MR RAWAT:
 8
    think seeking the paper prepared by the Minister of Finance that
 9
    went to Cabinet.
10
              COMMISSIONER HICKINBOTTOM:
11
              MR RAWAT: We can also get a hold of the full
12
    Cabinet's Decision.
1.3
              THE WITNESS: Yes.
14
              MR RAWAT:
                         And I think the only--the homework is
15
    becoming more hours, but the other thing we will need to check
16
    is the issue about construction trade licences, and if you are
17
    on a Work Order whether you have to show it or not.
18
              THE WITNESS: Yes.
19
              MR RAWAT:
                         And I think the other thing we will do and
2.0
    it's probably simpler for us to do it as the Inquiry is just to
21
    check which--what document went to the Auditor General, there
2.2
    is, what I call, the official response from the Ministry but
23
    there is also the Steven Agustin e-mail, and I think the best
24
    way is for us to write to them and the Auditor General can
25
    confirm what she received with her.
```

```
1
              THE WITNESS: You have to also right to the Permanent
 2
    Secretary to confirm what she sent.
 3
              MR RAWAT:
                         Yes, we can do that as well.
 4
              THE WITNESS: I think that's very important.
 5
              MR RAWAT: That's it.
 6
              COMMISSIONER HICKINBOTTOM: No, thank you.
 7
              Could I ask one further question. I understand that
8
    the photographs attached to the Auditor General's Report are
    post the Hurricane.
 9
10
              THE WITNESS: Yes.
11
              COMMISSIONER HICKINBOTTOM: So, as it were, paint a
12
    different picture.
1.3
              THE WITNESS: Yes.
14
              COMMISSIONER HICKINBOTTOM: From the pre-Hurricane
15
    picture.
16
              THE WITNESS: Yes.
17
              COMMISSIONER HICKINBOTTOM: But was the wall ever
18
    completed?
19
              THE WITNESS:
                            No, it wasn't fully completed because,
2.0
    as I said, it was a project that was being phased over time.
21
              COMMISSIONER HICKINBOTTOM: We've got the 2014 phase
2.2
    as it were, the most urgent one.
23
              THE WITNESS:
                            The most urgent.
24
              COMMISSIONER HICKINBOTTOM: The 2015 major project.
25
              THE WITNESS: Um-hmm.
```

```
1
              COMMISSIONER HICKINBOTTOM: But after that, there was
 2
    no further work done?
 3
              THE WITNESS:
                            No, no. We didn't go on because we had
 4
    to--as I mentioned to you, it's part of an overall plan, and by
    then we would have lost time, so we had to move towards building
 5
 6
    some additional classrooms for students, but by and large, the
 7
    main perimeter that we were majorly concerned about was at least
 8
    completed and secured, to a large extent. It needed some
 9
    painting and some bars needed to go back in and so on. And then
10
    we needed to to the front of the building, which was part of a
11
    different phase. But, by and large, a replacement of the wire
12
    mesh was, in fact, achieved.
1.3
              COMMISSIONER HICKINBOTTOM: Okay. Thank you very
14
    much.
15
              Can I just thank you also, Mr Walwyn, for your time
16
    and the courteous and careful way in which you've given your
17
    answers and for the documents that you produced which have been
18
    helpful.
              Thank you very much for all of that.
19
               (Witness steps down.)
              COMMISSIONER HICKINBOTTOM: Good.
2.0
                                                 Mr Rawat.
21
              MR RAWAT: That does conclude our business for the
2.2
    week. We will be starting again at 10:00 on Monday.
23
              COMMISSIONER HICKINBOTTOM:
                                           Tuesday.
24
              MR RAWAT:
                         Tuesday. Of course, because Monday is a
25
    bank holiday.
```

```
1
             COMMISSIONER HICKINBOTTOM: Good. Thank you very
2
   much.
3
              (Whereupon at 5:12 p.m. (EDT), the Hearing was
4
   adjourned.)
5
6
```

## CERTIFICATE OF REPORTER

I, David A. Kasdan, RDR-CRR, Court Reporter, do hereby certify that the foregoing proceedings were stenographically recorded by me and thereafter reduced to typewritten form by computer-assisted transcription under my direction and supervision; and that the foregoing transcript is a true and accurate record of the proceedings.

I further certify that I am neither counsel for, related to, nor employed by any of the parties to this action in this proceeding, nor financially or otherwise interested in the outcome of this litigation.

DAVID A. KASDAN

Davi a. Kle